

#### **Barclays PLC**

#### Group Reporting Changes (effective 1st January 2010)

#### 2009 & 2008 Segmental Restatement

This announcement provides further details of the changes to the Group structure announced on 3 November 2009 and restates the Group financial statements for 2009 and 2008 on the basis that such changes had already been introduced for those reporting periods. Whilst these restatements affect the reported results of the segments that comprise the Group's business, they have no impact on the Group's overall Income Statement, Balance Sheet or other primary statements.

#### Overview

We have reorganised our activities to form three business groupings: Global Retail Banking ("GRB"), Corporate and Investment Banking and Wealth Management ("CIBWM") and Absa. We retain our Head Office and Other Operations activity.

These changes have been made to the Group structure to create a better alignment of customers and clients with the products and services offered by Barclays across the markets in which we operate.

**GRB** will focus on mass consumer, mass affluent and local business customers. The physical footprint of these businesses has been expanded significantly over the past three years and with it the number of customers we serve. This reflects investment in customer-facing staff, distribution channels, and customer recruitment and has enabled us to increase the ratio of non-UK to UK business, whilst also strengthening our UK franchises. Going forward, we will place particular emphasis on creating appropriate scale in the markets in which we have an existing presence. As we do that, our objectives in GRB will be four-fold:

- profit growth;
- an improved loan-to-deposit ratio;
- further international diversification through deepening existing presences; and
- the generation of net equity.

In CIBWM, **Barclays Corporate** includes the medium and larger customer segment from the former Barclays Commercial Bank, coupled with the corporate relationships from the former GRCB - Western Europe and the complete country operations of certain countries from the former GRCB - Emerging Markets. In aggregate, **Barclays Corporate** is now present in 11 countries grouped into three market segments for management and reporting purposes – UK & Ireland, Continental Europe (Spain, Italy, Portugal and France), and New Markets (India, Pakistan, Indonesia, Russia and the UAE).

**Barclays Corporate** has been brought alongside **Barclays Capital** because we see significant synergies in sharing relationship management and sector expertise between the two businesses, driven by the increasing sophistication, interdependence and international nature of client requirements from corporate banking and investment banking clients.

Many of the clients of **Barclays Capital** and **Barclays Corporate** seek the services of **Barclays Wealth** and, for this reason, **Barclays Wealth** forms part of **CIBWM**.

The **Investment Management** activities also form part of **CIBWM**, reflecting the Group's oversight of its retained 19.9% stake in BlackRock Inc.

#### Further Details on Barclays Corporate

As part of the restructuring, Barclays Corporate will realign some of its businesses, in order to focus its resources on those activities which will be prioritised going forward. This realignment will result in a non-recurring charge of approximately £100 million being taken by Barclays Corporate in the first half of 2010.

In Indonesia, Barclays continues to view the market as attractive for banking services but intends to focus, going forward, on wholesale activities which have no dependency on a branch network. As a result, therefore, the Bank Akita platform will be exited.

In India, Pakistan, Russia and the UAE, Barclays Corporate will primarily target the commercial banking needs of larger local corporates and the local operations of multi-nationals, working in close cooperation with both Barclays Capital and Barclays Wealth. The retail strategy in these countries will be developed in close collaboration with GRB.

#### Investor seminars

Investor and analyst seminars for Global Retail Banking and Barclays Corporate will be held later in 2010.

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#### About Barclays

Barclays is a major global financial services provider engaged in retail and commercial banking, credit cards, investment banking, wealth management and investment management services with an extensive international presence in Europe, the United States, Africa and Asia. With over 300 years of history and expertise in banking, Barclays operates in over 50 countries and employs 144,200 people. Barclays moves, lends, invests and protects money for 48 million customers and clients worldwide. For further information about Barclays, please visit our website <u>www.barclays.com</u>.

#### **Technical Note**

This Restatement presents the Group on the basis of its continuing operations. For this purpose, the Barclays Global Investors business disposed of on 1st December 2009 has been dealt with as a discontinued operation.

In this document, all terms have the same definition as in the glossary presented within the Results Announcement for the year ended 31st December 2009.

The information in this announcement does not comprise statutory accounts within the meaning of Section 434 of the Companies Act 2006. Statutory accounts for the year ended 31st December 2008, which included certain information required for the Joint Annual Report on Form 20-F of Barclays PLC and Barclays Bank PLC to the US Securities and Exchange Commission (SEC) and which contained an unqualified audit report under Section 235 of the Companies Act 1985 and which did not make any statements under Section 237 of the Companies Act 1985, have been delivered to the Registrar of Companies in accordance with Section 242 of the Companies Act 1985. Statutory accounts for the year ended 31st December 2009 will be delivered to the Registrar of Companies in accordance with Section 441 of the Companies Act 2006.

#### Forward-looking Statements

This document contains certain forward-looking statements within the meaning of Section 21E of the US Securities Exchange Act of 1934, as amended, and Section 27A of the US Securities Act of 1933, as amended, with respect to certain of the Group's plans and its current goals and expectations relating to its future financial condition and performance. Barclays cautions readers that no forward-looking statement is a guarantee of future performance and that actual results could differ materially from those contained in the forward-looking statements. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements sometimes use words such as "may", "will", "seek", "continue", "aim", "anticipate", "target", "expect", "estimate", "intend", "plan", "goal", "believe" or other words of similar meaning. Examples of forward-looking statements include, among others, statements regarding the Group's future financial position, income growth, assets, impairment charges, business strategy, capital ratios, leverage, payment of dividends, projected levels of growth in the banking and financial markets, projected costs, estimates of capital expenditures, and plans and objectives for future operations and other statements that are not historical fact. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances, including, but not limited to, UK domestic and global economic and business conditions, the effects of continued volatility in credit markets, market related risks such as changes in interest rates and exchange rates, effects of changes in valuation of credit market exposures, changes in valuation of issued notes, the policies and actions of governmental and regulatory authorities, changes in legislation, the further development of standards and interpretations under International Financial Reporting Standards (IFRS) applicable to past, current and future periods, evolving practices with regard to the interpretation and application of standards under IFRS, the outcome of pending and future litigation, the success of future acquisitions and other strategic transactions and the impact of competition – a number of such factors being beyond the Group's control. As a result, the Group's actual future results may differ materially from the plans, goals, and expectations set forth in the Group's forward-looking statements.

Any forward-looking statements made herein speak only as of the date they are made. Except as required by the UK Financial Services Authority (FSA), the London Stock Exchange or applicable law, Barclays expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained in this announcement to reflect any change in Barclays expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. The reader should, however, consult any additional disclosures that Barclays has made or may make in documents it has filed or may file with the SEC.

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| 2009 & 08 as Published  | Group Structure Changes  | As Restated   |       |
|---|--|---|-------|
| GRCB  |  | GRB   |       |
| UK Retail Banking<br>Services to UK retail and local<br>business customers  | Smaller business customers transferred from Barclays<br>Commercial Bank  | UK Retail Banking<br>Services to UK retail and local<br>business customers  | p. 4  |
| Barclays Commercial Bank<br>SME corporate customers in the UK<br>& Ireland  | Smaller business customers transferred to UK Retail<br>Banking<br>Balance of business to Barclays Corporate in CIBWM   | -   |       |
| Barclaycard<br>UK and International Barclaycard<br>operations   | Minor re-alignment of branch network costs from UK<br>Retail Banking and other central costs   | Barclaycard<br>UK and International Barclaycard<br>operations   | p. 6  |
| GRCB - Western Europe   |  | Western Europe Retail Banking   | p. 8  |
| Retail and commercial banking in<br>Continental Europe serving<br>customers principally in Spain, Italy,<br>Portugal, France and Russia | Larger business customers in Spain, Italy and Portugal<br>transferred to Barclays Corporate<br>All commercial customers in France and all business in<br>Russia transferred to Barclays Corporate<br>All private banking customers in France transferred from<br>Barclays Wealth | Banking in Western Europe serving<br>retail and local business customers<br>principally in Spain, Italy and<br>Portugal, and retail customers in<br>France                          |       |
| <b>GRCB - Emerging Markets</b><br>Retail and commercial banking in<br>14 countries in Africa, the Indian<br>Ocean and other markets     | Businesses in India, Indonesia, Pakistan and the UAE transferred to Barclays Corporate   | <b>Barclays Africa</b><br>Retail and commercial banking<br>operations in 10 countries in Africa<br>and the Indian Ocean   | р. 10 |
| GRCB - Absa   | Now managed as a separate business unit  | -   |       |
| IBIM  |  | CIBWM   |       |
| Barclays Capital<br>Global investment banking   | No change  | Barclays Capital<br>Global investment banking   | p. 12 |
| -   | Larger business customers transferred from Barclays<br>Commercial Bank<br>Larger business customers in Spain, Italy and Portugal<br>and all commercial customers in France transferred from<br>GRCB – Western Europe   | Barclays Corporate<br>- UK & Ireland<br>SME corporate<br>customers in UK & Ireland<br>- Continental Europe<br>SME corporate customers in<br>Continental Europe                      | p. 14 |
|   | All businesses in India, Indonesia, Pakistan and the UAE<br>transferred from GRCB – Emerging Markets and all<br>business in Russia transferred from GRCB – Western<br>Europe   | <ul> <li>New Markets</li> <li>All businesses in India, Pakistan,</li> <li>Indonesia, Russia and the UAE</li> </ul>  |       |
| Barclays Wealth<br>Private banking and wealth<br>management   | All private banking customers in France transferred to<br>Western Europe Retail Banking  | Barclays Wealth<br>Private banking and wealth<br>management   | p. 18 |
| BGI<br>19.9% interest in BlackRock Inc.<br>and minor residual BGI activities  | -  | Investment Management <sup>1</sup><br>19.9% interest in BlackRock Inc.<br>and minor residual BGI activities   | p. 20 |
| GRCB – Absa   |  | Absa  | p. 22 |
| -   | Absa is now managed as a separate business unit<br>Central support function costs now excluded and re-<br>aligned to other businesses  | All Absa operations, except Absa<br>Capital, Absa Card and Absa Wealth<br>which continue to be included<br>within Barclays Capital, Barclaycard<br>and Barclays Wealth respectively |       |
| Head Office   |  | Head Office   | p. 24 |
| Head office functions and other central operations  | No change  | Head office functions and other central operations  |       |

1 Separate disclosure of the Investment Management results has been provided to give greater transparency.



|  | 2009 as<br>Published | Group<br>Structure<br>Changes | 2009 as<br>Restated |
|--|----------------------|-------------------------------|---------------------|
|  | £m                   | £m                            | £m                  |
| UK Retail Banking  | 612                  | 98                            | 710                 |
| Barclays Commercial Banking  | 749                  | (749)                         | -                   |
| Barclaycard  | 761                  | (34)                          | 727                 |
| GRCB - Western Europe / Western Europe Retail Banking                                  | 130                  | 150                           | 280                 |
| GRCB - Emerging Markets / Barclays Africa  | (254)                | 358                           | 104                 |
| GRCB - Absa  | 506                  | (506)                         | -                   |
| GRCB/GRB total   | 2,504                | (683)                         | 1,821               |
| Barclays Capital   | 2,464                | -                             | 2,464               |
| Barclays Corporate   | -                    | 157                           | 157                 |
| Barclays Wealth  | 145                  | (2)                           | 143                 |
| Barclays Global Investors (continuing operations) / Investment Management <sup>1</sup> | 22                   | -                             | 22                  |
| IBIM/CIBWM total   | 2,631                | 155                           | 2,786               |
| Absa   | -                    | 528                           | 528                 |
| Head Office Functions and Other Operations   | (550)                | •                             | (550)               |
| Group profit before tax from continuing operations                                     | 4,585                | -                             | 4,585               |
| Barclays Global Investors (discontinued operations)                                    | 726                  | -                             | 726                 |
| Profit on disposal of Barclays Global Investors  | 6,331                | -                             | 6,331               |
| Group profit before tax  | 11,642               | -                             | 11,642              |

### Restated Profit Before Tax by Business Grouping

|   | 2009 as<br>Restated | 2008 as<br>Restated |
|---|---------------------|---------------------|
|   | £m                  | £m                  |
| UK Retail Banking                                   | 710                 | 1,558               |
| Barclaycard   | 727                 | 766                 |
| Western Europe Retail Banking                       | 280                 | 232                 |
| Barclays Africa                                     | 104                 | 180                 |
| GRB total   | 1,821               | 2,736               |
| Barclays Capital                                    | 2,464               | 1,302               |
| UK & Ireland  | 673                 | 1,095               |
| Continental Europe                                  | (83)                | 22                  |
| New Markets   | (433)               | (49)                |
| Barclays Corporate                                  | 157                 | 1,068               |
| Barclays Wealth                                     | 143                 | 671                 |
| Investment Management <sup>1</sup>                  | 22                  | (346)               |
| CIBWM total   | 2,786               | 2,695               |
| Absa  | 528                 | 563                 |
| Head Office Functions and Other Operations          | (550)               | (858)               |
| Group profit before tax from continuing operations  | 4,585               | 5,136               |
| Barclays Global Investors (discontinued operations) | 726                 | 941                 |
| Profit on disposal of Barclays Global Investors     | 6,331               | -                   |
| Group profit before tax                             | 11,642              | 6,077               |

1 Separate disclosure of the Investment Management results has been provided to give greater transparency.

# UK Retail Banking – Full Year Ended

| Income Statement Information                                   | 2009 as<br>Published | Group<br>Structure<br>Changes | 2009 as<br>Restated | 2008 as<br>Restated |
|--|----------------------|-------------------------------|---------------------|---------------------|
| Net internet in early  | £m                   | £m                            | £m                  | £m                  |
| Net interest income<br>Net fee and commission income           | 2,624<br>1,225       | 218<br>74                     | 2,842<br>1,299      | 3,245<br>1,384      |
| Net lee and commission income                                  | 1,225                | 74                            | 1,299               | 1,304               |
| Net premiums from insurance contracts                          | 198                  |                               | 198                 | 205                 |
| Other income   | 6                    | (1)                           | 5                   | 21                  |
| Total income   | 4,053                | 291                           | 4,344               | 4,855               |
| Net claims and benefits incurred under insurance contracts     | (68)                 | -                             | (68)                | (35)                |
| Total income net of insurance claims                           | 3,985                | 291                           | 4,276               | 4,820               |
| Impairment charges and other credit provisions                 | (936)                | (95)                          | (1,031)             | (642)               |
| Net income   | 3,049                | 196                           | 3,245               | 4,178               |
| Operating expenses excluding amortisation of intangible assets | (2,400)              | (96)                          | (2,496)             | (2,606)             |
| Amortisation of intangible assets                              | (40)                 | (2)                           | (42)                | (22)                |
| Operating expenses   | (2,440)              | (98)                          | (2,538)             | (2,628)             |
| Share of post-tax results of associates and joint ventures     | 3                    |                               | 3                   | 8                   |
| Profit before tax  | 612                  | 98                            | 710                 | 1,558               |
| Balance Sheet Information                                      |                      |                               |                     |                     |
| Loans and advances to customers at amortised cost              | £99.1bn              | £3.9bn                        | £103.0bn            | £98.8br             |
| Customer accounts  | £92.5bn              | £4.3bn                        | £96.8bn             | £93.8br             |
| Total assets   | £105.2bn             | £4.1bn                        | £109.3bn            | £105.9br            |
| Performance Ratios   |                      |                               |                     |                     |
| Return on average economic capital                             | 12%                  | 1%                            | 13%                 | 28%                 |
| Cost:income ratio  | 61%                  | (2%)                          | 59%                 | 55%                 |
| Cost:net income ratio  | 80%                  | (2%)                          | 78%                 | 63%                 |
| Other Financial Measures                                       |                      |                               |                     |                     |
| Economic (loss)/profit   | (£64m)               | £57m                          | (£7m)               | £768m               |
| Risk weighted assets   | £32.2bn              | £3.7bn                        | £35.9bn             | £34.3br             |
| Key Facts  |                      |                               |                     |                     |
| Number of UK current accounts                                  | 11.2m                | -                             | 11.2m               | 11.7m               |
| Number of UK savings accounts                                  | 13.2m                | -                             | 13.2m               | 12.0m               |
| Number of UK mortgage accounts                                 | 834,000              | -                             | 834,000             | 816,000             |
| LTV of mortgage book   | 43%                  | -                             | 43%                 | 40%                 |
| LTV of new mortgage lending                                    | 48%                  | -                             | 48%                 | 47%                 |
| Number of Local Business customers                             | 686,000              | 56,000                        | 742,000             | 715,000             |
| Number of branches   | 1,698                | -                             | 1,698               | 1,724               |
| Number of ATMs   | 3,394                | -                             | 3,394               | 3,455               |
| Number of employees (full time equivalent)                     | 30,400               | 1,500                         | 31,900              | 33,800              |



# UK Retail Banking – Restated Half Year Ended

| Income Statement Information                                   | Half Year<br>Ended | Half Year<br>Ended | Half Year<br>Ended | Half Year<br>Ended |
|--|--------------------|--------------------|--------------------|--------------------|
| income statement information                                   | 31.12.09<br>£m     | 30.06.09           | 31.12.08<br>£m     | 30.06.08           |
| Net interest income  | 1,417              | £m<br>1,425        | 1.666              | £m<br>1,579        |
| Net fee and commission income                                  | 651                | 648                | 709                | 675                |
| Net lee and commission income                                  | 051                | 040                | 703                | 075                |
| Net premiums from insurance contracts                          | 91                 | 107                | 102                | 103                |
| Other (loss)/income  | (1)                | 6                  | 18                 | 3                  |
| Total income   | 2,158              | 2,186              | 2,495              | 2,360              |
| Net claims and benefits incurred under insurance contracts     | (33)               | (35)               | (16)               | (19)               |
| Total income net of insurance claims                           | 2,125              | 2,151              | 2,479              | 2,341              |
| Impairment charges and other credit provisions                 | (510)              | (521)              | (337)              | (305)              |
| Net income   | 1,615              | 1,630              | 2,142              | 2,036              |
| Operating expenses excluding amortisation of intangible assets | (1,197)            | (1,299)            | (1,359)            | (1,247)            |
| Amortisation of intangible assets                              | (22)               | (20)               | (13)               | (9)                |
| Operating expenses   | (1,219)            | (1,319)            | (1,372)            | (1,256)            |
| Share of post-tax results of associates and joint ventures     | 1                  | 2                  | 4                  | 4                  |
| Profit before tax  | 397                | 313                | 774                | 784                |
| Balance Sheet Information                                      |                    |                    |                    |                    |
| Loans and advances to customers at amortised cost              | £103.0bn           | £100.3bn           | £98.8bn            | £93.5bn            |
| Customer accounts  | £96.8bn            | £96.0bn            | £93.8bn            | £92.9bn            |
| Total assets   | £109.3bn           | £106.9bn           | £105.9bn           | £100.9bn           |
| Performance Ratios   |                    |                    |                    |                    |
| Return on average economic capital                             | 15%                | 12%                | 26%                | 30%                |
| Cost:income ratio  | 57%                | 61%                | 55%                | 54%                |
| Cost:net income ratio  | 75%                | 81%                | 64%                | 62%                |
| Other Financial Measures                                       |                    |                    |                    |                    |
| Economic profit/(loss)   | £31m               | (£38m)             | £374m              | £394m              |
| Risk weighted assets   | £35.9bn            | £35.3bn            | £34.3bn            | £36.0bn            |
| Key Facts  |                    |                    |                    |                    |
| Number of UK current accounts                                  | 11.2m              | 11.4m              | 11.7m              | 11.5m              |
| Number of UK savings accounts                                  | 13.2m              | 13.0m              | 12.0m              | 11.7m              |
| Number of UK mortgage accounts                                 | 834,000            | 824,000            | 816,000            | 786,000            |
| LTV of mortgage book   | 43%                | 44%                | 40%                | 36%                |
| LTV of new mortgage lending                                    | 48%                | 46%                | 47%                | 49%                |
| Number of Local Business customers                             | 742,000            | 728,000            | 715,000            | 707,000            |
| Number of branches   | 1,698              | 1,720              | 1,724              | 1,733              |
| Number of ATMs   | 3,394              | 3,414              | 3,455              | 3,336              |
|  | ,                  | ,                  | ,                  | - /                |



# Barclaycard – Full Year Ended

| Income Statement Information   | 2009 as<br>Published | Group<br>Structure<br>Changes | 2009 as<br>Restated | 2008 a<br>Restated |
|--|----------------------|-------------------------------|---------------------|--------------------|
|  | £m                   | £m                            | £m                  | £n                 |
| Net interest income  | 2,723                | -                             | 2,723               | 1,786              |
| Net fee and commission income  | 1,271                | -                             | 1,271               | 1,299              |
| Net trading (loss)/income  | (1)                  |                               | (1)                 | 2                  |
| Net Investment income  | 23                   | -                             | 23                  | 80                 |
| Principal transactions   | 22                   | -                             | 22                  | 82                 |
| Net premiums from insurance contracts  | 44                   | -                             | 44                  | 4                  |
| Other income   | 2                    | (1)                           | 1                   | 2                  |
| Total income   | 4,062                | (1)                           | 4,061               | 3,23               |
| Net claims and benefits incurred under insurance contracts   | (20)                 | -                             | (20)                | (11                |
| Total income net of insurance claims   | 4,042                | (1)                           | 4,041               | 3,22               |
| Impairment charges and other credit provisions   | (1,798)              | -                             | (1,798)             | (1,097             |
| Net income   | 2,244                | (1)                           | 2,243               | 2,12               |
| Operating expenses excluding amortisation of intangible assets   | (1,412)              | (33)                          | (1,445)             | (1,386             |
| Amortisation of intangible assets  | (82)                 | -                             | (82)                | (61                |
| Operating expenses   | (1,494)              | (33)                          | (1,527)             | (1,447             |
| Share of post-tax results of associates and joint ventures   | 8                    | -                             | 8                   | (3                 |
| Profit on disposal of subsidiaries, associates and joint ventures  | 3                    | -                             | 3                   |                    |
| Gain on acquisition  | -                    | -                             | -                   | 9                  |
| Profit before tax  | 761                  | (34)                          | 727                 | 76                 |
| Balance Sheet Information<br>Loans and advances to customers at amortised cost<br>Total assets                     | £26.5bn<br>£30.2bn   | -<br>£0.1bn                   | £26.5bn<br>£30.3bn  | £27.4b<br>£31.0b   |
| Deuteumen Deties   |                      |                               |                     |                    |
| Performance Ratios   | 1 = 0 /              | (10/)                         | 1.40/               |                    |
| Return on average economic capital   | 15%                  | (1%)                          | 14%                 | 229                |
| Cost:income ratio  | 37%                  | 1%                            | 38%                 | 459                |
| Cost:net income ratio  | 67%                  | 1%                            | 68%                 | 689                |
| Other Financial Measures   |                      |                               |                     |                    |
| Economic profit  | £45m                 | (£27m)                        | £18m                | £318ı              |
| Risk weighted assets   | £30.6bn              | -                             | £30.6bn             | £27.3b             |
| Key Facts  |                      |                               |                     |                    |
| Number of Barclaycard UK customers   | 10.4m                | -                             | 10.4m               | 11.7               |
| Number of Barclaycard International customers  | 10.8m                | -                             | 10.8m               | 11.8               |
| Total number of Barclaycard customers  | 21.2m                | -                             | 21.2m               | 23.5               |
| UK credit cards - average outstanding balances   | £10.8bn              | -                             | £10.8bn             | £10.2b             |
| International - average outstanding balances   | £9.7bn               | -                             | £9.7bn              | £6.5b              |
| Total - average outstanding balances   | £20.5bn              | -                             | £20.5bn             | £16.7b             |
| UK credit cards - average extended credit balances   | £8.5bn               | -                             | £8.5bn              | £8.0b              |
| International - average extended credit balances   | £7.9bn               | -                             | £7.9bn              | £5.2b              |
|  |                      | _                             | £16.4bn             | £13.2b             |
| Total - average extended credit balances   | £16.4bn              |                               |                     |                    |
| -  | £16.4bn<br>£6.0bn    | -                             | £6.0bn              | £5.9b              |
| Total - average extended credit balances<br>Loans - average total outstandings<br>Number of retailer relationships |                      | -                             |                     | £5.9b<br>89,00     |

# Barclaycard – Restated Half Year Ended

| Income Statement Information  | Half Year<br>Ended<br>31.12.09  | Half Year<br>Ended<br>30.06.09   | Half Year<br>Ended<br>31.12.08   | Half Year<br>Endec<br>30.06.08   |
|---|---|--|--|--|
|   | £m  | £m   | £m   | £n   |
| Net interest income   | 1,366   | 1,357  | 999  | 787  |
| Net fee and commission income   | 651   | 620  | 715  | 584  |
| Net trading (loss)/income   | (2)   | 1  | 1  | 1  |
| Net Investment income   | 3   | 20   | 64   | 16   |
| Principal transactions  | 1   | 21   | 65   | 17   |
| Net premiums from insurance contracts   | 23  | 21   | 26   | 18   |
| Other income  | -   | 1  | -  | 2  |
| Total income  | 2,041   | 2,020  | 1,805  | 1,42   |
| Net claims and benefits incurred under insurance contracts  | (9)   | (11)   | (5)  | (6   |
| Total income net of insurance claims  | 2,032   | 2,009  | 1,800  | 1,42   |
| Impairment charges and other credit provisions  | (883)   | (915)  | (620)  | (477   |
| Net income  | 1,149   | 1,094  | 1,180  | 944  |
| Operating expenses excluding amortisation of intangible assets  | (758)   | (687)  | (759)  | (627   |
| Amortisation of intangible assets   | (45)  | (37)   | (34)   | (27  |
| Operating expenses  | (803)   | (724)  | (793)  | (654   |
| Share of post-tax results of associates and joint ventures  | 6   | 2  | (2)  | (1   |
| Profit on disposal of subsidiaries, associates and joint ventures   | -   | 3  | -  | ,  |
| Gain on acquisition   | -   | -  | 3  | 8  |
| Profit before tax   | 352   | 375  | 388  | 37   |
| Balance Sheet Information   |   |  |  |  |
| Loans and advances to customers at amortised cost   | £26.5bn   | £26.0bn  | £27.4bn  | £22.1b   |
| Total assets  | £30.3bn   | £29.6bn  | £31.0bn  | £24.3b   |
| Performance Ratios  |   |  |  |  |
| Return on average economic capital  | 13%   |  |  |  |
| Cost:income ratio   | 1370  | 15%  | 22%  | 219  |
| Cost:net income ratio   | 40%   | 15%<br>36%   | 22%<br>44%   |  |
|   |   |  |  | 46%  |
| Other Financial Measures  | 40%   | 36%  | 44%  | 219<br>469<br>699  |
|   | 40%<br>70%  | 36%<br>66%   | 44%<br>67%   | 469<br>699   |
| Other Financial Measures<br>Economic (loss)/profit<br>Risk weighted assets  | 40%   | 36%  | 44%  | 46%  |
| Economic (loss)/profit<br>Risk weighted assets  | 40%<br>70%<br>(£10m)  | 36%<br>66%<br>£28m   | 44%<br>67%<br>£175m  | 469<br>699<br>£143n  |
| Economic (loss)/profit<br>Risk weighted assets<br><b>Key Facts</b>  | 40%<br>70%<br>(£10m)  | 36%<br>66%<br>£28m   | 44%<br>67%<br>£175m  | 469<br>699<br>£143r  |
| Economic (loss)/profit<br>Risk weighted assets<br><b>Key Facts</b><br>Number of Barclaycard UK customers  | 40%<br>70%<br>(£10m)<br>£30.6bn   | 36%<br>66%<br>£28m<br>£26.9bn  | 44%<br>67%<br>£175m<br>£27.3bn   | 469<br>699<br>£143r<br>£22.8b<br>11.9r   |
| Economic (loss)/profit<br>Risk weighted assets<br><b>Key Facts</b><br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m  | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m   | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m  | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r   |
| Economic (loss)/profit  | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m   | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m  | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m   | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br><b>20.0r</b>   |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m  | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br><b>23.6m</b>  | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m  | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br><b>20.0r</b><br>£9.7b                                |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers<br>UK credit cards - average outstanding balances<br>International - average outstanding balances   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m<br>£10.9bn   | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br><b>23.6m</b><br>£10.8bn   | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m<br>£10.8bn   | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br><b>20.0r</b><br>£9.7b<br>£5.1b                       |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers<br>UK credit cards - average outstanding balances   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m<br>£10.9bn<br>£9.6bn   | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br>23.6m<br>£10.8bn<br>£9.9bn  | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m<br>£10.8bn<br>£7.8bn   | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br><b>20.0r</b><br>£9.7b<br>£5.1b<br>£14.8b             |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers<br>UK credit cards - average outstanding balances<br>International - average outstanding balances<br>Total - average outstanding balances<br>UK credit cards - average extended credit balances   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m<br>£10.9bn<br>£9.6bn<br>£9.6bn   | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br>23.6m<br>£10.8bn<br>£9.9bn<br>£20.7bn                                   | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m<br>£10.8bn<br>£7.8bn<br>£18.6bn                                | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br>20.0r<br>£9.7b<br>£5.1b<br>£14.8b<br>£7.5b           |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers<br>UK credit cards - average outstanding balances<br>International - average outstanding balances<br>Total - average outstanding balances<br>UK credit cards - average extended credit balances<br>International - average extended credit balances   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m<br>£10.9bn<br>£9.6bn<br>£9.6bn<br>£8.5bn                               | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br>23.6m<br>£10.8bn<br>£9.9bn<br>£20.7bn<br>£8.5bn                         | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m<br>£10.8bn<br>£7.8bn<br>£18.6bn<br>£8.5bn                      | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br>20.0r<br>£9.7b<br>£5.1b<br>£14.8b<br>£7.5b<br>£4.3b  |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers<br>UK credit cards - average outstanding balances<br>International - average outstanding balances<br>Total - average outstanding balances   | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m<br>£10.9bn<br>£9.6bn<br>£9.6bn<br>£8.5bn<br>£8.5bn<br>£8.5bn           | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br><b>23.6m</b><br>£10.8bn<br>£9.9bn<br><b>£20.7bn</b><br>£8.5bn<br>£8.0bn | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m<br>£10.8bn<br>£7.8bn<br>£18.6bn<br>£8.5bn<br>£6.1bn            | 469<br>699<br>£143r<br>£22.8b  |
| Economic (loss)/profit<br>Risk weighted assets<br>Key Facts<br>Number of Barclaycard UK customers<br>Number of Barclaycard International customers<br>Total number of Barclaycard customers<br>UK credit cards - average outstanding balances<br>International - average outstanding balances<br>Total - average outstanding balances<br>UK credit cards - average extended credit balances<br>International - average extended credit balances<br>International - average extended credit balances<br>Total - average extended credit balances | 40%<br>70%<br>(£10m)<br>£30.6bn<br>10.4m<br>10.8m<br>21.2m<br>£10.9bn<br>£9.6bn<br>£9.6bn<br>£8.5bn<br>£8.5bn<br>£8.5bn<br>£7.8bn | 36%<br>66%<br>£28m<br>£26.9bn<br>11.9m<br>11.7m<br>23.6m<br>£10.8bn<br>£9.9bn<br>£20.7bn<br>£8.5bn<br>£8.0bn<br>£8.0bn     | 44%<br>67%<br>£175m<br>£27.3bn<br>11.7m<br>11.8m<br>23.5m<br>£10.8bn<br>£7.8bn<br>£18.6bn<br>£8.5bn<br>£6.1bn<br>£14.6bn | 469<br>699<br>£143r<br>£22.8b<br>11.9r<br>8.1r<br>£9.7b<br>£5.1b<br>£14.8b<br>£7.5b<br>£4.3b<br>£11.8b |



# Western Europe Retail Banking – Full Year Ended

| Income Statement Information  | 2009 as<br>Published <sup>1</sup> | Group<br>Structure<br>Changes  | 2009 as<br>Restated | 2008 as<br>Restated      |
|---|-----------------------------------|--------------------------------|---------------------|--------------------------|
|   | £m                                | £m                             | £m                  | £m                       |
| Net interest income   | 1,182                             | (314)                          | 868                 | 642                      |
| Net fee and commission income   | 438                               | (86)                           | 352                 | 327                      |
| Net trading income  | -                                 | 14                             | 14                  | 4                        |
| Net investment income   | 123                               | (5)                            | 118                 | 161                      |
| Principal transactions  | 123                               | 9                              | 132                 | 165                      |
| Net premiums from insurance contracts   | 544                               |                                | 544                 | 352                      |
| Other income/(expense)  | 8                                 | (14)                           | (6)                 | 38                       |
| Total income  | 2,295                             | (405)                          | 1,890               | 1,524                    |
| Net claims and benefits incurred under insurance contracts                                    | (572)                             | · · ·                          | (572)               | (365)                    |
| Total income net of insurance claims  | 1,723                             | (405)                          | 1,318               | 1,159                    |
| Impairment charges and other credit provisions  | (667)                             | 329                            | (338)               | (172)                    |
| Net income  | 1,056                             | (76)                           | 980                 | 987                      |
| Operating expenses excluding amortisation of intangible assets                                | (1,075)                           | 210                            | (865)               | (794)                    |
| Amortisation of intangible assets   | (38)                              | 16                             | (22)                | (13                      |
| Operating expenses  | (1,113)                           | 226                            | (887)               | (807                     |
| Share of post-tax results of associates and joint ventures                                    | 4                                 |                                | 4                   |                          |
| Profit on disposal of subsidiaries, associates and joint ventures                             | 157                               |                                | 157                 |                          |
| Gain on Acquisition   | 26                                |                                | 26                  | 52                       |
| Profit before tax   | 130                               | 150                            | 280                 | 232                      |
| Balance Sheet Information   |                                   |                                |                     |                          |
| Loans and advances to customers at amortised cost   | £52.7bn                           | (£11.6bn)                      | £41.1bn             | £42.1br                  |
| Customer accounts   | £23.4bn                           | (£5.8bn)                       | £17.6bn             | £13.2br                  |
| Total assets  | £64.2bn                           | (£13.2bn)                      | £51.0bn             | £52.0br                  |
| Performance Ratios  |                                   |                                |                     |                          |
| Return on average economic capital  | 4%                                | 10%                            | 14%                 | 27%                      |
| Cost:income ratio   | 65%                               | 2%                             | 67%                 | 70%                      |
| Cost:net income ratio   | 105%                              | (14%)                          | 91%                 | 82%                      |
| Other Financial Measures  |                                   |                                |                     |                          |
| Fernencia (less) / mafit  | ((224ma)                          | £247m                          | £13m                | £207n                    |
| Economic (loss)/profit  | (£234m)                           | 2217111                        |                     |                          |
| Risk weighted assets  | (£234m)<br>£32.4bn                | (£15.6bn)                      | £16.8bn             | £19.3br                  |
|   | , ,                               |                                | £16.8bn             | £19.3br                  |
| Risk weighted assets  | , ,                               | (£15.6bn)                      | £16.8bn<br>2.4m     |                          |
| Risk weighted assets Key Facts  | £32.4bn                           | (£15.6bn)<br>(0.4m)            | 2.4m                | £19.3br<br>2.1m<br>9,300 |
| Risk weighted assets Key Facts Number of customers  | £32.4bn<br>2.8m<br>11,600         | (£15.6bn)<br>(0.4m)<br>(2,000) | 2.4m<br>9,600       | 2.1n<br>9,300            |
| Risk weighted assets Key Facts Number of customers Number of employees (full time equivalent) | £32.4bn<br>2.8m                   | (£15.6bn)<br>(0.4m)            | 2.4m                | 2.1m                     |



# Western Europe Retail Banking – Restated Half Year Ended

| In come Statement Information                                     | Half Year<br>Ended | Half Year<br>Ended | Half Year<br>Ended | Half Year<br>Ended |
|---|--------------------|--------------------|--------------------|--------------------|
| Income Statement Information                                      | 31.12.09           | 30.06.09           | 31.12.08           | 30.06.08           |
| Natintavastingama   | £m<br>405          | £m<br>463          | £m                 | £m<br>286          |
| Net interest income<br>Net fee and commission income              | 405                | 463                | 356<br>159         | 286<br>168         |
| Net lee and commission income                                     | 101                | 171                | 159                | 100                |
| Net trading income  | 10                 | 4                  | (7)                | 11                 |
| Net investment income   | 56                 | 62                 | 109                | 52                 |
| Principal transactions  | 66                 | 66                 | 102                | 63                 |
| Net premiums from insurance contracts                             | 255                | 289                | 169                | 183                |
| Other income/(expense)  | 1                  | (7)                | 21                 | 17                 |
| Total income  | 908                | 982                | 807                | 717                |
| Net claims and benefits incurred under insurance contracts        | (272)              | (300)              | (176)              | (189)              |
| Total income net of insurance claims                              | 636                | 682                | 631                | 528                |
| Impairment charges and other credit provisions                    | (190)              | (148)              | (111)              | (61)               |
| Net income  | 446                | 534                | 520                | 467                |
| Operating expenses excluding amortisation of intangible assets    | (433)              | (432)              | (438)              | (356)              |
| Amortisation of intangible assets                                 | (12)               | (10)               | (8)                | (5)                |
| Operating expenses  | (445)              | (442)              | (446)              | (361)              |
| Share of post-tax results of associates and joint ventures        | 4                  | -                  | -                  | -                  |
| Profit on disposal of subsidiaries, associates and joint ventures | 157                | -                  | -                  | -                  |
| Gain on Acquisition   | 26                 | -                  | 52                 | -                  |
| Profit before tax   | 188                | 92                 | 126                | 106                |
| Balance Sheet Information   |                    |                    |                    |                    |
| Loans and advances to customers at amortised cost                 | £41.1bn            | £36.0bn            | £42.1bn            | £29.7bn            |
| Customer accounts   | £17.6bn            | £12.7bn            | £13.2bn            | £9.4bn             |
| Total assets  | £51.0bn            | £45.2bn            | £52.0bn            | £38.3bn            |
| Performance Ratios  |                    |                    |                    |                    |
| Return on average economic capital                                | 22%                | 7%                 | 18%                | 36%                |
| Cost:income ratio   | 70%                | 65%                | 71%                | 68%                |
| Cost:net income ratio   | 100%               | 83%                | 86%                | 77%                |
| Other Financial Measures  |                    |                    |                    |                    |
| Economic profit/(loss)  | £59m               | (£46m)             | £54m               | £153m              |
| Risk weighted assets  | £16.8bn            | £14.6bn            | £19.3bn            | £15.6bn            |
| Key Facts   |                    |                    |                    |                    |
| Number of customers   | 2.4m               | 2.1m               | 2.1m               | 2.0m               |
| Number of employees (full time equivalent)                        | 9,600              | 9,300              | 9,300              | 8,900              |
| runber of employees (run entre equivalent)                        |                    |                    |                    |                    |
| Number of branches  | 1,094              | 998                | 961                | 881                |
|   |                    | 998<br>178         | 961<br>179         | 881<br>108         |



# Barclays Africa – Full Year Ended

| Income Statement Information                                      | 2009 as<br>Published <sup>1</sup> | Group<br>Structure<br>Changes | 2009 as<br>Restated | 2008 as<br>Restated |
|---|-----------------------------------|-------------------------------|---------------------|---------------------|
|   | £m                                | £m                            | £m                  | £n                  |
| Net interest income   | 743                               | (245)                         | 498                 | 405                 |
| Net fee and commission income                                     | 232                               | (54)                          | 178                 | 162                 |
| Net trading income  | 61                                | (7)                           | 54                  | 70                  |
| Net investment income   | 7                                 | -                             | 7                   | 87                  |
| Principal transactions  | 68                                | (7)                           | 61                  | 157                 |
| Other income  | 2                                 | -                             | 2                   |                     |
| Total income  | 1,045                             | (306)                         | 739                 | 720                 |
| Impairment charges and other credit provisions                    | (471)                             | 350                           | (121)               | (71                 |
| Net income  | 574                               | 44                            | 618                 | 655                 |
| Operating expenses excluding amortisation of intangible assets    | (846)                             | 313                           | (533)               | (472                |
| Amortisation of intangible assets                                 | (6)                               | 1                             | (5)                 | (3                  |
| Operating expenses  | (852)                             | 314                           | (538)               | (475                |
| Profit on disposal of subsidiaries, associates and joint ventures | 24                                | -                             | 24                  |                     |
| Profit before tax   | (254)                             | 358                           | 104                 | 18                  |
| Balance Sheet Information   |                                   |                               |                     |                     |
| Loans and advances to customers at amortised cost                 | £7.3bn                            | (£3.4bn)                      | £3.9bn              | £5.0b               |
| Customer accounts   | £8.5bn                            | (£2.1bn)                      | £6.4bn              | £7.3b               |
| Total assets  | £11.9bn                           | (£4.0bn)                      | £7.9bn              | £8.5b               |
| Performance Ratios  |                                   |                               |                     |                     |
| Return on average economic capital                                | (18%)                             | 24%                           | 6%                  | 179                 |
| Cost:income ratio   | 82%                               | (9%)                          | 73%                 | 65%                 |
| Cost:net income ratio   | 148%                              | (61%)                         | 87%                 | 73%                 |
| Other Financial Measures  |                                   |                               |                     |                     |
| Economic (loss)/profit  | (£379m)                           | £326m                         | (£53m)              | £50r                |
| Risk weighted assets  | £12.4bn                           | (£4.8bn)                      | £7.6bn              | £8.7b               |
|   |                                   |                               |                     |                     |
| Key Facts   |                                   |                               |                     |                     |
| Key Facts<br>Number of customers                                  | 3.7m                              | (0.9m)                        | 2.8m                | 2.6r                |
| -   | 3.7m<br>17,400                    | (0.9m)<br>(3,000)             | 2.8m<br>14,400      |                     |
| Number of customers   |                                   | (3,000)                       |                     | 2.6r<br>16,50<br>48 |
| Number of customers<br>Number of employees (full time equivalent) | 17,400                            |                               | 14,400              | 16,50               |

1 Published as GRCB – Emerging Markets.



# Barclays Africa – Restated Half Year Ended

| Income Statement Information                                      | Half Year<br>Ended<br>31.12.09<br>£m | Half Year<br>Ended<br>30.06.09<br>£m | Half Year<br>Ended<br>31.12.08<br>£m | Half Year<br>Ended<br>30.06.08<br>£m |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| Net interest income   | 251                                  | 247                                  | 218                                  | 187                                  |
| Net fee and commission income                                     | 89                                   | 89                                   | 89                                   | 73                                   |
| Net trading income  | 27                                   | 27                                   | 38                                   | 32                                   |
| Net investment income   | 6                                    | 1                                    | 70                                   | 17                                   |
| Principal transactions  | 33                                   | 28                                   | 108                                  | 49                                   |
| Other income/(expense)  | 1                                    | 1                                    | (4)                                  | 6                                    |
| Total income  | 374                                  | 365                                  | 411                                  | 315                                  |
| Impairment charges and other credit provisions                    | (58)                                 | (63)                                 | (32)                                 | (39)                                 |
| Net income  | 316                                  | 302                                  | 379                                  | 276                                  |
| Operating expenses excluding amortisation of intangible assets    | (281)                                | (252)                                | (268)                                | (204)                                |
| Amortisation of intangible assets                                 | (3)                                  | (2)                                  | (2)                                  | (1)                                  |
| Operating expenses  | (284)                                | (254)                                | (270)                                | (205)                                |
| Profit on disposal of subsidiaries, associates and joint ventures | 7                                    | 17                                   | -                                    | -                                    |
| Profit before tax   | 39                                   | 65                                   | 109                                  | 71                                   |
| Balance Sheet Information   |                                      |                                      |                                      |                                      |
| Loans and advances to customers at amortised cost                 | £3.9bn                               | £3.9bn                               | £5.0bn                               | £4.0bn                               |
| Customer accounts   | £6.4bn                               | £5.9bn                               | £7.3bn                               | £5.9bn                               |
| Total assets  | £7.9bn                               | £7.1bn                               | £8.5bn                               | £7.6bn                               |
| Performance Ratios  |                                      |                                      |                                      |                                      |
| Return on average economic capital                                | 12%                                  | 1%                                   | 22%                                  | 11%                                  |
| Cost:income ratio   | 76%                                  | 70%                                  | 66%                                  | 65%                                  |
| Cost:net income ratio   | 90%                                  | 84%                                  | 71%                                  | 74%                                  |
| Other Financial Measures  |                                      |                                      |                                      |                                      |
| Economic (loss)/profit  | (£5m)                                | (£48m)                               | £46m                                 | £4m                                  |
| Risk weighted assets  | £7.6bn                               | £6.8bn                               | £8.7bn                               | £8.1bn                               |
| Key Facts   |                                      |                                      |                                      |                                      |
| Number of customers   | 2.8m                                 | 2.8m                                 | 2.6m                                 | 2.2m                                 |
| Number of employees (full time equivalent)                        | 14,400                               | 15,000                               | 16,500                               | 15,600                               |
| Number of branches  | 490                                  | 491                                  | 484                                  | 517                                  |
| Number of sales centres   | 83                                   | 165                                  | 169                                  | 156                                  |
| Number of distribution points                                     | 573                                  | 656                                  | 653                                  | 673                                  |



# Barclays Capital – Full Year Ended

| Income Statement Information                                   | 2009 as<br>Published<br>£m | Group<br>Structure<br>Changes<br>£m | 2009 as<br>Published<br>£m | 2008 as<br>Published<br>£m |
|--|----------------------------|-------------------------------------|----------------------------|----------------------------|
| Net interest income  | 1,598                      | ZIII                                | 1,598                      | 1.724                      |
| Net fee and commission income                                  | 3,001                      | -                                   | 3,001                      | 1,724                      |
| Net trading income   | 7,185                      | -                                   | 7,185                      | 1,506                      |
| Net investment (loss)/income                                   | (164)                      | -                                   | (164)                      | 559                        |
| Principal transactions   | 7,021                      | -                                   | 7,021                      | 2,065                      |
| Other income   | 5                          | -                                   | 5                          | 13                         |
| Total income   | 11,625                     | -                                   | 11,625                     | 5,231                      |
| Impairment charges and other credit provisions                 | (2,591)                    | -                                   | (2,591)                    | (2,423)                    |
| Net income   | 9,034                      | -                                   | 9,034                      | 2,808                      |
| Operating expenses excluding amortisation of intangible assets | (6,406)                    | -                                   | (6,406)                    | (3,682)                    |
| Amortisation of intangible assets                              | (186)                      | -                                   | (186)                      | (92)                       |
| Operating expenses   | (6,592)                    | -                                   | (6,592)                    | (3,774)                    |
| Share of post-tax results of associates and joint ventures     | 22                         | -                                   | 22                         | 6                          |
| Gain on acquisition  | -                          | -                                   | -                          | 2,262                      |
| Profit before tax  | 2,464                      | -                                   | 2,464                      | 1,302                      |
| Balance Sheet Information                                      |                            |                                     |                            |                            |
| Loans and advances to banks and customers at amortised cost    | £162.6bn                   | -                                   | £162.6bn                   | £206.8bn                   |
| Total assets   | £1,019.1bn                 | -                                   | £1,019.1bn                 | £1,629.1bn                 |
| Assets contributing to adjusted gross leverage                 | £618.2bn                   | -                                   | £618.2bn                   | £681.0bn                   |
| Group Liquidity pool   | £127bn                     | -                                   | £127bn                     | £43bn                      |
| Performance Ratios   |                            |                                     |                            |                            |
| Return on average economic capital                             | 15%                        | -                                   | 15%                        | 20%                        |
| Cost:income ratio  | 57%                        | -                                   | 57%                        | 72%                        |
| Cost:net income ratio  | 73%                        | -                                   | 73%                        | 134%                       |
| Other Financial Measures                                       |                            |                                     |                            |                            |
| Economic profit  | £195m                      | -                                   | £195m                      | £825m                      |
| Risk weighted assets   | £181.1bn                   | -                                   | £181.1bn                   | £227.4bn                   |
| Average DVaR (95%)   | £77m                       | -                                   | £77m                       | £53m                       |
| Average total income generated per employee (000s)             | £515                       | -                                   | £515                       | £281                       |
| Key Facts  |                            |                                     |                            |                            |
| Number of employees (full time equivalent)                     | 23,200                     | -                                   | 23,200                     | 23,100                     |



# Barclays Capital – Half Year Ended

| Income Statement Information                                   | Half Year<br>Ended<br>31.12.09   | Half Year<br>Ended<br>30.06.09 | Half Year<br>Ended<br>31.12.08 | Half Year<br>Ended<br>30.06.08 |
|--|--|--------------------------------|--------------------------------|--------------------------------|
|  | £m   | £m                             | £m                             | £m                             |
| Net interest income  | 770  | 828                            | 1,022                          | 702                            |
| Net fee and commission income                                  | 1,454  | 1,547                          | 863                            | 566                            |
| Net trading income/(loss)                                      | 3,205  | 3,980                          | (330)                          | 1,836                          |
| Net investment income/(loss)                                   | Statement Information         31.12.09         30.06.09           Em         Em         Em           t income         770         828           t commission income         1,454         1,547           p income/(loss)         3,205         3,980           nent income/(loss)         101         (265)           ransactions         3,306         3,715           me/(expense)         6         (1)           ne         5,536         6,089           t charges and other credit provisions         (717)         (1,874)           expenses excluding amortisation of intangible assets         (3,333)         (3,073)           on of intangible assets         (83)         (103)           expenses excluding amortisation of intangible assets         (83)         (103)           expenses excluding amortisation of intangible assets         (3,176)         (3,176)           expenses         (3416)         (3,176)         (3,176)           expenses         (14)         8         8           quisition         -         -         -           ret ax         1,417         1,047         1,047           Sheet Information         £1,019.1bn         £1,133.7bn         £1,019.1bn< | (265)                          | 255                            | 304                            |
| Principal transactions   | 3,306  | 3,715                          | (75)                           | 2,140                          |
| Other income/(expense)   | 6  | (1)                            | 10                             | 3                              |
| Total income   | 5,536  | 6,089                          | 1,820                          | 3,411                          |
| Impairment charges and other credit provisions                 | (717)  | (1,874)                        | (1,197)                        | (1,226)                        |
| Net income   | 4,819  |                                | 623                            | 2,185                          |
| Operating expenses excluding amortisation of intangible assets | (3,333)  | (3,073)                        | (2,018)                        | (1,664)                        |
| Amortisation of intangible assets                              | (83)   | (103)                          | (77)                           | (15)                           |
| Operating expenses   | (3,416)  | (3,176)                        | (2,095)                        | (1,679)                        |
| Share of post-tax results of associates and joint ventures     | 14   | 8                              | (12)                           | 18                             |
| Gain on acquisition  | -  | -                              | 2,262                          | -                              |
| Profit before tax  | 1,417  | 1,047                          | 778                            | 524                            |
| Balance Sheet Information                                      |  |                                |                                |                                |
| Loans and advances to banks and customers at amortised cost    | £162.6bn   | £173.5bn                       | £206.8bn                       | £178.2bn                       |
| Total assets   | £1,019.1bn   | £1,133.7bn                     | £1,629.1bn                     | £966.1bn                       |
| Assets contributing to adjusted gross leverage                 | £618.2bn   | £591.1bn                       | £681.0bn                       | £567.9bn                       |
| Group Liquidity pool   | £127bn   | £88bn                          | £43bn                          | n/a                            |
| Performance Ratios   |  |                                |                                |                                |
| Return on average economic capital                             | 19%  | 12%                            | 31%                            | 7%                             |
| Cost:income ratio  | 62%  | 52%                            | 115%                           | 49%                            |
| Cost:net income ratio  | 71%  | 75%                            | 336%                           | 77%                            |
| Other Financial Measures                                       |  |                                |                                |                                |
| Economic profit/(loss)   | £289m  | (£94m)                         | £931m                          | (£106m)                        |
| Risk weighted assets   | £181.1bn   | £209.8bn                       | £227.4bn                       | £168.1bn                       |
| Average DVaR (95%)   | £66m   | £87m                           | £63m                           | £44m                           |
| Average total income generated per employee (000s)             | £243   | £272                           | £86                            | £209                           |
| Key Facts  |  |                                |                                |                                |
| Number of employees (full time equivalent)                     | 23,200   | 21,900                         | 23,100                         | 16,300                         |

# Barclays Corporate – Full Year Ended

| Income Statement Information                                   | 2009 as<br>Published <sup>1</sup> | Group<br>Structure<br>Changes | 2009 as<br>Restated | 2008 as<br>Restated |
|--|-----------------------------------|-------------------------------|---------------------|---------------------|
|  | £m                                | £m                            | £m                  | £m                  |
| Net interest income  | 1,741                             | 342                           | 2,083               | 1,934               |
| Net fee and commission income                                  | 926                               | 76                            | 1,002               | 904                 |
| Net trading income   | 25                                | (7)                           | 18                  | 11                  |
| Net investment (loss)/income                                   | (51)                              | 5                             | (46)                | 23                  |
| Principal transactions   | (26)                              | (2)                           | (28)                | 34                  |
| Other income   | 112                               | 12                            | 124                 | 120                 |
| Total income   | 2,753                             | 428                           | 3,181               | 2,992               |
| Impairment charges and other credit provisions                 | (974)                             | (584)                         | (1,558)             | (593)               |
| Net income   | 1,779                             | (156)                         | 1,623               | 2,399               |
| Operating expenses excluding amortisation of intangible assets | (1,009)                           | (421)                         | (1,430)             | (1,310)             |
| Amortisation of intangible assets                              | (21)                              | (15)                          | (36)                | (19)                |
| Operating expenses   | (1,030)                           | (436)                         | (1,466)             | (1,329)             |
| Share of post-tax results of associates and joint ventures     | -                                 |                               | -                   | (2)                 |
| Profit before tax  | 749                               | (592)                         | 157                 | 1,068               |
| Balance Sheet Information                                      |                                   |                               |                     |                     |
| Loans and advances to customers at amortised cost              | £59.6bn                           | £11.1bn                       | £70.7bn             | £79.8br             |
| Loans and advances to customers at fair value                  | £13.1bn                           |                               | £13.1bn             | £13.0br             |
| Customer accounts  | £62.7bn                           | £3.6bn                        | £66.3bn             | £60.9br             |
| Total assets   | £75.5bn                           | £13.3bn                       | £88.8bn             | £98.5br             |
| Performance Ratios   |                                   |                               |                     |                     |
| Return on average economic capital                             | 16%                               | (14%)                         | 2%                  | 17%                 |
| Cost:income ratio  | 37%                               | 9%                            | 46%                 | 44%                 |
| Cost:net income ratio  | 58%                               | 32%                           | 90%                 | 55%                 |
| Other Financial Measures                                       |                                   |                               |                     |                     |
| Economic profit/(loss)   | £90m                              | (£622m)                       | (£532m)             | £285m               |
| Risk weighted assets   | £60.3bn                           | £16.6bn                       | £76.9bn             | £82.8br             |
| Key Facts  |                                   |                               |                     |                     |
| Number of employees (full time equivalent)                     | 9,100                             | 3,800                         | 12,900              | 14,800              |
|  |                                   |                               |                     |                     |

1 Published as Barclays Commercial Banking.



# Barclays Corporate – Half Year Ended

| Income Statement Information                                   | Half Year<br>Ended<br>31.12.09<br>£m | Half Year<br>Ended<br>30.06.09<br>£m | Half Year<br>Ended<br>31.12.08<br>£m | Half Year<br>Ended<br>30.06.08<br>£m |
|--|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| Net interest income  | 1,042                                | 1,041                                | 1,029                                | 905                                  |
| Net fee and commission income                                  | 494                                  | 508                                  | 492                                  | 412                                  |
| Net trading income/(loss)                                      | 25                                   | (7)                                  | (2)                                  | 13                                   |
| Net investment (loss)/income                                   | (22)                                 | (24)                                 | 15                                   | 8                                    |
| Principal transactions   | 3                                    | (31)                                 | 13                                   | 21                                   |
| Other income   | 4                                    | 120                                  | 48                                   | 72                                   |
| Total income   | 1,543                                | 1,638                                | 1,582                                | 1,410                                |
| Impairment charges and other credit provisions                 | (840)                                | (718)                                | (393)                                | (200)                                |
| Net income   | 703                                  | 920                                  | 1,189                                | 1,210                                |
| Operating expenses excluding amortisation of intangible assets | (680)                                | (750)                                | (715)                                | (595)                                |
| Amortisation of intangible assets                              | (18)                                 | (18)                                 | (15)                                 | (4)                                  |
| Operating expenses   | (698)                                | (768)                                | (730)                                | (599)                                |
| Share of post-tax results of associates and joint ventures     | -                                    | -                                    | (1)                                  | (1)                                  |
| Profit before tax  | 5                                    | 152                                  | 458                                  | 610                                  |
| Balance Sheet Information                                      |                                      |                                      |                                      |                                      |
| Loans and advances to customers at amortised cost              | £70.7bn                              | £74.8bn                              | £79.8bn                              | £77.3bn                              |
| Loans and advances to customers at fair value                  | £13.1bn                              | £12.0bn                              | £13.0bn                              | £8.4bn                               |
| Customer accounts  | £66.3bn                              | £57.8bn                              | £60.9bn                              | £60.1bn                              |
| Total assets   | £88.8bn                              | £92.3bn                              | £98.5bn                              | £93.1bn                              |
| Performance Ratios   |                                      |                                      |                                      |                                      |
| Return on average economic capital                             | (1%)                                 | 5%                                   | 14%                                  | 19%                                  |
| Cost:income ratio  | 45%                                  | 47%                                  | 46%                                  | 42%                                  |
| Cost:net income ratio  | 99%                                  | 83%                                  | 61%                                  | 50%                                  |
| Other Financial Measures                                       |                                      |                                      |                                      |                                      |
| Economic (loss)/profit   | (£332m)                              | (£200m)                              | £95m                                 | £190m                                |
| Risk weighted assets   | £76.9bn                              | £77.9bn                              | £82.8bn                              | £71.8bn                              |
| Key Facts  |                                      |                                      |                                      |                                      |
| Number of employees (full time equivalent)                     | 12,900                               | 13,500                               | 14,800                               | 12,300                               |
|  |                                      |                                      |                                      |                                      |



# Barclays Corporate – Geographic Breakdown

#### Year Ended 31st December 2009

| UK &    | Continental  | New  |   |
|---------|--|--|---|
| Ireland | Europe   | Markets  | Total   |
| £m      | £m   | £m   | £m  |
| 2,461   | 385  | 335  | 3,181   |
| (879)   | (308)  | (371)  | (1,558)   |
| (909)   | (160)  | (397)  | (1,466)   |
| -       | -  | -  | -   |
| 673     | (83)   | (433)  | 157   |
|         |  |  |   |
| £55.6bn | £11.5bn  | £3.6bn   | £70.7bn   |
| £13.1bn | -  | -  | £13.1bn   |
| £58.4bn | £5.6bn   | £2.3bn   | £66.3bn   |
| £71.3bn | £12.8bn  | £4.7bn   | £88.8bn   |
|         | Ireland           £m           2,461           (879)           (909)           -           673           £55.6bn           £13.1bn           £58.4bn | Ireland         Europe           £m         £m           2,461         385           (879)         (308)           (909)         (160)           -         -           673         (83)           £55.6bn         £11.5bn           £13.1bn         -           £58.4bn         £5.6bn | Ireland         Europe         Markets           £m         £m         £m           2,461         385         335           (879)         (308)         (371)           (909)         (160)         (397)           -         -         -           673         (83)         (433)           £55.6bn         £11.5bn         £3.6bn           £13.1bn         -         -           £58.4bn         £5.6bn         £2.3bn |

#### Year Ended 31st December 2008

|  | UK &    | Continental | New     |         |
|--|---------|-------------|---------|---------|
| Income Statement Information                               | Ireland | Europe      | Markets | Total   |
|  | £m      | £m          | £m      | £m      |
| Income   | 2,410   | 287         | 295     | 2,992   |
| Impairment charges and other credit provisions             | (374)   | (124)       | (95)    | (593)   |
| Operating expenses   | (939)   | (141)       | (249)   | (1,329) |
| Share of post-tax results of associates and joint ventures | (2)     | -           | -       | (2)     |
| Profit/(loss) before tax                                   | 1,095   | 22          | (49)    | 1,068   |
| Balance Sheet Information                                  |         |             |         |         |
| Loans and advances to customers at amortised cost          | £63.2bn | £11.5bn     | £5.1bn  | £79.8bn |
| Loans and advances to customers at fair value              | £13.0bn | -           | -       | £13.0bn |
| Customer accounts  | £56.4bn | £2.2bn      | £2.3bn  | £60.9bn |
| Total assets   | £79.5bn | £12.8bn     | £6.2bn  | £98.5bn |



# Barclays Corporate – Geographic Breakdown

### Half Year Ended 30th June 2009

|  | UK &    | Continental | New     |         |
|--|---------|-------------|---------|---------|
| Income Statement Information                               | Ireland | Europe      | Markets | Total   |
|  | £m      | £m          | £m      | £m      |
| Income   | 1,266   | 196         | 176     | 1,638   |
| Impairment charges and other credit provisions             | (415)   | (143)       | (160)   | (718)   |
| Operating expenses   | (482)   | (80)        | (206)   | (768)   |
| Share of post-tax results of associates and joint ventures | -       | -           | -       | -       |
| Profit/(loss) before tax                                   | 369     | (27)        | (190)   | 152     |
| Balance Sheet Information                                  |         |             |         |         |
| Loans and advances to customers at amortised cost          | £58.2bn | £12.8bn     | £3.8bn  | £74.8bn |
| Loans and advances to customers at fair value              | £12.0bn | -           | -       | £12.0bn |
| Customer accounts  | £52.1bn | £3.7bn      | £2.0bn  | £57.8bn |
| Total assets   | £73.1bn | £14.4bn     | £4.8bn  | £92.3bn |
|  |         |             |         |         |

#### Half Year Ended 30th June 2008

|  | UK &    | Continental | New     |         |
|--|---------|-------------|---------|---------|
| Income Statement Information                               | Ireland | Europe      | Markets | Total   |
|  | £m      | £m          | £m      | £m      |
| Income   | 1,188   | 123         | 99      | 1,410   |
| Impairment charges and other credit provisions             | (131)   | (42)        | (27)    | (200)   |
| Operating expenses   | (440)   | (70)        | (89)    | (599)   |
| Share of post-tax results of associates and joint ventures | (1)     | -           | -       | (1)     |
| Profit/(loss) before tax                                   | 616     | 11          | (17)    | 610     |
| Balance Sheet Information                                  |         |             |         |         |
| Loans and advances to customers at amortised cost          | £63.2bn | £11.4bn     | £2.7bn  | £77.3bn |
| Loans and advances to customers at fair value              | £8.4bn  | -           | -       | £8.4bn  |
| Customer accounts  | £56.8bn | £2.1bn      | £1.2bn  | £60.1bn |
| Total assets   | £76.2bn | £13.0bn     | £3.9bn  | £93.1bn |



# Barclays Wealth – Full Year Ended

| Income Statement Information                                      | 2009 as<br>Published<br>£m | Group<br>Structure<br>Changes<br>£m | 2009 as<br>Restated<br>£m | 2008 as<br>Restated<br>£m |
|---|----------------------------|-------------------------------------|---------------------------|---------------------------|
| Net interest income   | 504                        | (1)                                 | 503                       | 485                       |
| Net fee and commission income                                     | 802                        | (10)                                | 792                       | 709                       |
| Net trading income/(loss)   | 7                          |                                     | 7                         | (11)                      |
| Net investment income/(loss)                                      | 13                         | -                                   | 13                        | (333)                     |
| Principal transactions  | 20                         | -                                   | 20                        | (344)                     |
| Net premiums from insurance contracts                             | -                          | · •                                 | -                         | 136                       |
| Other income  | 7                          | -                                   | 7                         | 26                        |
| Total income  | 1,333                      | (11)                                | 1,322                     | 1,012                     |
| Net claims and benefits incurred under insurance contracts        | -                          | -                                   | -                         | 300                       |
| Total income net of insurance claims                              | 1,333                      | (11)                                | 1,322                     | 1,312                     |
| Impairment charges and other credit provisions                    | (51)                       | -                                   | (51)                      | (44)                      |
| Net income  | 1,282                      | (11)                                | 1,271                     | 1,268                     |
| Operating expenses excluding amortisation of intangible assets    | (1,114)                    | 9                                   | (1,105)                   | (907)                     |
| Amortisation of intangible assets                                 | (24)                       | -                                   | (24)                      | (16                       |
| Operating expenses  | (1,138)                    | 9                                   | (1,129)                   | (923)                     |
| Profit on disposal of subsidiaries, associates and joint ventures | 1                          |                                     | 1                         | 326                       |
| Profit before tax   | 145                        | (2)                                 | 143                       | 671                       |
| Balance Sheet Information   |                            |                                     |                           |                           |
| Loans and advances to customers at amortised cost                 | £13.1bn                    | (£0.1bn)                            | £13.0bn                   | £11.4br                   |
| Customer accounts   | £38.5bn                    | (£0.1bn)                            | £38.4bn                   | £42.3br                   |
| Total assets  | £15.1bn                    | (£0.2bn)                            | £14.9bn                   | £13.2br                   |
| Performance Ratios  |                            |                                     |                           |                           |
| Return on average economic capital                                | 22%                        | -                                   | 22%                       | 117%                      |
| Cost:income ratio   | 85%                        | -                                   | 85%                       | 70%                       |
| Other Financial Measures  |                            |                                     |                           |                           |
| Economic profit   | £49m                       | (£3m)                               | £46m                      | £552m                     |
| Risk weighted assets  | £11.4bn                    | -                                   | £11.4bn                   | £10.3br                   |
|   | 61.60                      | (£1)                                | £168                      | £175                      |
| Average net income generated per member of staff (000s)           | £169                       | (=.)                                |                           |                           |
| Average net income generated per member of staff (000s) Key Facts | £169                       | (=-)                                |                           |                           |
|   | 7,400                      | -                                   | 7,400                     | 7,900                     |



# Barclays Wealth – Restated Half Year Ended

| Income Statement Information                                      | Half Year<br>Ended<br>31.12.09 | Half Year<br>Ended<br>30.06.09 | Half Year<br>Ended<br>31.12.08 | Half Year<br>Ended<br>30.06.08 |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
|   | £m                             | £m                             | £m                             | £m                             |
| Net interest income   | 257                            | 246                            | 261                            | 224                            |
| Net fee and commission income                                     | 428                            | 364                            | 366                            | 343                            |
| Net trading (loss)/income   | (5)                            | 12                             | (12)                           | 1                              |
| Net investment income/(loss)                                      | 14                             | (1)                            | (163)                          | (170)                          |
| Principal transactions  | 9                              | 11                             | (175)                          | (169)                          |
| Net premiums from insurance contracts                             | -                              | -                              | 54                             | 82                             |
| Other income  | 5                              | 2                              | 18                             | 8                              |
| Total income  | 699                            | 623                            | 524                            | 488                            |
| Net claims and benefits incurred under insurance contracts        | -                              | -                              | 127                            | 173                            |
| Total income net of insurance claims                              | 699                            | 623                            | 651                            | 661                            |
| Impairment charges and other credit provisions                    | (30)                           | (21)                           | (32)                           | (12)                           |
| Net income  | 669                            | 602                            | 619                            | 649                            |
| Operating expenses excluding amortisation of intangible assets    | (591)                          | (514)                          | (445)                          | (462)                          |
| Amortisation of intangible assets                                 | (10)                           | (14)                           | (11)                           | (5)                            |
| Operating expenses  | (601)                          | (528)                          | (456)                          | (467)                          |
| Profit on disposal of subsidiaries, associates and joint ventures | -                              | 1                              | 326                            | -                              |
| Profit before tax   | 68                             | 75                             | 489                            | 182                            |
| Balance Sheet Information   |                                |                                |                                |                                |
| Loans and advances to customers at amortised cost                 | £13.0bn                        | £11.9bn                        | £11.4bn                        | £9.4bn                         |
| Customer accounts   | £38.4bn                        | £38.1bn                        | £42.3bn                        | £36.5bn                        |
| Total assets  | £14.9bn                        | £14.1bn                        | £13.2bn                        | £17.7bn                        |
| Performance Ratios  |                                |                                |                                |                                |
| Return on average economic capital                                | 26%                            | 19%                            | 171%                           | 58%                            |
| Cost:income ratio   | 86%                            | 85%                            | 70%                            | 71%                            |
| Other Financial Measures  |                                |                                |                                |                                |
| Economic profit   | £29m                           | £17m                           | £430m                          | £122m                          |
| Risk weighted assets  | £11.4bn                        | £10.9bn                        | £10.3bn                        | £9.0bn                         |
| Average net income generated per member of staff (000s)           | £90                            | £78                            | £83                            | £92                            |
| Key Facts   |                                |                                |                                |                                |
| Number of employees (full time equivalent)                        | 7,400                          | 7,500                          | 7,900                          | 7,300                          |
| Total client assets   | £151.2bn                       | £134.0bn                       | £145.0bn                       | £132.3bn                       |
|   |                                |                                |                                |                                |

# Investment Management<sup>1</sup> – Full Year Ended

| ncome Statement Information                                     | 2009 as<br>Published | Group<br>Structure<br>Changes | 2009 as<br>Published |         |
|---|----------------------|-------------------------------|----------------------|---------|
|   | £m                   | £m                            | £m                   | £m      |
| Net interest income/(loss)                                      | 10                   | -                             | 10                   | (38)    |
| Net fee and commission (loss)/income                            | (2)                  |                               | (2)                  | 1       |
| Net trading income/(loss)                                       | 20                   |                               | 20                   | (4)     |
| Net investment income/(loss)                                    | 11                   | -                             | 11                   | (29)    |
| Principal transactions  | 31                   | -                             | 31                   | (33)    |
| Other income/(expense)  | 1                    |                               | 1                    | (2)     |
| Total income/(loss)   | 40                   | -                             | 40                   | (72)    |
| Operating expenses excluding amortisation of intangible assets  | (17)                 | -                             | (17)                 | (274)   |
| Amortisation of intangible assets                               | -                    | -                             | -                    | -       |
| Operating expenses  | (17)                 | -                             | (17)                 | (274)   |
| Loss on disposal of subsidiaries, associates and joint ventures | (1)                  |                               | (1)                  | -       |
| Profit/(loss) before tax (continuing operations)                | 22                   | -                             | 22                   | (346)   |
| Balance Sheet Information                                       |                      |                               |                      |         |
| Total assets  | £5.4bn               | -                             | £5.4bn               | £71.3bn |

1 Separate disclosure of the Investment Management results has been provided to give greater transparency. Income statement information reflects continuing operations. Total assets as at 31<sup>st</sup> December 2008 include the assets of the discontinued operation of £70.6bn.



### **Results by Business**

### Investment Management<sup>1</sup> – Half Year Ended

| Income Statement Information                                    | Half Year<br>Ended<br>31.12.09 | Half Year<br>Ended<br>30.06.09 | Half Year<br>Ended<br>31.12.08 | Half Year<br>Ended<br>30.06.08 |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
|   | £m                             | £m                             | £m                             | £m                             |
| Net interest income/(loss)                                      | -                              | 10                             | (18)                           | (20)                           |
| Net fee and commission income/(loss)                            | 26                             | (28)                           | (5)                            | 6                              |
| Net trading (loss)/income                                       | (12)                           | 32                             | 15                             | (19)                           |
| Net investment (loss)/income                                    | (3)                            | 14                             | (53)                           | 24                             |
| Principal transactions  | (15)                           | 46                             | (38)                           | 5                              |
| Other income/(expense)  | 1                              | -                              | 3                              | (5)                            |
| Total income/(loss)   | 12                             | 28                             | (58)                           | (14)                           |
| Operating expenses excluding amortisation of intangible assets  | (26)                           | 9                              | (73)                           | (201)                          |
| Amortisation of intangible assets                               | -                              | -                              | (3)                            | 3                              |
| Operating expenses  | (26)                           | 9                              | (76)                           | (198)                          |
| Loss on disposal of subsidiaries, associates and joint ventures | (1)                            | -                              | -                              | -                              |
| (Loss)/profit before tax (continuing operations)                | (15)                           | 37                             | (134)                          | (212)                          |
| Balance Sheet Information                                       |                                |                                |                                |                                |
| Total assets  | £5.4bn                         | £67.8bn                        | £71.3bn                        | £79.0bn                        |

1 Separate disclosure of the Investment Management results has been provided to give greater transparency. Income statement information reflects continuing operations. Total assets as at 30<sup>th</sup> June 2009 include the assets of the discontinued operation of £66.4bn, 31<sup>st</sup> Dec 2008: £70.6bn, 30<sup>th</sup> June 2008: £76.8bn.



### Absa – Full Year Ended

| Income Statement Information   | 2009 as<br>Published <sup>1</sup> | Group<br>Structure<br>Changes | 2009 as<br>Restated | 2008 as<br>Restated |
|--|-----------------------------------|-------------------------------|---------------------|---------------------|
|  | £m                                | £m                            | £m                  | £m                  |
| Net interest income  | 1,300                             | -                             | 1,300               | 1,104               |
| Net fee and commission income  | 943                               | -                             | 943                 | 762                 |
| Net trading (loss)/income  | (5)                               | -                             | (5)                 | 6                   |
| Net investment income  | 128                               | -                             | 128                 | 105                 |
| Principal transactions   | 123                               | -                             | 123                 | 111                 |
| Net premiums from insurance contracts                                    | 294                               | -                             | 294                 | 234                 |
| Other income   | 60                                | 4                             | 64                  | 102                 |
| Total income   | 2,720                             | 4                             | 2,724               | 2,313               |
| Net claims and benefits incurred under insurance contracts               | (171)                             | -                             | (171)               | (126)               |
| Total income net of insurance claims                                     | 2,549                             | 4                             | 2,553               | 2,187               |
| Impairment charges and other credit provisions                           | (567)                             | -                             | (567)               | (347)               |
| Net income   | 1,982                             | 4                             | 1,986               | 1,840               |
| Operating expenses excluding amortisation of intangible assets           | (1,418)                           | 18                            | (1,400)             | (1,233)             |
| Amortisation of intangible assets  | (51)                              | -                             | (51)                | (50)                |
| Operating expenses   | (1,469)                           | 18                            | (1,451)             | (1,283)             |
| Share of post-tax results of associates and joint ventures               | (4)                               |                               | (4)                 | 5                   |
| (Loss)/profit on disposal of subsidiaries, associates and joint ventures | (3)                               |                               | (3)                 | 1                   |
| Profit before tax  | 506                               | 22                            | 528                 | 563                 |
| Balance Sheet Information  |                                   |                               |                     |                     |
| Loans and advances to customers at amortised cost                        | £36.4bn                           | -                             | £36.4bn             | £32.7bn             |
| Customer accounts  | £19.7bn                           |                               | £19.7bn             | £17.0bn             |
| Total assets   | £45.8bn                           | -                             | £45.8bn             | £40.3bn             |
| Performance Ratios   |                                   |                               |                     |                     |
| Return on average economic capital                                       | 11%                               | 2%                            | 13%                 | 15%                 |
| Cost:income ratio  | 58%                               | (1%)                          | 57%                 | 59%                 |
| Cost:net income ratio  | 74%                               | (1%)                          | 73%                 | 70%                 |
| Other Financial Measures   |                                   |                               |                     |                     |
| Economic (loss)/profit   | (£37m)                            | £22m                          | (£15m)              | £61m                |
| Risk weighted assets   | £21.4bn                           | -                             | £21.4bn             | £18.8bn             |
| Key Facts  |                                   |                               |                     |                     |
| Number of corporate customers  | 100,000                           | -                             | 100,000             | 107,000             |
| Number of retail customers   | 11.4m                             | -                             | 11.4m               | 10.4m               |
| Number of ATMs   | 8,560                             | -                             | 8,560               | 8,719               |
| Number of employees (full time equivalent)                               | 33,300                            | (100)                         | 33,200              | 35,700              |
| Number of branches   | 857                               |                               | 857                 | 877                 |
| Number of sales centres  | 205                               | -                             | 205                 | 300                 |
| Number of distribution points  | 1,062                             | -                             | 1,062               | 1,177               |

1 Published as GRCB – Absa.



### Absa – Restated Half Year Ended

| Income Statement Information   | Half Year<br>Ended<br>31.12.09   | Half Year<br>Ended<br>30.06.09  | Half Year<br>Ended<br>31.12.08  | Half Year<br>Endec<br>30.06.08  |
|--|--|---|---|---|
|  | £m   | £m  | £m  | £n  |
| Net interest income  | 684  | 616   | 605   | 499   |
| Net fee and commission income  | 509  | 434   | 414   | 348   |
| Net trading income/(loss)  | 6  | (11)  | (72)  | 78  |
| Net investment income  | 62   | 66  | 56  | 49  |
| Principal transactions   | 68   | 55  | (16)  | 12  |
| Net premiums from insurance contracts  | 156  | 138   | 123   | 11  |
| Other income   | 22   | 42  | 94  |   |
| Total income   | 1,439  | 1,285   | 1,220   | 1,09  |
| Net claims and benefits incurred under insurance contracts   | (96)   | (75)  | (66)  | (60   |
| Total income net of insurance claims   | 1,343  | 1,210   | 1,154   | 1,03  |
| Impairment charges and other credit provisions   | (272)  | (295)   | (222)   | (125  |
| Net income   | 1,071  | 915   | 932   | 90  |
| Operating expenses excluding amortisation of intangible assets   | (768)  | (632)   | (642)   | (591  |
| Amortisation of intangible assets  | (26)   | (25)  | (26)  | (24   |
| Operating expenses   | (794)  | (657)   | (668)   | (615  |
| Share of post-tax results of associates and joint ventures   | (4)  | -   | 2   |   |
| (Loss)/profit on disposal of subsidiaries, associates and joint ventures   | (4)  | 1   | - 1   |   |
|  | 269  | 259   | 267   | 29  |
| Profit before tax<br>Balance Sheet Information   | 269  | 259   | 267   | £28.5b  |
| Profit before tax Balance Sheet Information Loans and advances to customers  | 269<br>£36.4bn   | 259<br>£34.1bn  | 267<br>£32.7bn  | £28.5b  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts  | 269  | 259   | 267   | £28.5b<br>£13.1b  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn   | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn  | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn  | £28.5b<br>£13.1b<br>£34.1b  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital   | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn   | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%   | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn  | £28.5b<br>£13.1b<br>£34.1b  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost.income ratio   | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%   | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%  | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%  | £28.5b<br>£13.1b<br>£34.1b<br>17 <sup>4</sup><br>60 <sup>0</sup>                                      |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio   | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn   | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%   | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn  | £28.5b<br>£13.1b<br>£34.1b<br>17 <sup>4</sup><br>60 <sup>0</sup>                                      |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%  | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%   | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%   | £28.5b<br>£13.1b<br>£34.1b<br>174<br>604<br>684   |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit   | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)   | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)   | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m   | £28.5b<br>£13.1b<br>£34.1b<br>17'<br>60'<br>68'<br>£40  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit   | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%  | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%   | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%   | £28.5b<br>£13.1b<br>£34.1b<br>17'<br>60'<br>68'<br>£40  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn  | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn  | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn  | £28.5b<br>£13.1b<br>£34.1b<br>17 <sup>4</sup><br>60 <sup>0</sup><br>68 <sup>4</sup><br>£400<br>£15.8b |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts Number of corporate customers  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn<br>100,000                             | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn<br>102,000                             | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn<br>107,000                             | £28.5b<br>£13.1b<br>£34.1b<br>174<br>600<br>689<br>£400<br>£15.8b                                     |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts Number of corporate customers Number of retail customers   | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn<br>100,000<br>11.4m                    | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn<br>102,000<br>11.0m                    | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn<br>107,000<br>10.4m                    | £28.5b<br>£13.1b<br>£34.1b<br>174<br>600<br>680<br>£400<br>£15.8b<br>104,00<br>10.00                  |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts Number of corporate customers Number of retail customers Number of ATMs  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn<br>100,000<br>11.4m<br>8,560           | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn<br>102,000<br>11.0m<br>8,826           | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn<br>107,000<br>10.4m<br>8,719           | £28.5k<br>£13.1k<br>£34.1k<br>177<br>60<br>68<br>£40<br>£15.8k<br>104,00<br>10.00<br>8,33             |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts Number of corporate customers Number of retail customers Number of ATMs  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn<br>100,000<br>11.4m                    | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn<br>102,000<br>11.0m                    | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn<br>107,000<br>10.4m                    | £28.5b<br>£13.1b<br>£34.1b<br>174<br>600<br>689<br>£400<br>£15.8b<br>104,000<br>10.00<br>8,33         |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts  | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn<br>100,000<br>11.4m<br>8,560           | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn<br>102,000<br>11.0m<br>8,826           | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn<br>107,000<br>10.4m<br>8,719           | £28.5b<br>£13.1b<br>£34.1b<br>174<br>600<br>684<br>£400<br>£15.8b<br>104,00<br>10.00<br>8,33<br>37,90 |
| Profit before tax Balance Sheet Information Loans and advances to customers Customer accounts Total assets Performance Ratios Return on average economic capital Cost:income ratio Cost:net income ratio Other Financial Measures Economic (loss)/profit Risk weighted assets Key Facts Number of corporate customers Number of retail customers Number of ATMs Number of employees (full time equivalent) | 269<br>£36.4bn<br>£19.7bn<br>£45.8bn<br>14%<br>59%<br>74%<br>(£1m)<br>£21.4bn<br>100,000<br>11.4m<br>8,560<br>33,200 | 259<br>£34.1bn<br>£18.0bn<br>£42.6bn<br>12%<br>54%<br>72%<br>(£14m)<br>£20.2bn<br>102,000<br>11.0m<br>8,826<br>33,600 | 267<br>£32.7bn<br>£17.0bn<br>£40.3bn<br>14%<br>58%<br>72%<br>£21m<br>£18.8bn<br>107,000<br>10.4m<br>8,719<br>35,700 |   |



# Head Office Functions and Other Operations – Full Year Ended

| Income Statement Information                                      | 2009 as<br>Published | Group<br>Structure<br>Changes | 2009 as<br>Published | 2008 as<br>Published |
|---|----------------------|-------------------------------|----------------------|----------------------|
|   | £m                   | £m                            | £m                   | £m                   |
| Net interest (loss)/income  | (507)                | -                             | (507)                | 182                  |
| Net fee and commission expense                                    | (418)                | -                             | (418)                | (486)                |
| Net trading (loss)  | (291)                |                               | (291)                | (245)                |
| Net investment (loss)/income                                      | (34)                 | -                             | (34)                 | 27                   |
| Principal transactions  | (325)                | -                             | (325)                | (218)                |
| Net premiums from insurance contracts                             | 92                   |                               | 92                   | 119                  |
| Other income  | 1,186                | -                             | 1,186                | 26                   |
| Total income/(loss)   | 28                   | -                             | 28                   | (377)                |
| Impairment charges and other credit provisions                    | (16)                 | -                             | (16)                 | (30)                 |
| Net income/(loss)   | 12                   | -                             | 12                   | (407)                |
| Operating expenses excluding amortisation of intangible assets    | (570)                | -                             | (570)                | (451)                |
| Amortisation of intangible assets                                 | -                    | -                             | -                    | -                    |
| Operating expenses  | (570)                | -                             | (570)                | (451)                |
| Share of post-tax results of associates and joint ventures        | 1                    |                               | 1                    | -                    |
| Profit on disposal of subsidiaries, associates and joint ventures | 7                    | -                             | 7                    | -                    |
| Loss before tax   | (550)                | -                             | (550)                | (858)                |
| Balance Sheet Information   |                      |                               |                      |                      |
| Total assets  | £6.4bn               | -                             | £6.4bn               | £3.1bn               |
| Other Financial Measures  |                      |                               |                      |                      |
| Risk weighted assets  | £0.9bn               | -                             | £0.9bn               | £0.4bn               |
| Number of employees (full time equivalent)                        | 1,500                | -                             | 1,500                | 1,400                |



# Head Office Functions and Other Operations – Half Year Ended

| Income Statement Information                                      | Half Year<br>Ended<br>31.12.09<br>£m | Half Year<br>Ended<br>30.06.09<br>£m | Half Year<br>Ended<br>31.12.08<br>£m | Half Year<br>Ended<br>30.06.08<br>£m |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| Net interest income/(loss)  | 4                                    | (511)                                | 161                                  | 21                                   |
| Net fee and commission expense                                    | (192)                                | (226)                                | (244)                                | (242)                                |
| Net trading (loss)/income   | (371)                                | 80                                   | (62)                                 | (183)                                |
| Net investment (loss)/income                                      | (32)                                 | (2)                                  | (18)                                 | 45                                   |
| Principal transactions  | (403)                                | 78                                   | (80)                                 | (138)                                |
| Net premiums from insurance contracts                             | 45                                   | 47                                   | 48                                   | 71                                   |
| Other income  | 51                                   | 1,135                                | 2                                    | 24                                   |
| Total (loss)/income   | (495)                                | 523                                  | (113)                                | (264)                                |
| Impairment charges and other credit provisions                    | (15)                                 | (1)                                  | (27)                                 | (3)                                  |
| Net (loss)/income   | (510)                                | 522                                  | (140)                                | (267)                                |
| Operating expenses excluding amortisation of intangible assets    | (377)                                | (193)                                | (256)                                | (195)                                |
| Amortisation of intangible assets                                 | (1)                                  | 1                                    | -                                    | -                                    |
| Operating expenses  | (378)                                | (192)                                | (256)                                | (195)                                |
| Share of post-tax results of associates and joint ventures        | -                                    | 1                                    |                                      |                                      |
| Profit on disposal of subsidiaries, associates and joint ventures | 8                                    | (1)                                  | -                                    | -                                    |
| Profit before tax   | (880)                                | 330                                  | (396)                                | (462)                                |
| Balance Sheet Information   |                                      |                                      |                                      |                                      |
| Total assets  | £6.4bn                               | £6.1bn                               | £3.1bn                               | £4.5bn                               |
| Other Financial Measures  |                                      |                                      |                                      |                                      |
| Risk weighted assets  | £0.9bn                               | £0.1bn                               | £0.4bn                               | £1.1bn                               |
| Number of employees (full time equivalent)                        | 1,500                                | 1,500                                | 1,400                                | 900                                  |



### Restated Impairment Charges by Business

| Restated Impairment Charges by Business   |  |                    |                         |  |
|---|--|--------------------|-------------------------|--|
|   |  | Available          | Reverse                 |  |
|   | Loans and  | for Sale           | Repurchase              |  |
| Year Ended 31.12.2009   | Advances   | Assets             | Agreements              | Tota   |
|   | £m   | £m                 | £m                      | £r   |
| UK Retail Banking   | 1,031  | -                  | -                       | 1,03   |
| Barclaycard   | 1,798  | -                  | -                       | 1,79   |
| Western Europe Retail Banking   | 334  | 4                  | -                       | 33   |
| Barclays Africa   | 121  | -                  | -                       | 12   |
| Global Retail Banking   | 3,284  | 4                  | -                       | 3,28   |
| Barclays Capital  | 1,898  | 650                | 43                      | 2,59   |
| Barclays Corporate  | 1,544  | 14                 | -                       | 1,55   |
| Barclays Wealth   | 51   | -                  | -                       | 5  |
| Corporate and Investment Banking and Wealth Management  | 3,493  | 664                | 43                      | 4,20   |
| Absa  | 567  | -                  | -                       | 56   |
| Head Office Functions and Other Operations  | 14   | 2                  | -                       | 1  |
| Group   | 7,358  | 670                | 43                      | 8,07   |
|   |  |                    |                         |  |
| Year Ended 31.12.2008   |  |                    |                         |  |
| UK Retail Banking   | 642  | -                  | -                       | 64   |
| Barclaycard   | 1,097  | -                  | -                       | 1,09   |
| Western Europe Retail Banking   | 172  |                    |                         | ,  |
| Barclays Africa   |  | -                  | -                       | 17   |
|   | 71   | -                  | -                       | ,  |
| Global Retail Banking   | 71<br>1,982  | -                  | -                       | 17   |
| Barclays Capital  |  | 363                | -                       | 17<br>7<br>1,98  |
| -   | 1,982  | -                  | -                       | 17   |
| Barclays Capital  | <b>1,982</b><br>1,936                              | -                  | -                       | 17<br>7<br><b>1,98</b><br>2,42                           |
| Barclays Capital<br>Barclays Corporate  | <b>1,982</b><br>1,936<br>593                       | -<br>363<br>-      | -<br>-<br>124<br>-      | 17<br>7<br><b>1,98</b><br>2,42<br>59<br>4                |
| Barclays Capital<br>Barclays Corporate<br>Barclays Wealth   | <b>1,982</b><br>1,936<br>593<br>44                 | -<br>363<br>-<br>- | -<br>-<br>124<br>-<br>- | 17<br>7<br><b>1,98</b><br>2,42<br>59                     |
| Barclays Capital<br>Barclays Corporate<br>Barclays Wealth<br>Corporate and Investment Banking and Wealth Management | <b>1,982</b><br>1,936<br>593<br>44<br><b>2,573</b> | -<br>363<br>-<br>- | -<br>-<br>124<br>-<br>- | 17<br>7<br><b>1,98</b><br>2,42<br>59<br>4<br><b>3,06</b> |



| As at 31.12.09                 | Gross<br>Loans and<br>Advances | Impairment<br>Allowance | Loans and<br>Advances<br>Net of<br>Impairment | Credit<br>Risk Loans | CRLs % of<br>Gross<br>Loans &<br>Advances | Impairment<br>Charge | Loan Loss<br>Rates |
|--------------------------------|--------------------------------|-------------------------|---|----------------------|---|----------------------|--------------------|
|                                | £m                             | £m                      | £m  | £m                   | %   | £m                   | bps                |
| UK Retail Banking <sup>2</sup> | 4,002                          | 56                      | 3,946   | 247                  | 6.2%                                      | 95                   | 238                |
| Barclaycard                    | 322                            | 4                       | 318   | 10                   | 3.1%                                      | 17                   | 528                |
| WE Retail Banking <sup>3</sup> | -                              | -                       | -   | -                    | -   | -                    | -                  |
| Barclays Africa                | 2,991                          | 124                     | 2,867   | 227                  | 7.6%                                      | 33                   | 110                |
| Barclays Capital               | 165,624                        | 3,025                   | 162,599                                       | 6,411                | 3.9%                                      | 1,898                | 115                |
| Barclays Corporate             | 71,125                         | 1,204                   | 69,921  | 3,148                | 4.4%                                      | 1,298                | 182                |
| Barclays Wealth                | 3,495                          | 43                      | 3,452   | 179                  | 5.1%                                      | 17                   | 49                 |
| Investment Management          | 5                              | -                       | 5   | -                    | -   | -                    | -                  |
| Absa                           | 10,077                         | 195                     | 9,882   | 690                  | 6.8%                                      | 67                   | 66                 |
| Head Office                    | 1,025                          | 26                      | 999   | 127                  | 12.4%                                     | 14                   | 137                |
| Group                          | 258,666                        | 4,677                   | 253,989                                       | 11,039               | 4.3%                                      | 3,439                | 133                |

#### Restated Wholesale Loans and Advances to Customers at Amortised Cost<sup>1</sup>

Analysis of Restated Wholesale Loans and Advances to Customers at Amortised Cost Net of Impairment Allowances<sup>1</sup>

| As at 31.12.09                 | Corporate | Government | Settlement<br>Balances &<br>Cash Collateral | Other<br>Wholesale | Total<br>Wholesale |
|--------------------------------|-----------|------------|---|--------------------|--------------------|
|                                | £m        | £m         | £m  | £m                 | £m                 |
| UK Retail Banking <sup>2</sup> | 3,946     | -          | -   | -                  | 3,946              |
| Barclaycard                    | 318       | -          | -   | -                  | 318                |
| WE Retail Banking <sup>3</sup> | -         | -          | -   | -                  | -                  |
| Barclays Africa                | 2,056     | 141        | -   | 670                | 2,867              |
| Barclays Capital               | 49,849    | 3,456      | 55,672                                      | 53,622             | 162,599            |
| Barclays Corporate             | 69,553    | 211        | -   | 157                | 69,921             |
| Barclays Wealth                | 2,818     | 162        | -   | 472                | 3,452              |
| Investment Management          | 5         | -          | -   | -                  | 5                  |
| Absa                           | 8,695     | 263        | -   | 924                | 9,882              |
| Head Office                    | 999       | -          | -   | -                  | 999                |
| Group                          | 138,239   | 4,233      | 55,672                                      | 55,845             | 253,989            |

1 Includes balances to banks.

2 Following the transfer of some corporate customers from Barclays Commercial Bank into UK Retail Banking these customers will continue to be reported as wholesale. UK Retail Banking customers previously reported as retail will continue to be reported as retail.

3 Following the transfer of larger business customers from GRCB - Western Europe to Barclays Corporate, the remaining smaller business customers and balances to banks in Western Europe Retail Banking have been reclassified from wholesale to retail loans and advances. This reflects the management of these balances as part of the Retail SME portfolio within Western Europe Retail Banking.

**BARCLAYS** 

| As at 31.12.09                 | Gross<br>Loans<br>& Advances | Impairment<br>Allowance | Loans &<br>Advances<br>Net of<br>Impairment | Credit Risk<br>Loans | CRLs % of<br>Gross<br>Loans &<br>Advances | Impairment<br>Charge | Loan Loss<br>Rates |
|--------------------------------|------------------------------|-------------------------|---|----------------------|---|----------------------|--------------------|
|                                | £m                           | £m                      | £m  | £m                   | %   | £m                   | bp                 |
| UK Retail Banking <sup>2</sup> | 101,064                      | 1,587                   | 99,477                                      | 3,108                | 3.1%                                      | 936                  | 93                 |
| Barclaycard                    | 29,460                       | 2,670                   | 26,790                                      | 3,392                | 11.5%                                     | 1,781                | 605                |
| WE Retail Banking <sup>3</sup> | 42,012                       | 673                     | 41,339                                      | 1,410                | 3.4%                                      | 334                  | 80                 |
| Barclays Africa                | 1,811                        | 138                     | 1,673                                       | 163                  | 9.0%                                      | 88                   | 486                |
| Barclays Corporate             | 1,882                        | 340                     | 1,542                                       | 397                  | 21.1%                                     | 246                  | 1,307              |
| Barclays Wealth                | 9,972                        | 56                      | 9,916                                       | 306                  | 3.1%                                      | 34                   | 34                 |
| Absa                           | 27,288                       | 655                     | 26,633                                      | 2,573                | 9.4%                                      | 500                  | 183                |
| Group                          | 213,489                      | 6,119                   | 207,370                                     | 11,349               | 5.3%                                      | 3,919                | 184                |

#### Restated Retail Loans and Advances to Customers at Amortised Cost<sup>1</sup>

# Analysis of Restated Retail Loans and Advances to Customers at Amortised Cost Net of Impairment Allowances<sup>1</sup>

|                                |            | Cards and       |              |              |
|--------------------------------|------------|-----------------|--------------|--------------|
| As at 31.12.09                 | Home Loans | Unsecured Loans | Other Retail | Total Retail |
|                                | £m         | £m              | £m           | £m           |
| UK Retail Banking <sup>2</sup> | 87,943     | 7,329           | 4,205        | 99,477       |
| Barclaycard                    | -          | 21,564          | 5,226        | 26,790       |
| WE Retail Banking <sup>3</sup> | 34,506     | 3,511           | 3,322        | 41,339       |
| Barclays Africa                | 142        | 1,520           | 11           | 1,673        |
| Barclays Corporate             | 396        | 984             | 162          | 1,542        |
| Barclays Wealth                | 5,620      | 1,822           | 2,474        | 9,916        |
| Absa                           | 20,492     | 1,003           | 5,138        | 26,633       |
| Group                          | 149,099    | 37,733          | 20,538       | 207,370      |

1 Includes balances to banks.

2 Following the transfer of some corporate customers from Barclays Commercial Bank into UK Retail Banking these customers will continue to be reported as wholesale. UK Retail Banking customers previously reported as retail will continue to be reported as retail.

3 Following the transfer of larger business customers from GRCB - Western Europe to Barclays Corporate, the remaining smaller business customers and balances to banks in Western Europe Retail Banking have been reclassified from wholesale to retail loans and advances. This reflects the management of these balances as part of the Retail SME portfolio within Western Europe Retail Banking.



#### **Restated Total Assets**

|  | As at     | As at     | As at     |
|--|-----------|-----------|-----------|
|  | 31.12.09  | 30.06.09  | 31.12.08  |
|  | £m        | £m        | £m        |
| UK Retail Banking                          | 109,327   | 106,898   | 105,873   |
| Barclaycard                                | 30,274    | 29,589    | 30,985    |
| Western Europe Retail Banking              | 51,027    | 45,224    | 52,007    |
| Barclays Africa                            | 7,893     | 7,072     | 8,472     |
| Barclays Capital                           | 1,019,120 | 1,133,685 | 1,629,117 |
| Barclays Corporate                         | 88,798    | 92,303    | 98,529    |
| Barclays Wealth                            | 14,889    | 14,063    | 13,232    |
| Investment Management <sup>1</sup>         | 5,406     | 67,842    | 71,340    |
| Absa                                       | 45,765    | 42,596    | 40,279    |
| Head Office Functions and Other Operations | 6,430     | 6,066     | 3,146     |
| Total assets                               | 1,378,929 | 1,545,338 | 2,052,980 |

### Restated Risk Weighted Assets

|  | As at    | As at    | As at    |
|--|----------|----------|----------|
|  | 31.12.09 | 30.06.09 | 31.12.08 |
|  | £m       | £m       | £m       |
| UK Retail Banking                          | 35,876   | 35,316   | 34,347   |
| Barclaycard                                | 30,566   | 26,860   | 27,316   |
| Western Europe Retail Banking              | 16,811   | 14,591   | 19,276   |
| Barclays Africa                            | 7,649    | 6,806    | 8,707    |
| Barclays Capital                           | 181,117  | 209,783  | 227,448  |
| Barclays Corporate                         | 76,928   | 77,936   | 82,826   |
| Barclays Wealth                            | 11,353   | 10,862   | 10,276   |
| Investment Management <sup>2</sup>         | 73       | 3,659    | 3,910    |
| Absa                                       | 21,410   | 20,163   | 18,846   |
| Head Office Functions and Other Operations | 870      | 78       | 350      |
| Total risk weighted assets                 | 382,653  | 406,054  | 433,302  |

Includes assets on discontinued operations (June 2009: £66,392m, Dec 2008: £70,612m).
 Includes risk weighted assets on discontinued operations.

#### Restated Economic Capital Demand<sup>1</sup>

| Restated Leonomic Capital Demand                             |            |           |            |
|--|------------|-----------|------------|
|  |            | Average   |            |
|  | Average    | Half Year | Average    |
|  | Year Ended | Ended     | Year Ended |
|  | 31.12.09   | 30.06.09  | 31.12.08   |
|  | £m         | £m        | £m         |
| UK Retail Banking  | 4,000      | 4,100     | 4,250      |
| Barclaycard  | 3,350      | 3,300     | 2,700      |
| Western Europe Retail Banking                                | 1,450      | 1,500     | 1,200      |
| Barclays Africa  | 700        | 800       | 700        |
| Barclays Capital   | 10,750     | 11,000    | 8,250      |
| Barclays Corporate   | 4,750      | 4,800     | 4,300      |
| Barclays Wealth  | 550        | 600       | 500        |
| Investment Management  | 1,000      | 750       | 400        |
| Absa   | 1,200      | 1,200     | 1,100      |
| Head Office Functions and Other Operations                   | 100        | 100       | 50         |
| Economic capital requirement (excluding goodwill)            | 27,850     | 28,150    | 23,450     |
| Average historic goodwill and intangible assets <sup>2</sup> | 11,000     | 11,050    | 9,450      |
| Total economic capital requirement                           | 38,850     | 39,200    | 32,900     |

#### **Restated Economic Profit**

| UK Retail Banking<br>Barclaycard<br>Western Europe Retail Banking            | rear Ended | Half Year |            |
|--|------------|-----------|------------|
| UK Retail Banking<br>Barclaycard   | rear Ended |           |            |
| Barclaycard  |            | Ended     | Year Ended |
| Barclaycard  | 31.12.09   | 30.06.09  | 31.12.08   |
| Barclaycard  | £m         | £m        | £m         |
| -  | (7)        | (38)      | 768        |
| Western Europe Retail Banking  | 18         | 28        | 318        |
|  | 13         | (46)      | 207        |
| Barclays Africa  | (53)       | (48)      | 50         |
| Barclays Capital   | 195        | (94)      | 825        |
| Barclays Corporate   | (532)      | (200)     | 285        |
| Barclays Wealth  | 46         | 17        | 552        |
| Investment Management <sup>3</sup>   | 6,647      | 65        | 289        |
| Absa   | (15)       | (14)      | 61         |
| Head Office Functions and Other Operations                                   | (58)       | 693       | (953)      |
|  | 6,254      | 363       | 2,402      |
| Historic goodwill and intangibles arising on acquisition                     | (1,374)    | (691)     | (989)      |
| Variance to average shareholders' funds (excluding non-controlling interest) | (5)        | 201       | 347        |
| Economic profit/(loss)   | 4,875      | (127)     | 1,760      |

1 Calculated using an adjusted average over the year and rounded to the nearest £50m for presentation purposes. Economic Capital Demand excludes the economic capital calculated for pension risk.

2 Average goodwill relates to purchased goodwill and intangible assets from business acquisitions.

3 Full-year 2009 includes a profit before tax on disposal of Barclays Global Investors of £6,331m.



#### Analysis of Restated Net Interest Income

| Analysis of Restated Net Interest income                                    |            |           |           |            |
|---|------------|-----------|-----------|------------|
|   |            | Half Year | Half Year |            |
|   | Year Ended | Ended     | Ended     | Year Ended |
|   | 31.12.09   | 31.12.09  | 30.06.09  | 31.12.08   |
|   | £m         | £m        | £m        | £m         |
| Net interest income pre product structural hedge                            | 8,654      | 4,338     | 4,316     | 8,845      |
| Net interest income from product structural hedge                           | 1,364      | 693       | 671       | 44         |
| Share of benefit of interest income on Group equity                         | 799        | 391       | 408       | 712        |
| Total GRB, Barclays Corporate, Barclays Wealth and Absa net interest income | 10,817     | 5,422     | 5,395     | 9,601      |
| Barclays Capital net interest income  | 1,598      | 770       | 828       | 1,724      |
| Investment Management net interest income/(expense)                         | 10         | -         | 10        | (38)       |
| Other net interest (expense)/ income  | (507)      | 4         | (511)     | 182        |
| Group net interest income from continuing operations                        | 11,918     | 6,196     | 5,722     | 11,469     |
| Barclays Global Investors (discontinued operations)                         | 33         | 33        | -         | -          |
| Group net interest income   | 11,951     | 6,229     | 5,722     | 11,469     |

#### Restated Net Interest Margin<sup>1</sup>

|   | Year Ended<br>31.12.09 | Half Year<br>Ended<br>31.12.09 | Half Year<br>Ended<br>30.06.09 | Year Ended<br>31.12.08 |
|---|------------------------|--------------------------------|--------------------------------|------------------------|
|   | %                      | %                              | %                              | %                      |
| UK Retail Banking                                 | 1.45                   | 1.42                           | 1.48                           | 1.75                   |
| Barclaycard                                       | 9.69                   | 9.59                           | 9.79                           | 7.58                   |
| Western Europe Retail Banking                     | 1.66                   | 1.44                           | 1.88                           | 1.65                   |
| Barclays Africa                                   | 4.60                   | 4.78                           | 4.46                           | 3.95                   |
| Barclays Corporate                                | 1.65                   | 1.65                           | 1.66                           | 1.64                   |
| Barclays Wealth                                   | 1.02                   | 1.05                           | 0.99                           | 1.04                   |
| Absa  | 2.61                   | 2.64                           | 2.57                           | 2.68                   |
| GRB, Barclays Corporate, Barclays Wealth and Absa | 2.11                   | 2.08                           | 2.14                           | 2.07                   |

Net Interest income divided by total average assets for Total GRB, Barclays Corporate, Barclays Wealth and Absa results in an aggregate margin of 3.68% (2008: 3.67%).

<sup>1</sup> Net Interest Margin is expressed as annualised net interest income divided by the sum of the average assets and average liabilities for GRB, Barclays Corporate, Barclays Wealth and Absa.

### Restated Average Balances

| Restated Average balances   |             |           |           |             |
|---|-------------|-----------|-----------|-------------|
|   | Veen Fuided | Half Year | Half Year | Veen Frided |
|   | Year Ended  | Ended     | Ended     | Year Ended  |
|   | 31.12.09    | 31.12.09  | 30.06.09  | 31.12.08    |
|   | £m          | £m        | £m        | £m          |
| UK Retail Banking assets  | 102,043     | 103,180   | 100,887   | 94,656      |
| UK Retail Banking liabilities   | 93,619      | 94,238    | 92,990    | 90,453      |
| Barclaycard assets  | 28,102      | 28,256    | 27,948    | 23,552      |
| Western Europe Retail Banking assets  | 38,999      | 38,985    | 37,973    | 30,366      |
| Western Europe Retail Banking liabilities                                   | 13,170      | 16,615    | 11,679    | 8,661       |
| Barclays Africa assets  | 4,408       | 4,193     | 4,601     | 4,213       |
| Barclays Africa liabilities   | 6,409       | 6,231     | 6,555     | 6,037       |
| Barclays Corporate assets   | 75,703      | 74,499    | 78,110    | 71,498      |
| Barclays Corporate liabilities  | 50,511      | 50,927    | 48,355    | 46,451      |
| Barclays Wealth assets  | 12,268      | 12,452    | 12,081    | 9,725       |
| Barclays Wealth liabilities   | 37,122      | 36,182    | 38,077    | 37,115      |
| Absa assets   | 32,483      | 33,161    | 31,805    | 27,706      |
| Absa liabilities  | 17,380      | 18,302    | 16,458    | 13,454      |
| Total GRB, Barclays Corporate, Barclays Wealth and Absa average assets      | 294,006     | 294,726   | 293,405   | 261,715     |
| Total GRB, Barclays Corporate, Barclays Wealth and Absa average liabilities | 218,211     | 222,495   | 214,114   | 202,172     |

### Restated Asset and Liability Margins

| Restated Asset and Liability Margins      | Year Ended<br>31.12.09 | Half Year<br>Ended<br>31.12.09 | Half Year<br>Ended<br>30.06.09 | Year Ended<br>31.12.08 |
|---|------------------------|--------------------------------|--------------------------------|------------------------|
|   | %                      | %                              | %                              | %                      |
| UK Retail Banking assets                  | 1.39                   | 1.28                           | 1.51                           | 1.33                   |
| UK Retail Banking liabilities             | 1.38                   | 1.47                           | 1.28                           | 2.03                   |
| Barclaycard assets                        | 8.97                   | 8.96                           | 9.06                           | 6.92                   |
| Western Europe Retail Banking assets      | 1.31                   | 1.37                           | 1.28                           | 1.21                   |
| Western Europe Retail Banking liabilities | 0.43                   | 0.27                           | 0.59                           | 1.20                   |
| Barclays Africa assets                    | 5.75                   | 6.88                           | 4.72                           | 4.64                   |
| Barclays Africa liabilities               | 2.70                   | 2.49                           | 2.92                           | 2.33                   |
| Barclays Corporate assets                 | 1.65                   | 1.60                           | 1.66                           | 1.54                   |
| Barclays Corporate liabilities            | 1.10                   | 1.14                           | 1.10                           | 1.37                   |
| Barclays Wealth assets                    | 1.01                   | 0.89                           | 1.13                           | 1.04                   |
| Barclays Wealth liabilities               | 0.96                   | 1.12                           | 0.80                           | 0.95                   |
| Absa assets                               | 2.68                   | 2.64                           | 2.74                           | 2.79                   |
| Absa liabilities                          | 2.43                   | 2.45                           | 2.43                           | 3.06                   |



### Restated Number of Employees (Full Time Equivalent)

| Restated Number of Employees (I un Time Equivalency           |            |           |            |
|---|------------|-----------|------------|
|   |            | Half Year |            |
|   | Year Ended | Ended     | Year Ended |
|   | 31.12.09   | 30.06.09  | 31.12.08   |
|   | £m         | £m        | £m         |
| UK Retail Banking   | 31,900     | 32,800    | 33,800     |
| Barclaycard   | 10,100     | 10,100    | 10,300     |
| Western Europe Retail Banking                                 | 9,600      | 9,300     | 9,300      |
| Barclays Africa   | 14,400     | 15,000    | 16,500     |
| Barclays Capital  | 23,200     | 21,900    | 23,100     |
| Barclays Corporate  | 12,900     | 13,500    | 14,800     |
| Barclays Wealth   | 7,400      | 7,500     | 7,900      |
| Absa  | 33,200     | 33,600    | 35,700     |
| Head Office Functions and Other Operations                    | 1,500      | 1,500     | 1,400      |
| Total Group permanent and fixed term contract staff worldwide | 144,200    | 145,200   | 152,800    |



### Movements between Businesses

| Income Statement   | UK Retail<br>Banking   | Barclaycard  | WE Retail<br>Banking   | Barclay<br>Africa  |
|--|--|--|--|--|
| Year Ended 31st December 2009  | £m   | £m   | £m   | £m   |
| Net interest income  | 218  | -  | (314)  | (245   |
| Net fee and commission income  | 74   | -  | (86)   | (54  |
| Principal transactions   | -  | -  | 9  | (7   |
| Net premiums from insurance contracts  | -  | -  | -  |  |
| Other income   | (1)  | (1)  | (14)   |  |
| Total income   | 291  | (1)  | (405)  | (306   |
| Net claims and benefits incurred under insurance contracts   | -  | -  | -  |  |
| Total income net of insurance claims   | 291  | (1)  | (405)  | (306   |
| Impairment charges and other credit provisions   | (95)   | -  | 329  | 35   |
| Net income   | 196  | (1)  | (76)   | 4  |
| Operating expenses excluding amortisation of intangible assets   | (96)   | (33)   | 210  | 313  |
| Amortisation of intangible assets  | (2)  | -  | 16   |  |
| Operating expenses   | (98)   | (33)   | 226  | 314  |
| Share of post-tax results of associates and joint ventures   | -  | -  | -  |  |
| Profit on disposal of subsidiaries, associates and joint ventures  | -  | -  | -  |  |
| Gain on acquisition  | -  | -  | -  |  |
| Profit before tax  | 98   | (34)   | 150  | 35   |
| Other Financial Indicators   |  |  |  |  |
|  |  |  |  |  |
| Total assets as at 31.12.2009  | £4.1bn   | £0.1bn   | (£13.2bn)  | (£4.0bn  |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement   | £4.1bn<br>£3.7bn   | £0.1bn<br>-  | (£13.2bn)<br>(£15.6bn)   |  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008   | £3.7bn   | £0.1bn<br>-  | (£15.6bn)  | (£4.8br  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income  | £3.7bn<br>249  | £0.1bn<br>-<br>-   | (£15.6bn)<br>(233)   | (£4.8br  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income   | £3.7bn   | £0.1bn<br>-<br>-<br>-<br>-   | (£15.6bn)<br>(233)<br>(62)   | (£4.8br<br>(192<br>(155  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions   | £3.7bn<br>249  | £0.1bn<br>-<br>-<br>-<br>-<br>-  | (£15.6bn)<br>(233)   | (£4.8bn<br>(192<br>(55   |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts  | £3.7bn<br>249<br>85<br>-<br>-  | -  | (£15.6bn)<br>(233)<br>(62)<br>11<br>-  | (£4.8br<br>(192<br>(55<br>(22  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income  | £3.7bn<br>249<br>85<br>-<br>-<br>4   | -<br>-<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)  | (£4.8br<br>(192<br>(55<br>(22  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income<br>Total income  | £3.7bn<br>249<br>85<br>-<br>-  | -  | (£15.6bn)<br>(233)<br>(62)<br>11<br>-  | (£4.0bn<br>(£4.8bn<br>(192<br>(55<br>(22<br>(268                       |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income<br>Total income<br>Net claims and benefits incurred under insurance contracts  | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-   | -<br>-<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-  | (£4.8bn<br>(192<br>(55<br>(22<br>(268                                  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims  | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-<br>338  | -<br>-<br>-<br>2<br>2<br>2<br>-  | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)   | (£4.8bn)<br>(192<br>(55<br>(22<br>(268<br>(268                         |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income<br>Total income<br>Net claims and benefits incurred under insurance contracts  | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-   | -<br>-<br>-<br>2<br>2<br>2<br>-  | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-  | (£4.8bn<br>(192<br>(55<br>(22<br>(268                                  |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income  | £3.7bn<br>249<br>85<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298  | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>2<br>-<br>-<br>2<br>-<br>2<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)   | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>(268<br>9<br>(174             |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets   | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298<br>(107)                                    | -<br>-<br>-<br>2<br>2<br>2<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2<br>-  | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125  | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>(268<br>9<br>(174             |
| Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income<br>Net fee and commission income<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income  | £3.7bn<br>249<br>85<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298  | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>2<br>-<br>-<br>2<br>-<br>2<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>-<br>147   | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>9<br>(174<br>21               |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses  | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298<br>(107)<br>(2)                             | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>2<br>-<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>147<br>6   | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>9<br>(174<br>21               |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Share of post-tax results of associates and joint ventures  | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298<br>(107)<br>(2)                             | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>2<br>-<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>147<br>6   | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>9<br>(174<br>21               |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses  | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298<br>(107)<br>(2)                             | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>2<br>-<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>147<br>6   | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>9<br>(174<br>21               |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses Share of post-tax results of associates and joint ventures Profit on disposal of subsidiaries, associates and joint ventures                                       | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>-<br>338<br>(40)<br>298<br>(107)<br>(2)                             | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>2<br>-<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2<br>-<br>2   | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>147<br>6   | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>(268<br>9<br>(174<br>21<br>21 |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses Share of post-tax results of associates and joint ventures Profit on disposal of subsidiaries, associates and joint ventures Gain on acquisition Profit before tax | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>(40)<br>298<br>(40)<br>298<br>(107)<br>(2)<br>(107)<br>(2)<br>(109) | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>-<br>2<br>-<br>-<br>-<br>2<br>-<br>-<br>-<br>2<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>- | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>147<br>6<br>153<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>- | (£4.8br<br>(192<br>(55<br>(22<br>(268<br>(268<br>9<br>(174<br>21<br>21 |
| Risk weighted assets as at 31.12.2009 Income Statement Year Ended 31st December 2008 Net interest income Net fee and commission income Principal transactions Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses Share of post-tax results of associates and joint ventures Profit on disposal of subsidiaries, associates and joint ventures Gain on acquisition                   | £3.7bn<br>249<br>85<br>-<br>-<br>4<br>338<br>(40)<br>298<br>(40)<br>298<br>(107)<br>(2)<br>(107)<br>(2)<br>(109) | -<br>-<br>-<br>-<br>2<br>2<br>-<br>-<br>-<br>2<br>-<br>-<br>-<br>2<br>-<br>-<br>-<br>2<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>- | (£15.6bn)<br>(233)<br>(62)<br>11<br>-<br>(12)<br>(296)<br>-<br>(296)<br>125<br>(171)<br>147<br>6<br>153<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>- | (£4.8bn)<br>(192<br>(55<br>(22<br>(268<br>(268<br>9)                   |

1 Separate disclosure of the Investment Management results has been provided to give greater transparency.



| Barclays<br>Capital | Barclays<br>Corporate | Barclays<br>Wealth | Investment<br>M'gmt <sup>1</sup> | Absa      | Head<br>Office | Total |
|---------------------|-----------------------|--------------------|----------------------------------|-----------|----------------|-------|
| £m                  | £m                    | £m                 | £m                               | £m        | £m             | £m    |
| -                   | 342                   | (1)                | -                                | -         | -              | -     |
| -                   | 76                    | (10)               | -                                | -         | -              | -     |
| -                   | (2)                   | -                  | -                                | -         | -              | -     |
| -                   | -                     | -                  | -                                | -         | -              | -     |
| <br>-               | 12                    | -                  | -                                | 4         | -              | -     |
| -                   | 428                   | (11)               | -                                | 4         | -              | -     |
| <br>-               | -                     | - (11)             | -                                | - 4       | -              | -     |
| -                   | <b>428</b><br>(584)   | (11)               | -                                | -         | -              | -     |
| <br>-               | (156)                 | (11)               |                                  | 4         | -              |       |
|                     | (150)                 | (11)               |                                  |           |                |       |
| <br>-               | (421)                 | 9                  | -                                | 18        | -              | -     |
| -                   | (15)                  | -                  | -                                | -         | -              |       |
| <br>-               | (436)                 | 9                  | -                                | 18        | -              | -     |
|                     |                       |                    |                                  |           |                |       |
| -                   | -                     | -                  | -                                | -         | -              | -     |
| -                   | -                     | -                  | -                                | -         | -              | -     |
| <br>-               | -                     | -                  | -                                | -         | -              | -     |
| -                   | (592)                 | (2)                | -                                | 22        | -              | -     |
|                     |                       |                    |                                  |           |                |       |
|                     |                       |                    |                                  |           |                |       |
| -                   | £13.3bn               | (£0.2bn)           | -                                | -         | -              | -     |
| -                   | £16.6bn               | -                  | -                                | -         | -              | -     |
|                     | 177                   | (1)                |                                  |           | _              |       |
| -                   | 177<br>43             | (1)                | -                                | -         | -              | -     |
| -                   | 43<br>12              | (11)               | -                                | -         | -              | -     |
| -                   | -                     | -                  | -                                | -         |                | _     |
| -                   | 15                    | -                  | -                                | (11)      |                | -     |
| <br>-               | 247                   | (12)               | -                                | (11)      | -              | _     |
| -                   | -                     | -                  | -                                | -         | -              | -     |
| <br>-               | 247                   | (12)               | -                                | (11)      | -              | -     |
| -                   | (179)                 | -                  | -                                | -         | -              | -     |
| <br>-               | 68                    | (12)               | -                                | (11)      | -              | -     |
|                     |                       |                    |                                  |           |                |       |
| -                   | (262)                 | 12                 | -                                | 22        | -              | -     |
| <br>-               | (4)                   | -                  | -                                | -         | -              | -     |
| -                   | (266)                 | 12                 | -                                | 22        | -              | -     |
|                     |                       |                    |                                  |           |                |       |
| -                   | -                     | -                  | -                                | -         | -              | -     |
| -                   | -                     | -                  | -                                | -         | -              | -     |
| <br>-               | (198)                 |                    | -                                | 11        | -              |       |
| -                   | (130)                 | -                  | -                                |           | -              | -     |
|                     |                       |                    |                                  |           |                |       |
|                     | £14.5bn               | (£0.1bn)           |                                  | (£0.1bn)  |                |       |
| -                   | £19.7bn               | (20.1011)          | -                                | (20.1011) |                |       |
| -                   | 213.7011              | -                  | -                                | -         | -              | -     |



# Reporting by Business Segment

| Income Statement  | UK Retail<br>Banking   | Barclaycard  | WE Retail<br>Banking   | Barclays<br>Africa   |
|---|--|--|--|--|
| Year Ended 31st December 2009   | £m   | £m   | £m   | £m   |
| Net interest income/(loss)  | 2,842  | 2,723  | 868  | 498  |
| Net fee and commission income/(loss)  | 1,299  | 1,271  | 352  | 178  |
| Principal transactions  | -  | 22   | 132  | 61   |
| Net premiums from insurance contracts   | 198  | 44   | 544  | _  |
| Other income/(expense)  | 5  | 1  | (6)  | 2  |
| Total income  | 4,344  | 4,061  | 1,890  | 739  |
| Net claims and benefits incurred under insurance contracts  | (68)   | (20)   | (572)  | -  |
| Total income net of insurance claims  | 4,276  | 4,041  | 1,318  | 739  |
| Impairment charges and other credit provisions  | (1,031)  | (1,798)  | (338)  | (121)  |
| Net income  | 3,245  | 2,243  | 980  | 618  |
| Operating expenses excluding amortisation of intangible assets  | (2,496)  | (1,445)  | (865)  | (533)  |
| Amortisation of intangible assets   | (42)   | (82)   | (22)   | (5)  |
| Operating expenses  | (2,538)  | (1,527)  | (887)  | (538)  |
| Share of post-tax results of associates and joint ventures  | 3  | 8  | 4  | -  |
| Profit/(loss) on disposal of subsidiaries, associates and joint   | 5  |  |  |  |
| ventures  | -  | 3  | 157  | 24   |
| Gain on acquisition   | -  | -  | 26   | -  |
| Profit/(loss) before tax  | 710  | 727  | 280  | 104  |
| Other Financial Indicators  |  |  |  |  |
| Other Financial Indicators  |  |  |  |  |
| Total assets as at 31.12.2009   | £109.3bn   | £30.3bn  | £51.0bn  | £7.9bn   |
|   | £109.3bn<br>£35.9bn  | £30.3bn<br>£30.6bn   | £51.0bn<br>£16.8bn   | £7.9bn<br>£7.6bn   |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008   | £35.9bn  | £30.6bn  | £16.8bn  | £7.6bn   |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)   | £35.9bn<br>3,245   |  | £16.8bn<br>642   | £7.6bn<br>405  |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008   | £35.9bn  | £30.6bn  | £16.8bn  | £7.6bn   |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions   | £35.9bn<br>3,245   | £30.6bn<br>1,786   | £16.8bn<br>642   | £7.6bn<br>405  |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts  | £35.9bn<br>3,245   | £30.6bn<br>1,786<br>1,299  | £16.8bn<br>642<br>327<br>165<br>352  | £7.6bn<br>405<br>162   |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)  | £35.9bn<br>3,245<br>1,384<br>-   | £30.6bn<br>1,786<br>1,299<br>82  | £16.8bn<br>642<br>327<br>165   | £7.6bn<br>405<br>162   |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts  | £35.9bn<br>3,245<br>1,384<br>-<br>205  | £30.6bn<br>1,786<br>1,299<br>82<br>44  | £16.8bn<br>642<br>327<br>165<br>352  | £7.6bn<br>405<br>162<br>157  |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21  | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21  | £16.8bn<br>642<br>327<br>165<br>352<br>38  | £7.6bn<br>405<br>162<br>157<br>-<br>2  |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855   | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b>  | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b>  | £7.6bn<br>405<br>162<br>157<br>-<br>2  |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br><b>4,855</b><br>(35)<br><b>4,820</b><br>(642)   | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)  | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)   | £7.6bn<br>405<br>162<br>157<br>-<br>2<br><b>726</b><br>-                                       |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br><b>4,855</b><br>(35)<br><b>4,820</b>  | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)<br><b>3,221</b>  | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)<br><b>1,159</b>   | £7.6bn<br>405<br>162<br>157<br>-<br>2<br><b>726</b><br>-<br><b>726</b>                         |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br><b>4,855</b><br>(35)<br><b>4,820</b><br>(642)   | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)<br><b>3,221</b><br>(1,097)   | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)<br><b>1,159</b><br>(172)  | £7.6bn<br>405<br>162<br>157<br>-<br>2<br><b>726</b><br>(71)                                    |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178  | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)<br><b>3,221</b><br>(1,097)<br><b>2,124</b>   | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)<br><b>1,159</b><br>(172)<br><b>987</b>                                      | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>-<br>726<br>(71)<br>655                        |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)   | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br>3,232<br>(11)<br>3,221<br>(1,097)<br>2,124<br>(1,386)   | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)<br><b>1,159</b><br>(172)<br><b>987</b><br>(794)                             | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)                           |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets<br>Amortisation of intangible assets<br>Share of post-tax results of associates and joint ventures   | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)<br>(22)                                     | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br>3,232<br>(11)<br>3,221<br>(1,097)<br>2,124<br>(1,386)<br>(61)   | £16.8bn<br>642 327 165 352 38 1,524 (365) 1,159 (172) 987 (794) (13)   | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)<br>(3)                    |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets<br>Amortisation of intangible assets<br>Operating expenses<br>Share of post-tax results of associates and joint ventures<br>Profit on disposal of subsidiaries, associates and joint ventures  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)<br>(22)<br>(2,628)                          | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br>3,232<br>(11)<br>3,221<br>(1,097)<br>2,124<br>(1,386)<br>(61)<br>(1,447)<br>(3)<br>-                            | £16.8bn<br>642 327 165 352 38 1,524 (365) 1,159 (172) 987 (794) (13) (807) -   | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)<br>(3)                    |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets<br>Amortisation of intangible assets<br>Share of post-tax results of associates and joint ventures   | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)<br>(22)<br>(2,628)                          | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)<br><b>3,221</b><br>(1,097)<br><b>2,124</b><br>(1,386)<br>(61)<br>(1,447)                   | £16.8bn<br>642 327 165 352 38 1,524 (365) 1,159 (172) 987 (794) (13)   | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)<br>(3)                    |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets<br>Amortisation of intangible assets<br>Operating expenses<br>Share of post-tax results of associates and joint ventures<br>Profit on disposal of subsidiaries, associates and joint ventures  | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)<br>(22)<br>(2,628)                          | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br>3,232<br>(11)<br>3,221<br>(1,097)<br>2,124<br>(1,386)<br>(61)<br>(1,447)<br>(3)<br>-                            | £16.8bn<br>642 327 165 352 38 1,524 (365) 1,159 (172) 987 (794) (13) (807) -   | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)<br>(3)                    |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets<br>Amortisation of intangible assets<br>Operating expenses<br>Share of post-tax results of associates and joint ventures<br>Profit on disposal of subsidiaries, associates and joint ventures<br>Gain on acquisition | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)<br>(22)<br>(2,628)<br>8<br>-<br>8<br>-<br>- | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)<br><b>3,221</b><br>(1,097)<br><b>2,124</b><br>(1,386)<br>(61)<br>(1,447)<br>(3)<br>-<br>92 | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)<br><b>1,159</b><br>(172)<br><b>987</b><br>(794)<br>(13)<br>(807)<br>-<br>52 | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)<br>(3)<br>(475)<br>-<br>- |
| Total assets as at 31.12.2009<br>Risk weighted assets as at 31.12.2009<br>Income Statement<br>Year Ended 31st December 2008<br>Net interest income/(loss)<br>Net fee and commission income/(loss)<br>Principal transactions<br>Net premiums from insurance contracts<br>Other income/(expense)<br>Total income<br>Net claims and benefits incurred under insurance contracts<br>Total income net of insurance claims<br>Impairment charges and other credit provisions<br>Net income<br>Operating expenses excluding amortisation of intangible assets<br>Amortisation of intangible assets<br>Operating expenses<br>Share of post-tax results of associates and joint ventures<br>Profit on disposal of subsidiaries, associates and joint ventures<br>Cain on acquisition<br>Profit/(loss) before tax   | £35.9bn<br>3,245<br>1,384<br>-<br>205<br>21<br>4,855<br>(35)<br>4,820<br>(642)<br>4,178<br>(2,606)<br>(22)<br>(2,628)<br>8<br>-<br>8<br>-<br>- | £30.6bn<br>1,786<br>1,299<br>82<br>44<br>21<br><b>3,232</b><br>(11)<br><b>3,221</b><br>(1,097)<br><b>2,124</b><br>(1,386)<br>(61)<br>(1,447)<br>(3)<br>-<br>92 | £16.8bn<br>642<br>327<br>165<br>352<br>38<br><b>1,524</b><br>(365)<br><b>1,159</b><br>(172)<br><b>987</b><br>(794)<br>(13)<br>(807)<br>-<br>52 | £7.6bn<br>405<br>162<br>157<br>-<br>2<br>726<br>(71)<br>655<br>(472)<br>(3)<br>(475)<br>-<br>- |

1 Separate disclosure of the Investment Management results has been provided to give greater transparency. Includes assets on discontinued operations (Dec 2008: £70.6bn).

**BARCLAYS** 

| Tota   | Head<br>Office   | Absa   | Investment<br>M'gmt <sup>1</sup>  | Barclays<br>Wealth   | Barclays<br>Corporate   | Barclays<br>Capital  |
|--|--|--|---|--|---|--|
| £r   | £m   | £m   | £m  | £m   | £m  | £m   |
| 11,91  | (507)  | 1,300  | 10  | 503  | 2,083   | 1,598  |
| 8,41   | (418)  | 943  | (2)   | 792  | 1,002   | 3,001  |
| 7,05   | (325)  | 123  | 31  | 20   | (28)  | 7,021  |
| 1,17   | 92   | 294  | -   | -  | -   | -  |
| 1,38   | 1,186  | 64   | 1   | 7  | 124   | 5  |
| 29,95  | 28   | 2,724  | 40  | 1,322  | 3,181   | 11,625   |
| (831   | -  | (171)  | -   | -  | -   | -  |
| 29,12  | 28   | 2,553  | 40  | 1,322  | 3,181   | 11,625   |
| (8,071   | (16)   | (567)  | -   | (51)   | (1,558)   | (2,591)  |
| 21,05  | 12   | 1,986  | 40  | 1,271  | 1,623   | 9,034  |
| (16,267  | (570)  | (1,400)  | (17)  | (1,105)  | (1,430)   | (6,406)  |
| (448   | -  | (51)   | -   | (24)   | (36)  | (186)  |
| (16,715  | (570)  | (1,451)  | (17)  | (1,129)  | (1,466)   | (6,592)  |
| 3  | 1  | (4)  | -   | -  | -   | 22   |
| 18   | 7  | (3)  | (1)   | 1  |   |  |
|  |  | (3)  | (1)   | I  | -   | -  |
| 2<br>4,58  | (550)  | 528  | - 22  | - 143  | - 157   | - 2,464  |
| 1,50   | (550)  | 520  |   | 115  | 157   | 2,101  |
| £1,378.9b  | £6.4bn   | £45.8bn  | £5.4bn  | £14.9bn  | £88.8bn   | £1,019.1bn   |
| £382.7b  | £0.9bn   | £21.4bn  | £0.1bn  | £11.4bn  | £76.9bn   | £181.1bn   |
|  |  |  | 2011211   |  | £76.901   | 2101.1011  |
| 11.46  | 182  |  |   |  |   |  |
| 11,46  | 182  | 1,104  | (38)  | 485  | 1,934   | 1,724  |
| 6,49   | (486)  | 1,104<br>762   | (38)  | 485<br>709   | 1,934<br>904  | 1,724<br>1,429   |
| 6,49<br>2,01   | (486)<br>(218)   | 1,104<br>762<br>111  | (38)  | 485<br>709<br>(344)  | 1,934   | 1,724  |
| 6,49<br>2,01<br>1,09   | (486)<br>(218)<br>119  | 1,104<br>762<br>111<br>234   | (38)<br>1<br>(33)   | 485<br>709<br>(344)<br>136   | 1,934<br>904<br>34  | 1,724<br>1,429<br>2,065  |
| 6,49<br>2,01<br>1,09<br>36   | (486)<br>(218)<br>119<br>26  | 1,104<br>762<br>111<br>234<br>102  | (38)<br>1<br>(33)<br>-<br>(2)   | 485<br>709<br>(344)<br>136<br>26   | 1,934<br>904<br>34<br>-<br>120  | 1,724<br>1,429<br>2,065<br>-<br>13   |
| 6,49<br>2,01<br>1,09<br>36<br><b>21,43</b>   | (486)<br>(218)<br>119  | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b>  | (38)<br>1<br>(33)   | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b>   | 1,934<br>904<br>34  | 1,724<br>1,429<br>2,065  |
| 6,49<br>2,01<br>1,09<br>36<br><b>21,43</b><br>(237   | (486)<br>(218)<br>119<br>26<br>(377)<br>-  | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)   | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-  | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300  | 1,934<br>904<br>34<br>-<br>120<br><b>2,992</b><br>-   | 1,724<br>1,429<br>2,065<br>-<br>13<br><b>5,231</b><br>-  |
| 6,49<br>2,01:<br>1,09<br>36<br><b>21,43</b><br>(237<br><b>21,19</b>  | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)   | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b>   | (38)<br>1<br>(33)<br>-<br>(2)   | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300<br><b>1,312</b>  | 1,934<br>904<br>34<br>-<br>120<br><b>2,992</b><br>-<br><b>2,992</b>   | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231  |
| 6,49<br>2,01<br>1,09<br>36<br><b>21,43</b><br>(237   | (486)<br>(218)<br>119<br>26<br>(377)<br>-  | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)   | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-  | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300  | 1,934<br>904<br>34<br>-<br>120<br><b>2,992</b><br>-   | 1,724<br>1,429<br>2,065<br>-<br>13<br><b>5,231</b><br>-  |
| 6,49<br>2,01:<br>1,09<br>36<br><b>21,43</b><br>(237<br><b>21,19</b><br>(5,419<br><b>15,78</b>  | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)  | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b>  | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)   | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300<br><b>1,312</b><br>(44)<br><b>1,268</b>  | 1,934<br>904<br>34<br>-<br>120<br><b>2,992</b><br>-<br><b>2,992</b><br>(593)<br><b>2,399</b>  | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808  |
| 6,49<br>2,01<br>1,09<br>36<br>21,43<br>(237<br>21,19<br>(5,419<br>15,78<br>(13,115   | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)   | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b><br>(1,233)                                   | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)<br>-  | 485<br>709<br>(344)<br>136<br>26<br>1,012<br>300<br>1,312<br>(44)<br>1,268<br>(907)  | 1,934<br>904<br>34<br>-<br>120<br>2,992<br>-<br>2,992<br>(593)<br>2,399<br>(1,310)  | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>(2,423)<br>2,808<br>(3,682)  |
| 6,49<br>2,01<br>1,09<br>36<br><b>21,43</b><br>(237<br><b>21,19</b><br>(5,419<br>15,78<br>(13,115<br>(276                                     | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)  | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b>  | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)   | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300<br><b>1,312</b><br>(44)<br><b>1,268</b>  | 1,934<br>904<br>34<br>-<br>120<br><b>2,992</b><br>-<br><b>2,992</b><br>(593)<br><b>2,399</b>  | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808  |
| 6,49<br>2,01<br>1,09<br>36<br><b>21,43</b><br>(237<br><b>21,19</b><br>(5,419   | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)<br>(407)<br>(451)<br>-                             | 1,104<br>762<br>1111<br>234<br>102<br>2,313<br>(126)<br>2,187<br>(347)<br>1,840<br>(1,233)<br>(50)<br>(1,283)                                    | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)<br>(274)<br>-   | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300<br><b>1,312</b><br>(44)<br><b>1,268</b><br>(907)<br>(16)                         | 1,934<br>904<br>34<br>-<br>120<br>2,992<br>-<br>2,992<br>(593)<br>2,399<br>(1,310)<br>(1,310)<br>(19)<br>(1,329)                                      | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808<br>(3,682)<br>(92)<br>(3,774)                    |
| 6,49<br>2,01:<br>1,09<br>36<br>21,43<br>(237<br>21,19<br>(5,419<br>15,78<br>(13,115<br>(276<br>(13,391                                       | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)<br>(407)<br>(451)<br>-                             | 1,104<br>762<br>1111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b><br>(1,233)<br>(50)                          | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)<br>(274)<br>-   | 485<br>709<br>(344)<br>136<br>26<br>1,012<br>300<br>1,312<br>(44)<br>1,268<br>(907)<br>(16)<br>(923)                                     | 1,934<br>904<br>34<br>-<br>120<br><b>2,992</b><br>-<br>2,992<br>(593)<br><b>2,399</b><br>(1,310)<br>(19)  | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808<br>(3,682)<br>(92)                               |
| 6,49<br>2,01<br>1,09<br>36<br>21,43<br>(237<br>21,19<br>(5,419<br>15,78<br>(13,115<br>(276<br>(13,391  | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)<br>(407)<br>(451)<br>-                             | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b><br>(1,233)<br>(50)<br>(1,283)<br>5           | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)<br>(274)<br>-   | 485<br>709<br>(344)<br>136<br>26<br><b>1,012</b><br>300<br><b>1,312</b><br>(44)<br><b>1,268</b><br>(907)<br>(16)                         | 1,934<br>904<br>34<br>-<br>120<br>2,992<br>-<br>2,992<br>(593)<br>2,399<br>(1,310)<br>(1,310)<br>(19)<br>(1,329)                                      | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808<br>(3,682)<br>(92)<br>(3,774)                    |
| 6,49<br>2,01<br>1,09<br>36<br>21,43<br>(237<br>21,19<br>(5,419<br>15,78<br>(13,115<br>(276<br>(13,391<br>1<br>32<br>2,40                     | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)<br>(407)<br>(451)<br>-                             | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b><br>(1,233)<br>(50)<br>(1,283)<br>5           | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>-<br>(72)<br>(274)<br>-   | 485<br>709<br>(344)<br>136<br>26<br>1,012<br>300<br>1,312<br>(44)<br>1,268<br>(907)<br>(16)<br>(923)                                     | 1,934<br>904<br>34<br>-<br>120<br>2,992<br>-<br>2,992<br>(593)<br>2,399<br>(1,310)<br>(1,310)<br>(19)<br>(1,329)                                      | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808<br>(3,682)<br>(92)<br>(3,774)<br>6<br>-          |
| 6,49<br>2,01:<br>1,09<br>36<br>21,43<br>(237<br>21,19<br>(5,419<br>(5,419<br>15,78<br>(13,115<br>(276<br>(13,391<br>1)<br>32<br>2,40<br>5,13 | (486)<br>(218)<br>119<br>26<br>(377)<br>(377)<br>(30)<br>(407)<br>(407)<br>-<br>(451)<br>-<br>(451)<br>-<br>-<br>(858) | 1,104<br>762<br>1111<br>234<br>102<br>2,313<br>(126)<br>2,187<br>(347)<br>1,840<br>(1,233)<br>(50)<br>(1,283)<br>5<br>1<br>-<br>563              | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>(274)<br>-<br>(274)<br>-<br>(274)<br>-<br>(274)<br>-<br>(274)<br>-<br>(274)<br>-<br>(346) | 485<br>709<br>(344)<br>136<br>26<br>1,012<br>300<br>1,312<br>(44)<br>1,268<br>(907)<br>(16)<br>(923)<br>-<br>326<br>-<br>326<br>-<br>671 | 1,934<br>904<br>34<br>-<br>120<br>2,992<br>-<br>2,992<br>(593)<br>2,399<br>(1,310)<br>(1,310)<br>(19)<br>(1,329)<br>(1,329)<br>(2)<br>-<br>-<br>1,068 | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>(2,423)<br>2,808<br>(3,682)<br>(92)<br>(3,774)<br>6<br>-<br>2,262<br>1,302      |
| 6,49<br>2,01 <sup>1</sup><br>1,09<br>36<br>21,43<br>(237<br>21,19<br>(5,419<br>(5,419<br>15,78<br>(13,115<br>(276<br>(13,391                 | (486)<br>(218)<br>119<br>26<br>(377)<br>-<br>(377)<br>(30)<br>(407)<br>-<br>(451)<br>-<br>(451)<br>-                   | 1,104<br>762<br>111<br>234<br>102<br><b>2,313</b><br>(126)<br><b>2,187</b><br>(347)<br><b>1,840</b><br>(1,233)<br>(50)<br>(1,283)<br>5<br>1<br>- | (38)<br>1<br>(33)<br>-<br>(2)<br>(72)<br>-<br>(72)<br>(274)<br>-<br>(274)<br>-<br>(274)   | 485<br>709<br>(344)<br>136<br>26<br>1,012<br>300<br>1,312<br>(44)<br>1,268<br>(907)<br>(16)<br>(923)<br>-<br>326<br>-                    | 1,934<br>904<br>34<br>-<br>120<br>2,992<br>-<br>2,992<br>(593)<br>2,399<br>(1,310)<br>(19)<br>(1,329)<br>(2)<br>-<br>-                                | 1,724<br>1,429<br>2,065<br>-<br>13<br>5,231<br>-<br>5,231<br>(2,423)<br>2,808<br>(3,682)<br>(92)<br>(3,774)<br>6<br>-<br>2,262 |

