



Barclays' £100m COVID-19 Community Aid Package

Impact report



“We have a deep sense of responsibility to help our communities”

How Barclays has amplified its community impact during the pandemic

“When the world is in crisis, it can’t be solved by one group,” says Sasha Wiggins, Group Head of Public Policy and Corporate Responsibility at Barclays. “Governments, organisations and individuals have to pull together and align to support communities in need.”

Wiggins is reflecting on Barclays’ biggest ever community relief effort, the £100m COVID-19 Community Aid Package, which was launched in early 2020 as the scale and potential social and economic impact of the pandemic started to become clear.

“We talked really early on in the pandemic,” she remembers, “about how important it was that Barclays took swift action.” Group Chairman Nigel Higgins adds: “We felt a deep sense of responsibility to help the communities we serve.”

“To be able to respond so quickly and provide this level of support across our communities shows Barclays at its very best”

Nigel Higgins Group Chairman, Barclays



Delivering tangible outcomes

Designed to support charities helping those affected by the pandemic, the global programme has been delivering vital COVID-19 relief to vulnerable communities that need it most, by harnessing the on-the-ground knowledge of charity partners.

Since launch, the package has given support to more than 370 charity partners around the world to deliver relief efforts into the heart of communities. Additionally, colleagues’ fundraising efforts and personal donations have seen over £9m raised which, with Barclays matching, has meant a total of more than £18m for more than 2,700 charities.

In the UK, the 100x100 Programme – which initially invited charities to apply for one of

The global impact of our charity partnerships

£100m
committed to support COVID-19 relief

370+
charity partners

£18m+
raised through colleagues’ generosity and Barclays’ matching

2,700+
charities supported by Barclays colleagues

100 donations of £100,000 each to deliver impactful on-the-ground support – attracted more than 1,000 applications. Inspired by the scale of the response, Barclays expanded the programme to help more charities and the funding has reached 250 charities across the UK to deliver support where it’s needed most.

Getting help to where it was needed

From providing essential food, hygiene kits and PPE, to supporting people struggling with mental health challenges, helping families in financial distress and enabling people facing domestic violence to feel safer, help has been tailored to local needs.

Looking to the future, Wiggins sees it as “our responsibility to continue to support communities”. She adds: “Our desire to help society in the long-term is part of who we are. This is about our purpose – and it’s more important now than ever.”

Barclays' COVID-19 community support highlights

250

donations of £100,000 given to **UK** grassroots charities providing COVID-19 relief



12

NHS hospitals supported in the **UK**

62,500

PPE items given to healthcare workers in New York, New Jersey and Delaware, **US**

112

homeless families supported in **Ireland**

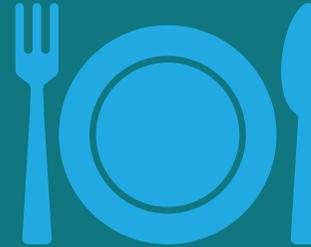
50,000

frontline workers supported with PPE in **India**



23 million+

meals served across the **US**



100

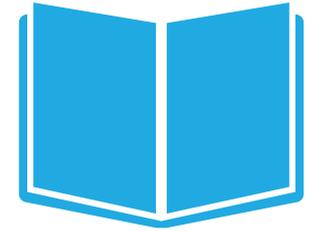
micro-grants provided to small businesses in Delaware, **US**

100,000+

families supported with food rations across **Asia Pacific**

7 million+

meals served to people in need across the **UK**



1,100

children given food and educational support in **Germany**

65,000+

hygiene kits distributed across **Asia Pacific**

25,000+

support calls to older people in the **UK** experiencing loneliness



Macmillan Cancer Support

Lockdown meant facing treatment alone

In late 2020, in the midst of the COVID-19 pandemic, Jerry was diagnosed with testicular cancer. Not only was he about to undergo chemotherapy, but he was also isolated from his family and friends and worried about catching the virus. And that wasn't all.

JERRY'S STORY

"I'd had a cut in my wages and was worried about how I would pay my bills," says the care manager and former professional dancer. "It was a really emotional time having to face my diagnosis alongside the pandemic, especially having to experience my surgery, treatment and cancer journey, for the most part, alone."

“It was a really emotional time having to face my diagnosis alongside the pandemic”

Macmillan Cancer Support says Jerry's experience is not uncommon. Its research shows that even in normal times, four in five people with cancer find themselves financially worse off following a diagnosis, losing on average £570 per month. But the pandemic has made that worse with so many people losing their jobs, facing a pay cut or having to adjust their role at work due to shielding.

Thanks to Barclays' support, Macmillan has been able to help 497 people living with cancer to access urgent funds, as well as recruit 10 additional Welfare Rights Advisers who help cancer patients and their families to navigate the benefits and

£8 million+
in benefits unlocked
for people living
with cancer

grants available to them. And in a six-month period, Macmillan's Advisers have unlocked more than £8 million in benefits and answered more than 3,000 calls.

The charity has also been able to recruit seven extra Cancer Information and Support Specialists to respond to the additional queries that Macmillan has been receiving. Between October 2020 and March 2021, they handled 10,000 more conversations than they would normally be able to respond to.

A Macmillan grant came "just in the nick of time" for Jerry, who lives in the West Midlands. "It really helped take those money worries off my mind and helped me to focus on the chemotherapy journey that was ahead."

Jerry, whose cancer is now in remission, wants to use his experiences to encourage other young men to talk about testicular cancer and check themselves on a regular basis.

Rebecca Stead, who works on the Macmillan Support Line, says that while the pandemic has created "devastating disruption" across cancer services, "at Macmillan, we do whatever it takes to support people living with cancer. Just one call can really unlock that help for someone who might be isolated and struggling."

Our partnership with Macmillan Cancer Support

17
new team members recruited to offer support and advice

497
people with cancer given Macmillan grants

13,000+
additional interactions handled by Support Line team members



Jerry received a Macmillan grant "just in the nick of time"

Refuge

“Refuge helped me to feel safer online”

“Technology is increasingly being misused to monitor, harass and track women,” says Mari Edwards, Head of Operations at domestic abuse charity Refuge.

The pandemic has exacerbated this issue, with Refuge seeing on average a 97% increase¹ in complex tech abuse cases requiring specialist support, compared with the first part of 2020.

Many of those facing abuse, Mari adds, feel that they have to stop using their devices, leaving them with “short windows of opportunity to access the support and information they need”.

AMY'S STORY

When Amy was being harassed online by a man she had met on a dating app, she reached out to Refuge's Tech Abuse Team for advice. “At the time, the abuse felt insurmountable and my mental health was severely affected,” she says.

Refuge guided Amy to secure her online privacy and location settings, helping her to “feel safer online”, and gather evidence for the police, allowing her to secure a Stalking Protection Order against her abuser. Along with other women, Amy has

97%
increase¹ in tech
abuse cases requiring
specialist support



since helped Refuge to develop its new website [RefugeTechSafety.org](https://www.refuge.org.uk/techsafety).

“We want women to know they are not alone,” says Mari. “We're proud of how accessible the website is, and we are certain that it will enable Refuge to reach more and more women during the pandemic and beyond, who otherwise would have nowhere to turn.”

Launched in May 2021 with funding from Barclays, Refuge's new website [RefugeTechSafety.org](https://www.refuge.org.uk/techsafety) is supporting women like Amy. The bank's funding has also helped strengthen Refuge's cyber security infrastructure and the charity's processes to safeguard staff wellbeing – and helped its Modern Slavery Services to support more than 90 survivors since July 2020.

¹Since the start of the pandemic compared with the first part of 2020

Samaritans

“Samaritans' app helped me stop self-harming in lockdown”

In the first year of the pandemic, volunteers at Samaritans have provided emotional support, via phone and email, more than 2.3 million times to people struggling to cope. More than a fifth of those contacts have been about the impact of COVID-19, with people feeling concerned about family relationships, finance and unemployment, and isolation.

The impact of the pandemic on mental health has become a major concern, with studies finding that, in the UK alone, average mental distress was 8.1% higher in April 2020 than in the previous three years.

Responding to this surge in need and demand, Samaritans launched a new Self-Help web app in May 2020, which has been used by more than 55,000 people.

JOHN'S STORY

The charity's online emotional support service helped John from Cheshire to overcome self-harm during lockdown.

“At the beginning of 2020, I hadn't self-harmed for about four years,” John says, “but that all changed when the UK went into lockdown. I began self-harming every day.



John overcame self-harm during lockdown with help from Samaritans' Self-Help app

“Using Samaritans' Self-Help app, as well as the online chat service, has really helped me to stop. I use the app all the time, even now. It's always there, on your phone, in your pocket.”

Barclays committed to backing Samaritans as part of a three-year partnership. From upgrading its Self-Help app to offering expertise on how to run call centres remotely, the bank is helping the charity adapt and future-proof its services and be there for more people like John.

2.3 million+
phone calls and emails
offering emotional
support

UK highlights: The impact of our charity partnerships

285
charity
partners

5.9 million
meals distributed by FareShare to people
in need

2,529
grants given by Family Action to
vulnerable families

5,800
people living with terminal illness or
coping with loss helped by Marie Curie

6.6
tonnes of hygiene products supplied by
The Hygiene Bank

100x100 Programme: local support for UK communities

Barclays launched the 100x100 UK COVID-19 Community Relief Fund – or 100x100 Programme – to get support right into the heart of local communities across the UK and reach those that need it.

The bank initially invited UK charities to apply for one of 100 donations of £100,000 each, to help them deliver impactful on-the-ground support. Inspired by the scale of the response, Barclays expanded the programme to help more charities.

The funding has now reached 250 charities across the UK to deliver vital support where it's needed most.

From ensuring PPE equipment was available to keep people safe and making financial grants to families in need, to supporting women fleeing domestic abuse and providing meals for homeless people – Barclays' 100x100 charity partners have been working tirelessly to tackle the challenges caused by the crisis.

“By working with charities who best understand the needs of their communities, we have been able to ensure help gets into the heart of society during challenging times”

Deborah Goldfarb

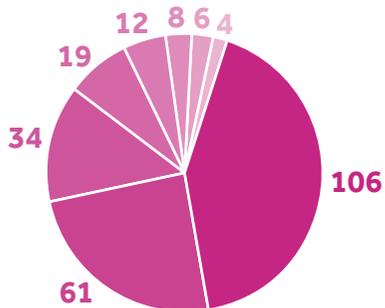
Global Head of Citizenship, Barclays



Supporting communities across the UK

Charities have been working at the heart of local communities to support people in need, with help from our 100x100 Programme

250 charities supported across a wide range of causes

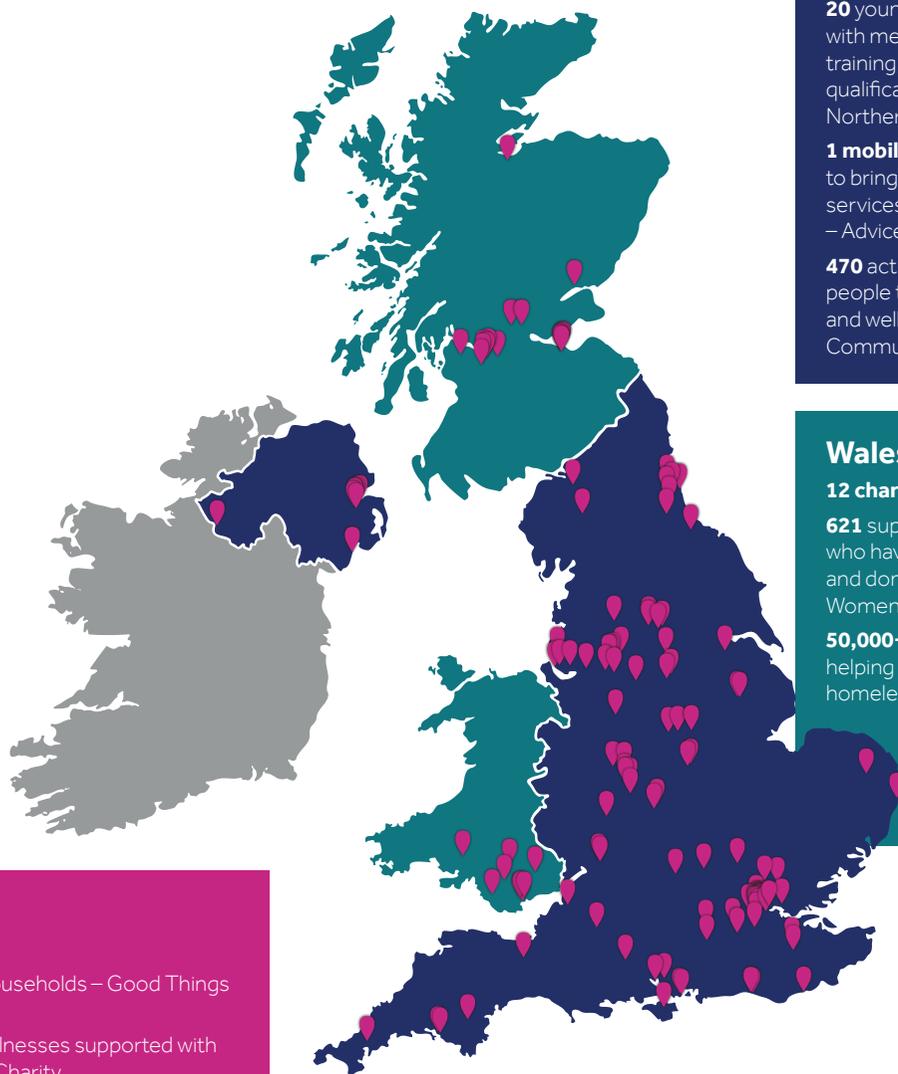


- 106** Physical or mental health
- 61** Access to essentials
- 34** Financial assistance
- 19** Other
- 12** Emergency shelter & housing
- 8** Medical supplies & PPE provision
- 6** Digital access
- 4** Ethnically diverse communities

UK-wide

61 charities supported

- 428** data-enabled devices given to disadvantaged households – Good Things Foundation
- 724** families with children who have life-threatening illnesses supported with specialist expert support – Rainbow Trust Children’s Charity



Northern Ireland

12 charities supported

- 20** young jobseekers supported with mental health and resilience training, and a horticulture qualification – Groundwork Northern Ireland
- 1 mobile** advice van launched to bring face-to-face advice services to those facing hardship – Advice NI
- 470** activity packs for older people to help with their health and wellbeing – Lakeland Community Care Ltd

Wales

12 charities supported

- 621** support sessions for people who have experienced violence and domestic abuse – Cardiff Women’s Aid
- 50,000+** items of PPE for staff helping people experiencing homelessness – The Wallich
- 13,000** food vouchers to families experiencing food insecurity – Archdiocese of Cardiff

Scotland

26 charities supported

- 800+** children and their families experiencing financial difficulty supported with financial grants – Aberlour Child Care Trust
- 2,900** advice sessions for people with cancer – Maggie’s
- 12,000** emergency packs for vulnerable households – Bethany Christian Trust

England

131 charities supported

- 4,698** meals to people experiencing homelessness – St Petrocs
- 1 coordinator** hired to oversee befriending programmes – Disability Direct
- 380** young people affected by cancer given support – Teenage Cancer Trust
- 12** months of emergency accommodation, counselling and therapies for women and children who have experienced domestic abuse – The Haven Wolverhampton
- 300** young people with physical and neurological disabilities supported with remote therapy sessions – Heel & Toe Children’s Charity
- 146** virtual sessions delivered to support families of children living with life-threatening conditions – Sebastian’s Action Trust

Karina runs Brazilian restaurant Pão De Queijo in New York

World Central Kitchen

Karina's restaurant survived the pandemic

In a crisis, Washington-based World Central Kitchen knows how to respond. The non-profit normally specialises in setting up kitchens to distribute meals in the wake of a disaster. But the COVID-19 pandemic has called for a different approach.

Without being able to travel to where help is needed, and with the hospitality industry struggling to survive through the pandemic restrictions, World Central Kitchen has created the #ChefsForAmerica programme. It works with restaurants and delivery apps to send free meals directly to those who need them.

Support through Barclays' COVID-19 Community Aid Package is helping World Central Kitchen to provide more than 75,000 meals over a two-year period, through relationships with 37 restaurants and 63 community organisations in New York City and New Jersey.

Our partnership with World Central Kitchen

37
restaurants
partnered with



63
community organisations
collaborated with

75,000+
meals served since March 2020

75,000+
meals provided
over two years

"That's our core mission – and why we do the things we do. We focus on a nourishing, hot plate of food because we think and hope it will be a sign that someone cares."

And while people are fed, the restaurants that feed them – which are mainly independent and often minority-owned – receive an income to keep them in business while restrictions continue. Since the restaurant industry is the US' second biggest employer, the effects have been far-reaching.

KARINA'S STORY

Karina, who runs Brazilian restaurant Pão De Queijo in Queens, New York, is one of many providing meals paid for by World Central Kitchen. She says the initiative is helping her restaurant to survive.

"With World Central Kitchen, not only could we feed our community as the city was recovering, it also helped us prepare to survive financially through the last winter. I've been saving every dollar from those meals to keep us afloat."

Erin Gore, VP of Development at World Central Kitchen, describes the strategy as "a really beautiful and symbiotic relationship". "We haven't created anything new – we're just connecting the dots in a way that hasn't been done before," she says.

World Central Kitchen helped us feed our community and survive financially through the winter"

Recipients have included front-line medical staff, children and families that would normally rely on school meal programmes, people experiencing homelessness and older people in care homes.

Lisa Abrego, Director of Communications Strategy at World Central Kitchen, says she has seen first-hand how meaningful its work can be.

"A woman who received one of our meals told us, 'This shows me that there is someone who cares,'" she says.

JBWS

“The counsellor saved my life”

“I can’t remember the name of the counsellor who helped me, but she saved my life. Because if she hadn’t given me another place to go, I wouldn’t be sitting here now.”

ANNA’S STORY

Anna is talking about the help she received from the domestic violence organisation JBWS when she fled to New Jersey after being attacked by her partner during lockdown.

According to Diane Williams, President and CEO of JBWS, the pandemic has made life much more dangerous for people facing domestic violence, like Anna. “Staying home during COVID-19 is safe for most people, but for people trapped with their abusers, it really is like a jail sentence,” she says.

Emerging data from United Nations agencies shows that, in many countries, more women reached out to domestic violence helplines since the outbreak of the pandemic – and that the increase in calls was greater where COVID-19 lockdown measures were stricter.

With help from partners like Barclays, JBWS has been able to keep its shelter open and adapt its services to restrictions resulting from the pandemic so it can continue to provide vital support.



JBWS has kept shelters and services open during the pandemic

In Anna’s case, JBWS was able to find her an apartment, which, she says, enabled her to “move forward with my life”. Her advice to others? “Don’t hesitate to call for help. That phone call could change your life.”

Barclays’ donation helped JBWS provide 24/7 crisis support to vulnerable adults, adolescents and children impacted by domestic abuse throughout the pandemic – including delivering counselling and support services to 900 people and answering more than 3,500 helpline calls.

3,500
helpline calls
answered

Wilmington Strong Small Business Fund

“Receiving the grant was a huge relief”

Tina set up her nursery, Little Comforts ChildCare in Wilmington, Delaware, 10 years ago. But when the pandemic hit, most parents decided to keep their babies and children at home.

TINA’S STORY

“At the beginning of March 2020, my nursery was at full capacity,” says Tina. “Then, days later, the world changed due to COVID-19.”

By mid-April, Tina was forced to close her nursery doors, but she still had bills to pay and still wanted to be there for the families she usually supported.

That’s where the Wilmington Strong Small Business Fund came in. Set up in response to the pandemic, the fund awarded her a US\$1,000 grant, which allowed her to pay the mortgage on her workspace and continue to offer help remotely.

“Even though I didn’t have all my children here at the nursery, I would send out a Zoom link to read books to the children, do stories and have circle time,” she says. “The parents loved it as it kept their children engaged and gave them something to look forward to.”



Tina received a grant to help her nursery survive

In October 2020, Tina had her first full-time customer since the pandemic started. “I opened my doors for one child every day until January then, each month, I enrolled another child until I got back to capacity,” she says. “Receiving the grant was a huge relief.”

Designed to support small businesses through the pandemic, the Wilmington Strong Fund initially aimed to offer grants from a US\$10,000 pot but was able to increase this to more than US\$100,000 thanks to Barclays. Since the start of the crisis, it has given grants to 100 small businesses like Tina’s.

100
small businesses in
Delaware provided with
micro-grants

Americas highlights: The impact of our charity partnerships

27
charity
partners

22 million

meals provided by Feeding America to those in need

62,500

critical PPE items distributed by Direct Relief to healthcare workers

250

students whose families are essential workers helped by Good Shepherd Services with shelter and remote learning

6,500

individuals in need supported by United Way of Delaware

Magic Bus India Foundation

Vijaya lost her job and had no money for food

Vijaya, 20, who lives with her parents in Tamil Nadu, South India, lost her job when the pandemic hit. Without savings, the family did not have enough money for food. And to make life even harder, her father became ill.

VIJAYA'S STORY

Neighbours offered support where they could, but many were in a similar situation. Vijaya then heard that the Magic Bus India Foundation would be distributing dry food rations for those in need in her area.

After receiving support, she told volunteers: "I had lost hope. My family barely had enough food to survive but you came forward to help us. I am grateful."

According to an impact survey by Magic Bus, which works to help lift children, young people and communities out of poverty, one in four people in India have, like Vijaya, lost their jobs because of COVID-19 between March and April 2020¹, and women have been disproportionately affected.

"We don't work in the area of disaster relief, but as soon as we recognised the wide-ranging impacts causing severe disruption across communities, we realised we needed to take urgent action," says Jayant Rastogi, Global CEO of Magic Bus.

"With the generous donations and grants we received, including from Barclays, we have been able

“My family barely had enough food to survive but Magic Bus came forward to help us”

1 in 4
people in India have lost their jobs because of COVID-19¹

to develop a 'community-anchored response' that will go a long way in meeting the immediate needs of many people who have been impacted by the crisis, as well as offering longer-term help," commented Jayant.

The partnership has provided 18,000 households with two months' worth of dry food rations for cooking at home and 8,570 households with one month's worth of food. This has totalled 10.8 million meals so far, with food kits typically including rice, lentils and potatoes.

Additionally, the charity is delivering awareness sessions about COVID-19, helping people to recognise the symptoms of the virus so that they reach out for medical care in time. "We are bringing in a good amount of COVID-19 awareness and guidance on appropriate behaviour," says Jayant.

"We've got people into jobs, earning something right now and keeping families safe from starvation," he adds. "Barclays' support was extremely timely. We are very proud to be partnering with an organisation that plays such an active role in supporting its communities during these challenging times."

Our partnership with Magic Bus

8,570

households provided with one month's worth of food

18,000

households provided with two months' worth of food

10.8 million

meals distributed to people in India



¹Between March and April 2020. Source: Magic Bus



Magic Bus' mission is to help lift people out of poverty

Houkago NPO Afterschool

“We’re helping thousands of essential workers continue to work amid the pandemic”

Healthcare workers have been stretched to their limits during the pandemic. And those with children faced an extra conundrum – what to do about childcare while schools were closed.

That’s where Houkago NPO Afterschool, Japan, has helped. The group kept its doors open to provide a welcoming space for the children of frontline staff.

HAYATO’S STORY

For nine-year-old Hayato, the COVID-19 outbreak meant his parents – both medical workers – were hard at work providing critical care for those in need. Houkago looked after him and offered him counselling to cope with the changes he was facing.

Hayato’s mother, who works in a nursing home, is relieved that Houkago enabled her to continue to support older people and protect them from infection. “Hayato really struggled with his restricted lifestyle,” she says. “But Houkago NPO Afterschool created an environment where he can spend time learning and playing with his friends, which he enjoys a lot.”

9,400
children offered safe
childcare support



Kuniyasu Hiraiwa, Founder and Chief Executive of Houkago NPO Afterschool, says Barclays stepped in at a critical time: “The COVID-19 pandemic totally upset our childcare operations – and I was spending sleepless nights worrying that we would have to close down. Barclays listened to our needs and extended excellent support for us to help thousands of essential workers, like Hayato’s parents, continue to work amid the pandemic.”

With support from Barclays, Houkago has expanded its reach during the pandemic – offering meals to more than 5,000 children of essential workers, and training 2,588 team members and volunteers in online schooling to help thousands of young learners continue their education from home.

Asia Pacific highlights: The impact of our charity partnerships

24
charity
partners

1 million
cooked meals served by Second
Harvest in Japan

50,000
frontline workers supported by Plan India
with PPE

1,400
home hygiene kits distributed by Habitat
for Humanity in Hong Kong

500+
mothers and young children helped by
Habitat for Humanity to flee domestic
violence in Australia

The Food Bank Singapore

“My kids don’t have to go to bed hungry any more”

Finding and affording food during the crisis became a struggle for many people, and Singapore’s largest food bank has seen a surge in demand, particularly from low-income families, older people and migrant workers.

Nichol Ng, Co-Founder of The Food Bank Singapore, says she has never seen a crisis on this scale before, describing it as “the Asian currency crisis, plus SARS, all in one”.

The organisation has had to change the way it works to ensure social distancing, while protecting its older volunteers. Rather than providing food that recipients eat together, volunteers now distribute ready-prepared meals, working with partners to ensure food gets to where it’s needed most.

SITI’S STORY

Siti’s family was left unable to buy food when her husband lost his job during the pandemic. Based in Hougang, they have been receiving daily lunch and dinner deliveries through The Food Bank Singapore’s partner, the Man Fut Tong Welfare Society.

“My kids love and appreciate the food that has been provided,” says Siti. “Thanks to this help, they don’t have to go to bed hungry any more



The Food Bank Singapore has distributed food to 43,000 families

and we’ve been able to reduce the money we spend on meals at a difficult time for us.”

Even before the pandemic, two in five Singaporean households struggled to access nutritious food at least once a month. Thanks to Barclays, the charity has provided nearly 78,000 cooked meals, supported 43,000 families with children and helped 9,800 elderly people.

78,000
cooked meals delivered
to people impacted by
the crisis



Conor Roe, Project Leader for Focus Ireland's Coffee Shop

“The overall number of people experiencing homelessness in Ireland began to fall”

Focus Ireland

COVID-19 spotlighted the homelessness crisis

For Focus Ireland, which works with people experiencing homelessness or at risk of losing their homes, the pandemic has offered an opportunity to tackle longstanding problems with renewed urgency.

Conor Roe is the Project Leader for the charity's Coffee Shop service, which offers food, advice and information to those who need it, in Dublin and beyond.

He says the pandemic “shone a spotlight on the homelessness crisis” as urgent measures were taken by the government to protect the country's homeless population from the virus, and prevent others from losing their homes and ending up at risk.

“Preventative measures such as rent freezes and a ban on evictions were implemented to great success,” he says, “and the overall number of people experiencing homelessness in Ireland began to fall.”

Our partnership with Focus Ireland

82,000

hot meals¹ served through the Coffee Shop in 2020



112

families¹ received caseworker support

400

vulnerable families helped to navigate the homelessness system

The charity played a key role in this reduction, and has also adapted its services to the new circumstances, offering takeaway food from its Coffee Shop and providing appointments with key workers and child play specialists over the phone or online.

EVE'S STORY

Eve is one of the people recently supported by the charity. She lost her husband to cancer

112 families¹ received caseworker support

several years ago and was raising three young children alone. When she lost her job in 2019 and was unable to afford her rent, it was a caseworker at the Focus Ireland Coffee Shop in Temple Bar, Dublin, who helped find her emergency accommodation.

During lockdown, a caseworker helped Eve secure childcare so that she could work, and provided food and activities for the children. Then, in April 2020, Eve received a call that she'd been waiting a year for: Focus Ireland had found her family a home.

According to Focus Ireland, once a family has been assigned a caseworker, they are four times more likely to be able to secure housing. Barclays' funding has enabled the equivalent of 112 of the country's most vulnerable families to receive caseworker support and contributed towards the charity providing the equivalent of 82,000 much-needed nutritious meals through its Coffee Shop services.

Conor says: “Barclays' generous donation has allowed us to adapt and expand our services throughout COVID-19, working to ensure everyone has the right to a place they can call home.”

¹The equivalent of 82,000 hot meals served and 112 families supported

Banco Alimentare della Lombardia

“We guarantee a filling meal to everyone who knocks on our door”

In February 2020, the Lombardy region of Italy became the epicentre of COVID-19. While the world was glued to news reports from the region, Banco Alimentare della Lombardia continued to do what it does best – distributing excess food from farms and elsewhere to those most in need.

The need is great. Banco Alimentare della Lombardia estimates that almost one million people in Lombardy, amounting to 10% of the region’s population, live in absolute poverty.

In response to the pandemic, the non-profit set up an emergency supply chain, together with the Italian Red Cross and Italian municipalities, to ensure that food could get to those who needed it. With Barclays’ support, it was able to distribute 3.8 million meals to those in need.

FRIAR CARLO’S STORY

Friar Carlo Cavallari, from the Centro Sant’Antonio dei Frati Minori, worked with the food bank to distribute meals. “Being able to guarantee a decent and filling meal to everyone who knocks on our door brings us together on our mission,” he says.

“Here at the Sant’Antonio Centre we meet people and cultivate relationships. We try to share this with the people who arrive at our table. With Banco Alimentare, we feel connected in this goal, which aims to make every surplus something unique, necessary and precious.”

With Barclays’ support, Banco Alimentare della Lombardia helped one in four local people living in poverty in 2020, distributing 3.8 million meals while adapting to COVID-19-safe protocols including disinfection and social distancing.

3.8 million
meals delivered to
people living in poverty
in Lombardy



Europe & Middle East highlights: The impact of our charity partnerships

<p>19 charity partners</p>	<p>58 women experiencing homelessness in France helped by Basiliade with social worker support</p>	<p>12 young refugees supported by Croix-Rouge luxembourgeoise with housing for a year</p>	<p>202 families received essential food distributed by Fundación Banco de Alimentos de Madrid each month in Spain</p>	<p>40 children helped by Ajuda de Berço with healthcare, food, safety and care in Portugal</p>
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The power of acting together

Barclays colleagues have raised more than £9 million for charities around the world. Backed by our COVID-19 Colleague Matched Donations Programme, more than £18 million is going to support charities delivering relief



“ We ran two activities – Run4Good and Eat4Good – and the feeling of solidarity during social distancing was amazing ”

Riccardo Veloccia Hamburg, Germany, in support of Hamburger Tafel and MUT Academy



“ I helped coordinate an art challenge campaign and, with Barclays' matching, we exceeded our goal of sponsoring more than 100,000 meals ”

Makisha Brock New York, US, in support of Food Bank For New York City



“ My nan has Alzheimer's and my dad has cancer, and during COVID-19 I shaved my head to feel close to them ”

Rebecca Bannister Aberdare, Wales, in support of the Alzheimer's Society and Cancer Research UK

“ Thanks to the support of donors and colleagues, we helped restaurants, the community and over 300 families impacted by the pandemic ”



Erica Fray New York, US, in support of Areté Education Inc

“ The speed and scale with which our colleagues stepped forward has taught us the power of acting together in support of our communities, even when we are physically apart ”

Nigel Higgins
Group Chairman, Barclays

“ We held a charity event during lockdown and the proceeds helped 1,300 underprivileged families to get healthcare kits ”



Pooja Narang Noida, India, in support of Seva Sahayog Foundation



“ I saw what footballer Marcus Rashford did to raise awareness of free meals for school children and that motivated me ”

Mori Tehrani Northampton, UK, in support of FareShare



“ We joined the Ireland Citizenship and Wellness teams to collectively walk the distance of the perimeter of Ireland and raise funds for suicide prevention ”

Majella Walsh & Pauline Gallagher Dublin, Ireland, in support of Pieta

£18m+
raised through colleagues' generosity and Barclays' matching



“ We hosted an informal wine tasting evening to support charities doing incredible work for some of the most vulnerable members of our community ”

Anthony Davies & Lars Aagaard Hong Kong, in support of Mother's Choice and OneSky Foundation

2,700+
charities supported through colleague donations and fundraising

Charities supported by Barclays' £100m COVID-19 Community Aid Package



UK

Age UK
 Cancer Support Scotland
 Christians Against Poverty
 Citizens Advice
 Family Action
 FareShare
 Macmillan Cancer Support
 Marie Curie
 Mind
 Money Advice Trust
 National Emergencies Trust
 NHS Charities Together
 Northamptonshire Sport
 Refuge
 Samaritans
 StepChange Debt Charity
 Street Soccer Scotland
 Swansea ARC
 The Felix Project
 The Hygiene Bank
 The Pears Family School
 Turn 2 Us
 UK Community Foundations
 12 NHS hospital charitable trusts
 250 UK 100x100 Programme charity partners

AMERICAS

Acumen America
 American Red Cross
 Child Mind Institute
 Delaware Community Foundation
 Direct Relief
 Echoing Green
 FDNY Foundation
 Feeding America
 Fondo Unido México
 Good Shepherd Services
 Greater New York Hospital Foundation
 Hot Bread Kitchen
 Isaiah House
 JBWS
 National Alliance on Mental Illness
 New York City Police Foundation
 Per Scholas
 Rescuing Leftover Cuisine
 Springboard Collaborative
 The John Hopkins Center for American Indian Health
 The Robin Hood Foundation
 United Way of Calgary
 United Way of Delaware
 United Way of Greater Toronto
 United Way of Northern New Jersey

United Way of Southern Nevada
 World Central Kitchen

ASIA PACIFIC

Akshaya Patra Foundation
 Bo Charity Foundation
 Central Community Chest of Japan
 Goonj
 GTT Foundation
 Habitat for Humanity Australia
 Habitat for Humanity Hong Kong
 Habitat for Humanity India
 HealthServe
 Hope Foundation
 Houkago After School
 International Association for Human Values
 Magic Bus India Foundation
 Mother's Choice
 OneSky Foundation
 Oxfam India
 Plan International (India Chapter)
 Prime Minister's Citizen Assistance and Relief in Emergency Situations Fund (PM CARES Fund)
 Rubicon Foundation
 Second Harvest
 Singapore Red Cross Society
 The Community Chest of Hong Kong

The Food Bank Singapore
 United Way of Delhi

EUROPE & MIDDLE EAST

Ajuda de Berço
 Armáda spásy V České republice
 Associazione Banco Alimentare della Lombardia "Danilo Fossati" Onlus
 Banco Alimentar contra a Fome
 Barnardos Ireland
 Basiliade
 Cáritas Diocesana de Madrid
 Caritas Schweiz
 Croix-Rouge luxembourgeoise
 Croix-Rouge monégasque
 Dessine-Moi Un Mouton
 Diakonie Hessen
 Die Arche
 Fundación Banco de Alimentos de Madrid
 Focus Ireland
 Het Nederlandse Rode Kruis
 Leket Israel
 Opera San Francesco per I Poveri
 The Association for Immediate Help for Holocaust Survivors



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