# Barclays PLC Chris Lucas

Group Finance Director

11 May 2011

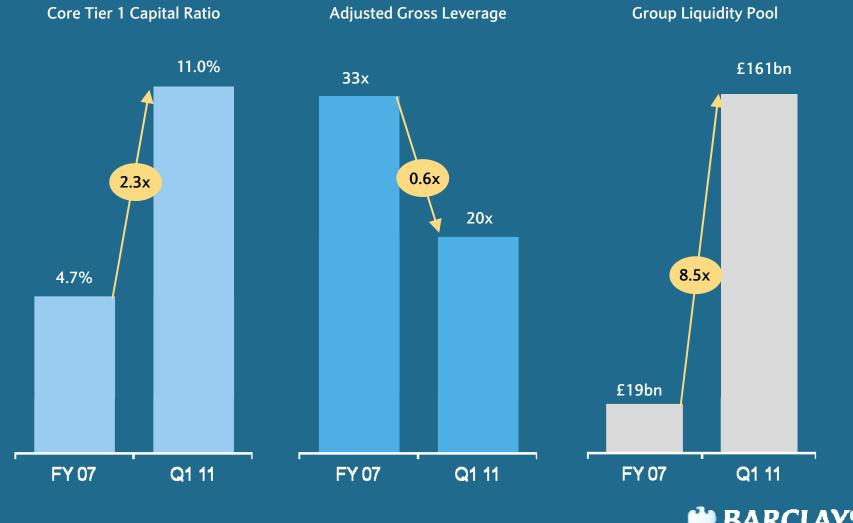


## Our strategy remains unchanged

- Integrated universal banking model
- Diversification by business, geography, client and funding
- Relentless customer and client focus



## Barclays of today versus 2007



**BARCLAYS** 

#### Supporting regulation

1. Will it lead to a safe and sound financial system where the tax payer is protected?

2. Will it help foster economic growth and job creation?

3. Will it result in a consistent approach internationally?

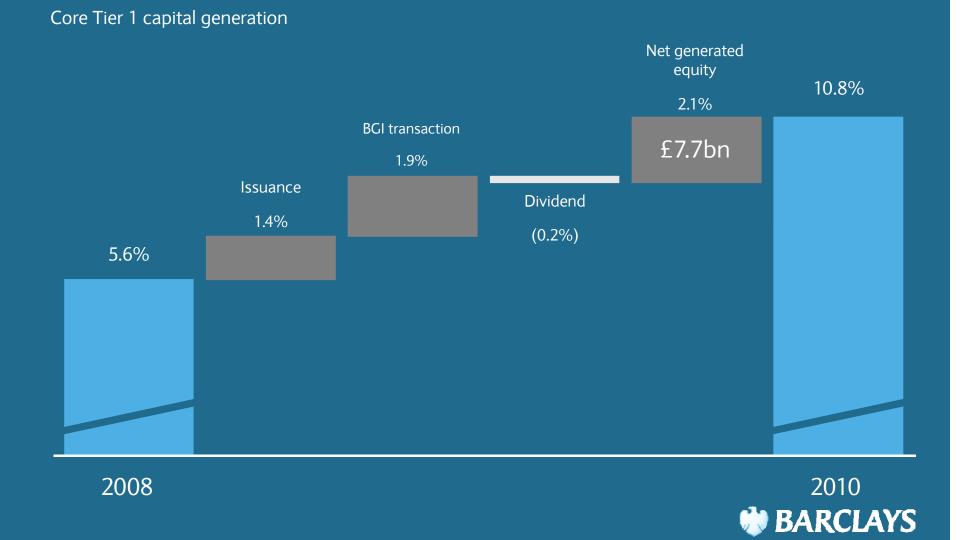


## Our focus is on execution

- Capital
- Returns
- Income growth
- Citizenship

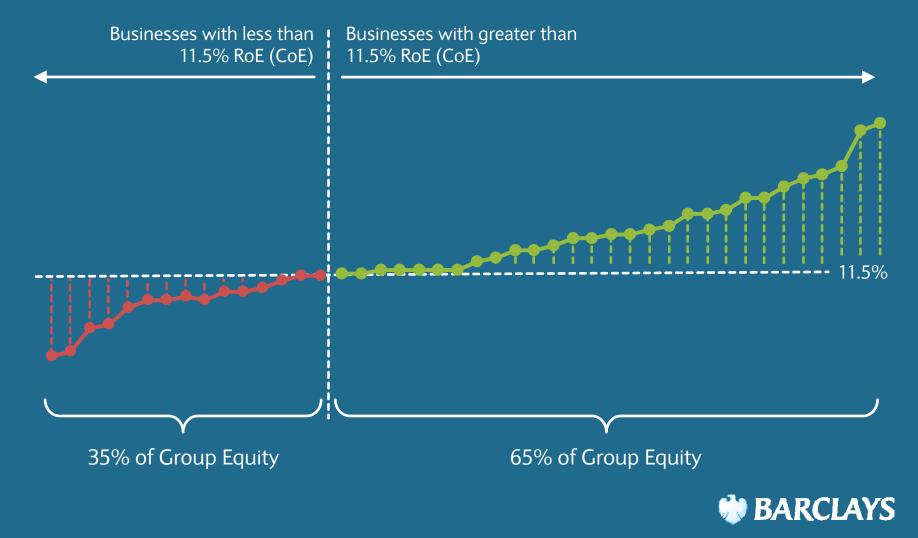


## Track record of capital generation



## Returns: Internal focus on Return on Equity

Barclays businesses ranked by 2013f RoE



#### Cost programme

- Plan to take at least £1bn off cost base by 2013
- £500m gross savings identified for 2011 £250m net of restructuring charges
- Spread across all parts of the Group



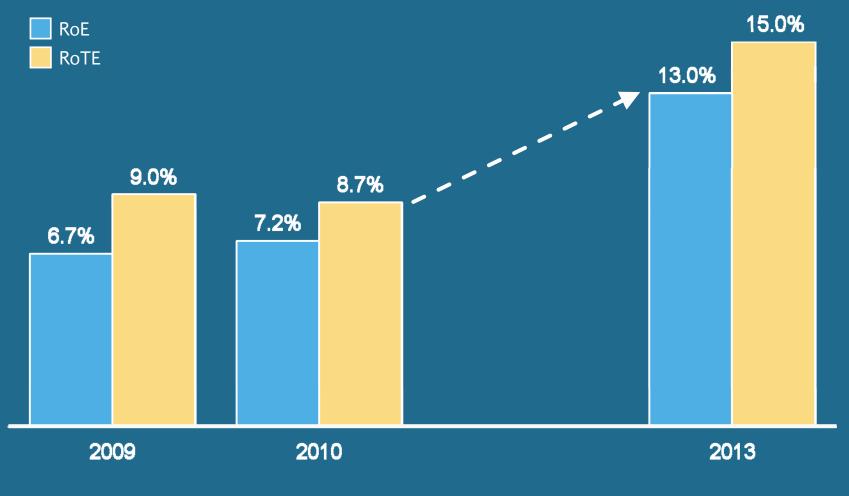
#### Income growth: clients and customers

#### Examples:

- Equities and Advisory
- Barclaycard
  - Egg
  - MBNA UK business cards
  - Technology
- Growth markets e.g. Africa
- Wealth: Gamma

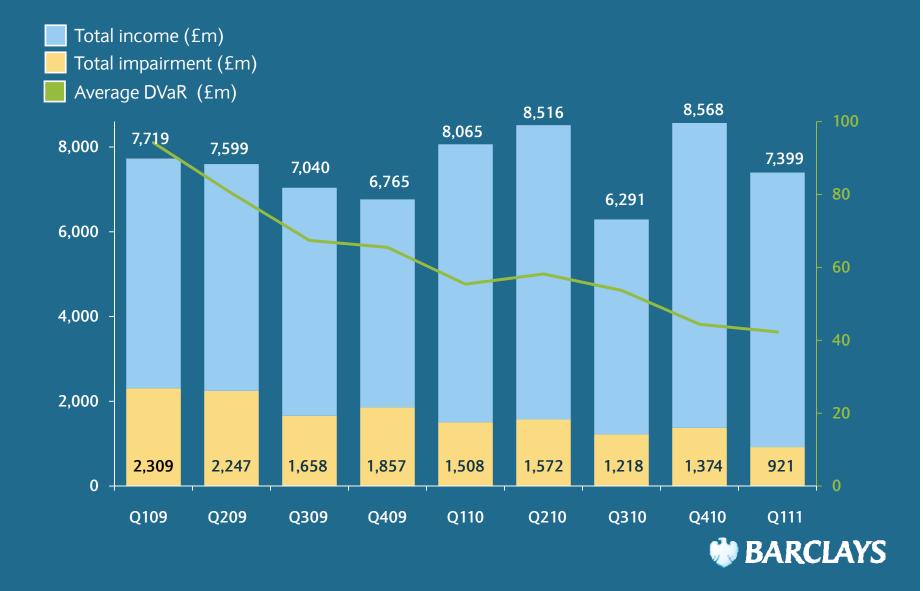


## Returns: Target RoE 13%, RoTE 15%





## Income and Risk



## Citizenship

- Customer service
- Jobs
- Supporting economic growth
- Investing in communities in which we work



#### Summary

- Focus on delivering for shareholders
- Appropriate balance between growth and risk to deliver return targets
- Executing on promises:
  - Capital
  - Returns
  - Income growth
  - Citizenship

