

Barclays PLC

2011 Investor Seminar

15 June 2011

Corporate and Investment Banking
Wealth
Achieving our targets

Corporate and Investment Banking

Jerry del Missier and Rich Ricci

Co-Chief Executives of Corporate and Investment Banking

Session structure

- Introduction
- Barclays Capital
- Barclays Corporate
- Synergies
- Conclusion

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Barclays Capital 2010 results

	Top line Income (£bn)
Fixed Income, Currencies and Commodities	8.8
Equities and Prime Services	2.0
Investment Banking	2.2
Principal Investments	0.3
Total	13.3

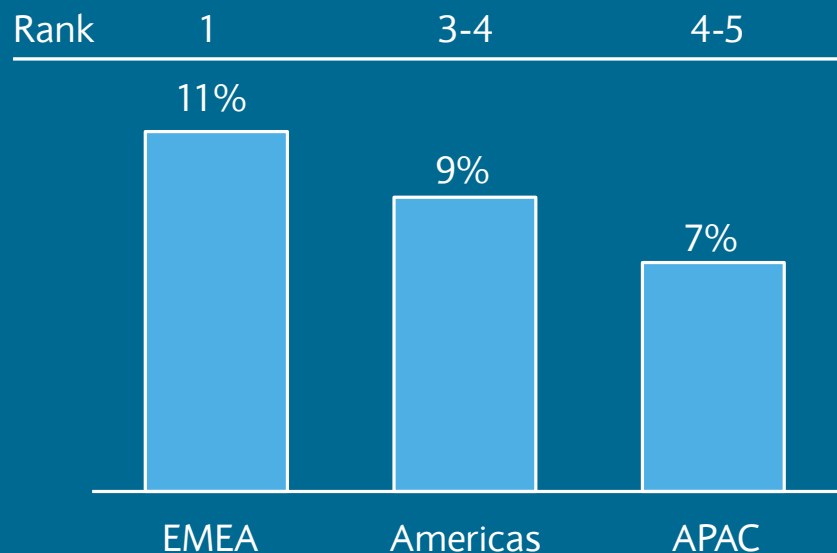
Cost: Net Income (ex-own credit)	65%
Risk Weighted Assets	£191bn
Return on Equity ⁽¹⁾	16%

⁽¹⁾ Equity calculated as 9% of average risk weighted assets

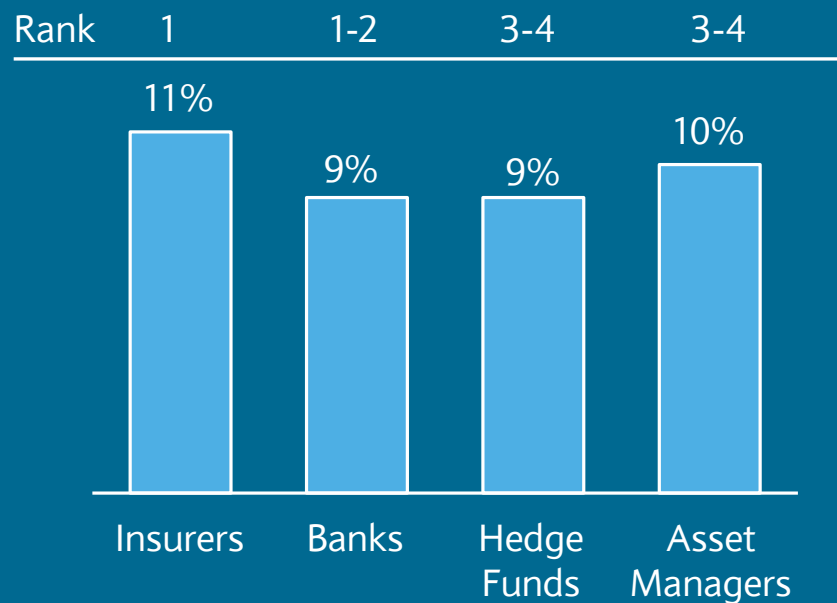
We have a market leading client franchise in FICC

Barclays Capital market share

By region



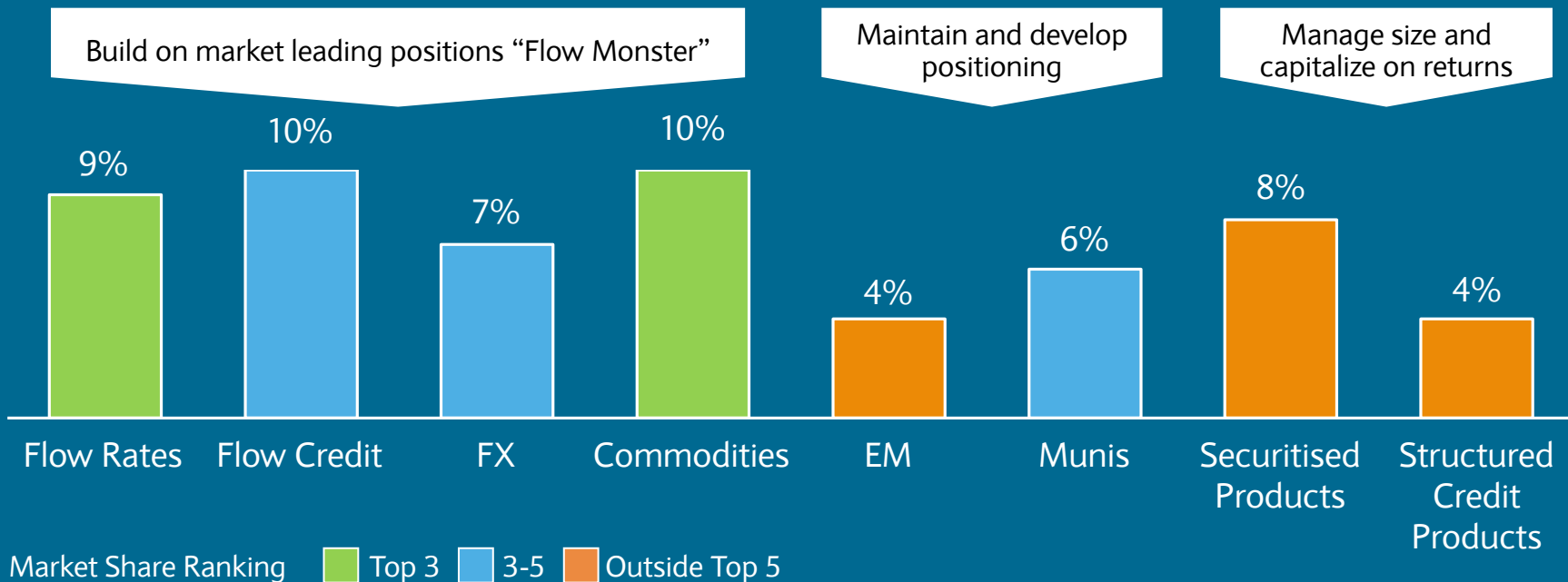
By client type



Source: Oliver Wyman, Coalition

We will continue to strengthen leadership positions in our balanced FICC business

FICC market share by business area (2010)



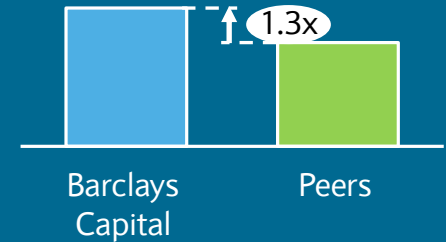
Source: Oliver Wyman, Coalition

We have positioned businesses that will be impacted by Basel 2.5/3 in a way that limits future downside

Securitised products

- Controlled risk-reward position in residential business
- Focused on quality to generate higher returns than peers
- Retained recognition as a leading quality player
 - Securitization house of the Year in the Americas
 - #1 bookrunner of Global Securitised Products

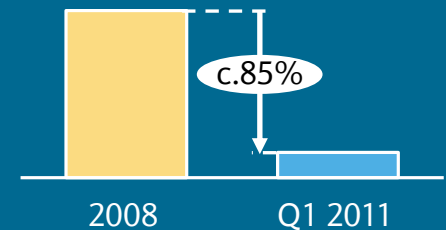
Relative return profile for Securitisation (2010)



Structured credit products

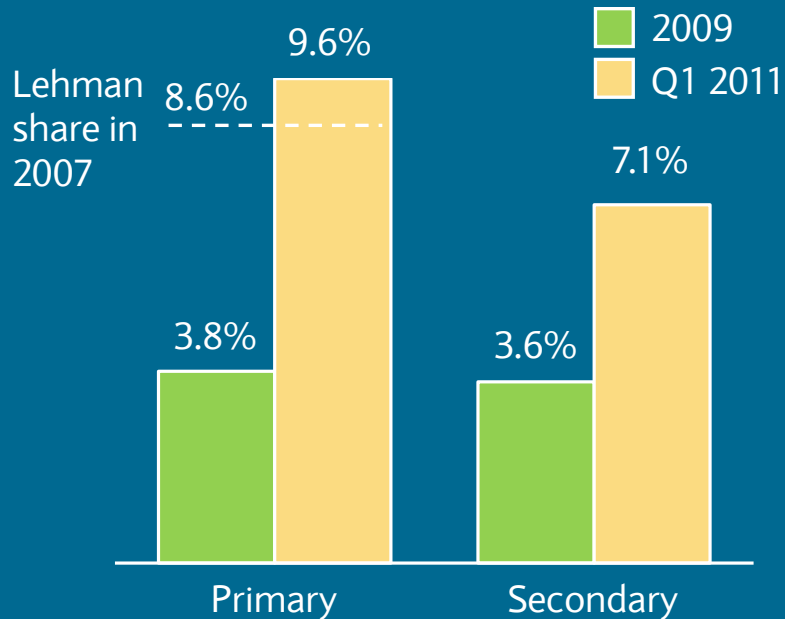
- Actively managed down the size of our bespoke exposures by 60% since 2009
- Fully exited out of the most esoteric exposures
- Reduced VaR by approximate 85% since 2008

Value at Risk

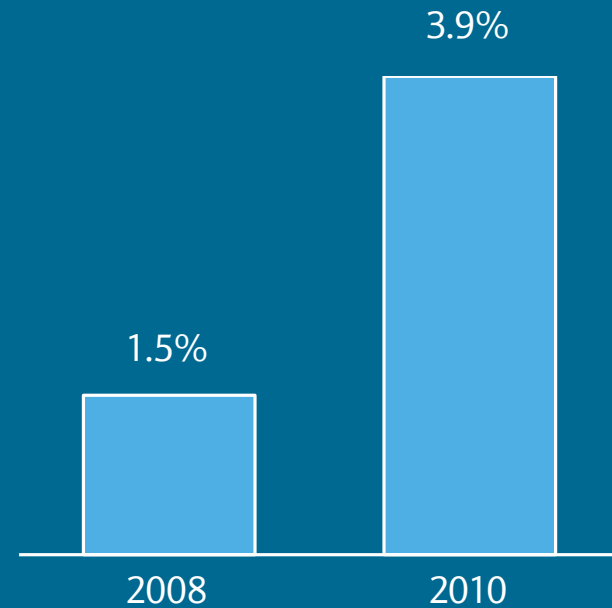


We are seeing strong momentum in Investment Banking and Equities

Americas Equities market share



Investment Banking global cash fee share



In Investment Banking we have posted impressive wins across the board

Cash revenue by business area



Proportion of Barclays Capital IBD revenues				
2008	11%	7%	18%	64%
2010	18%	17%	21%	44%
Change in contribution	M&A and ECM: 18% to 35%		Debt businesses: 82% to 65%	

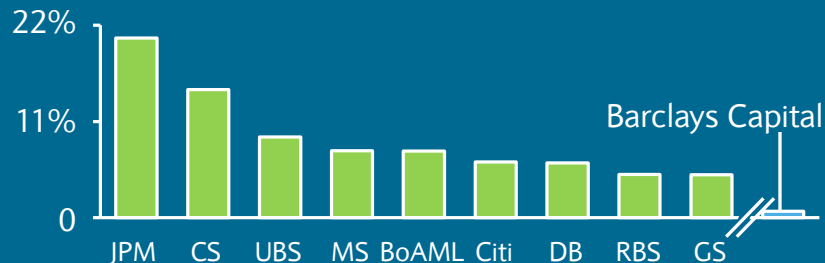
In Equities, we are seeing client momentum build and are on track to monetise this further

Equities broker votes ranking - Europe

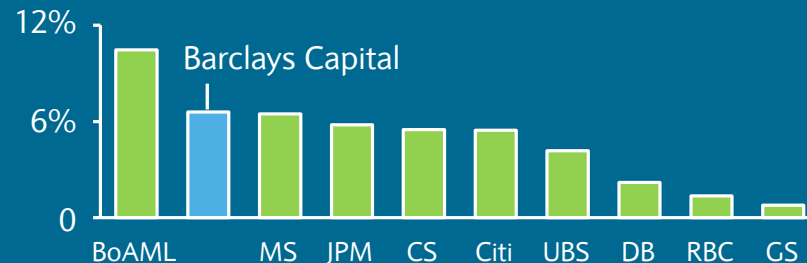


UK equity and equity-linked issuance as bookrunner

May 2010 (last twelve months)



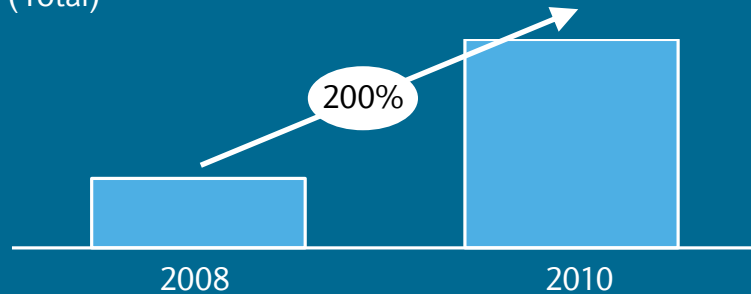
May 2011 (last twelve months)



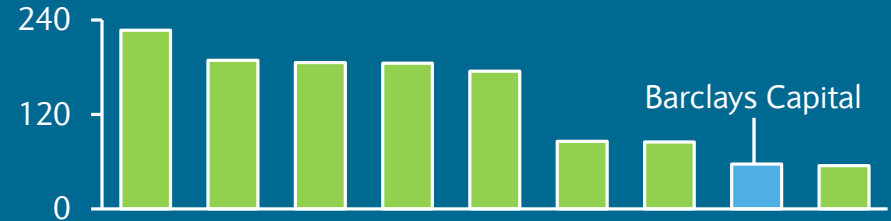
Source: Dealogic, Broker Votes

In Prime Services, we are leaders in fixed income and see a material upside in equity finance

Client Balances
(Total)



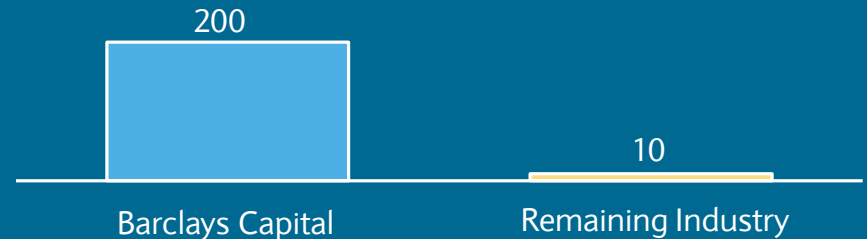
Equity Finance competitor revenues
(Q4 2010, £m)



#1 Ranked OTC Derivatives Clearing Provider

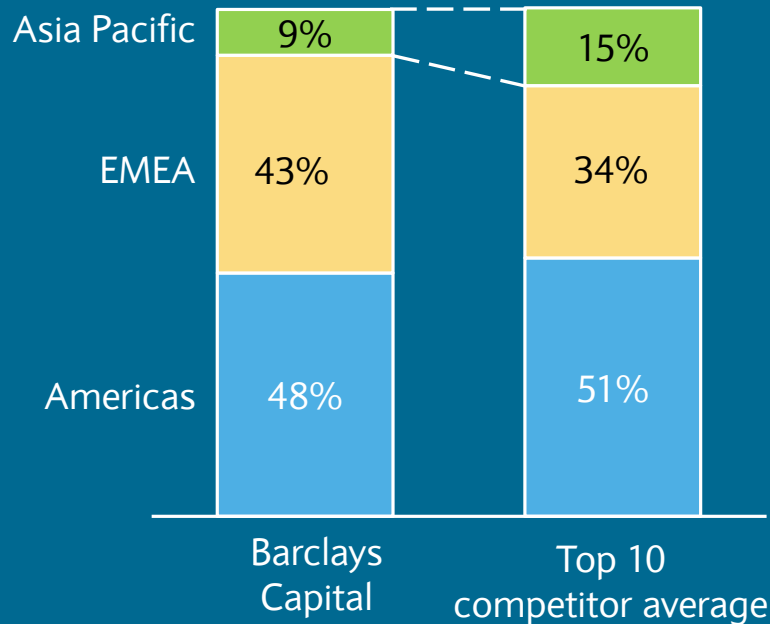
- 130 “Best in Class” Awards (out of a possible 144 Awards)
- Interest Rate and Credit Derivatives House of the Year Awards
- First to clear client trades at LCH and CME

Notional value of IRS portfolio cleared for a buy-side client (£bn)



Continuing to strengthen our Asian presence is key to establishing a truly global franchise

Revenue contribution of regions (2010)



Asia Pacific build out plans



- Goal: Top 5 Equity franchise in Asia
- Build local presence in Japan, HK, India (live as of May), Korea (H2 11), Taiwan (H2 11)
- Develop research coverage (already covering 170+ stocks for Japan, 120+ stocks for ex-Japan)

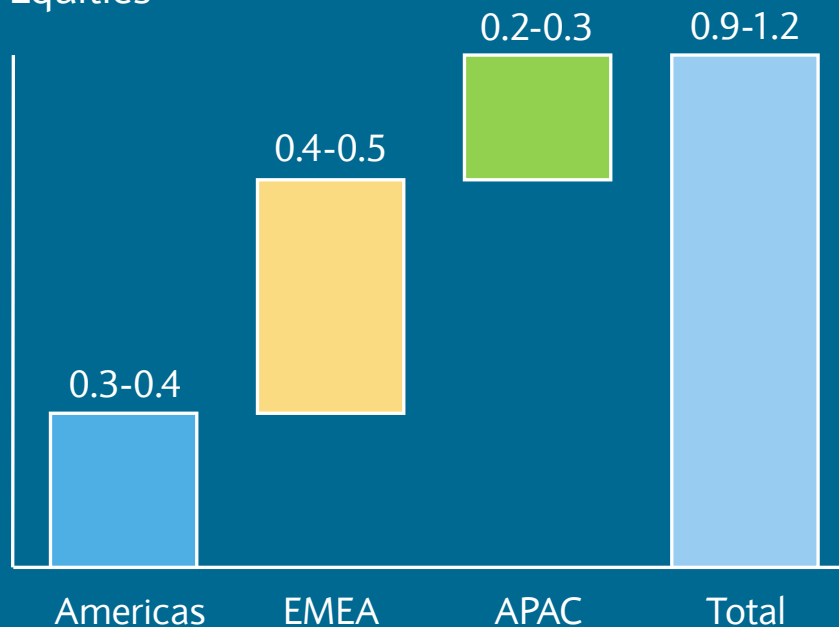


- Continue coverage build-out
- Increase focus on China
- Build Equity Capital Markets in line with Equities rollout
- Reinforce M&A through select hires
- Maintain strengths in DCM and RSG

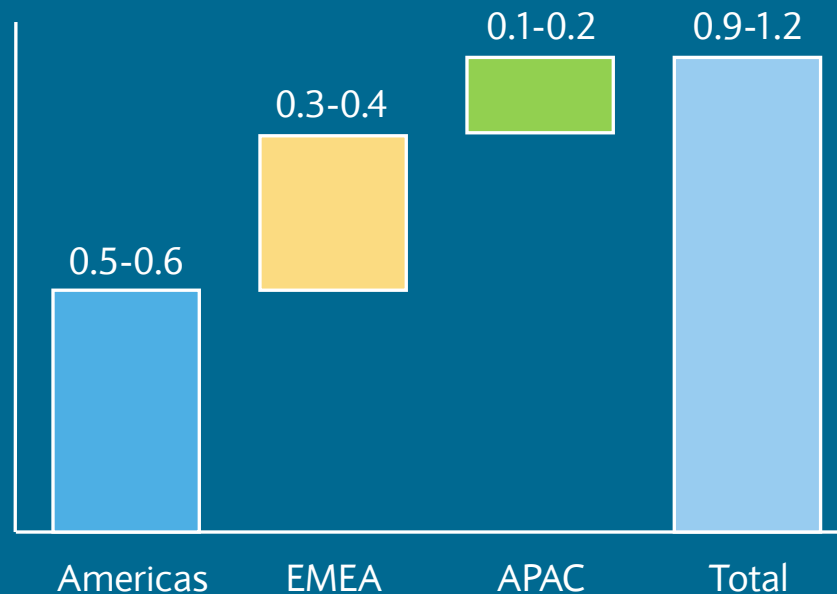
In summary, we have realistic plans to deliver our revenue growth targets

Projected Revenue Growth (£bn)

Equities

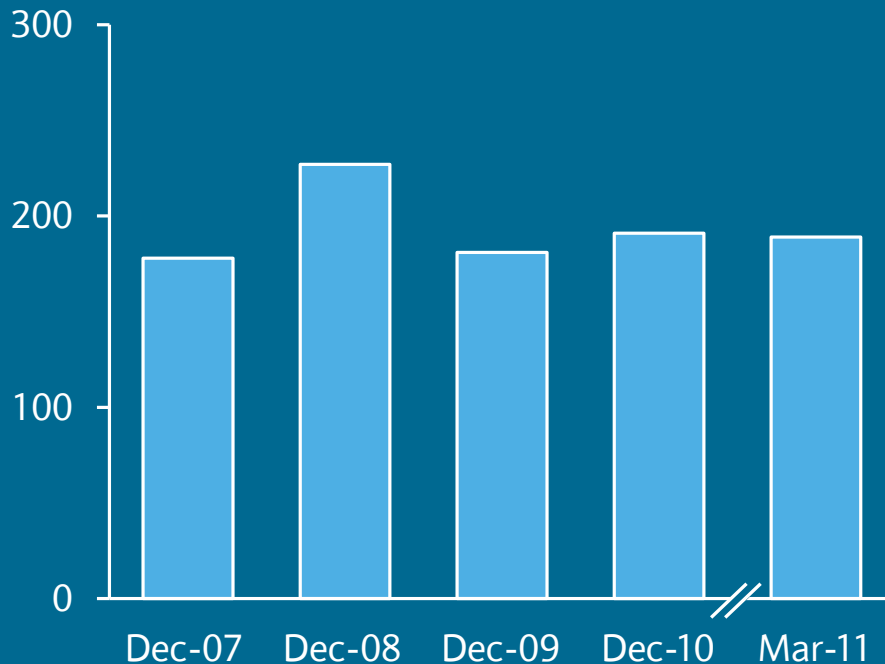


Investment Banking



We will continue to manage capital on a proactive basis as we have done in the past

Risk weighted assets (£bn)

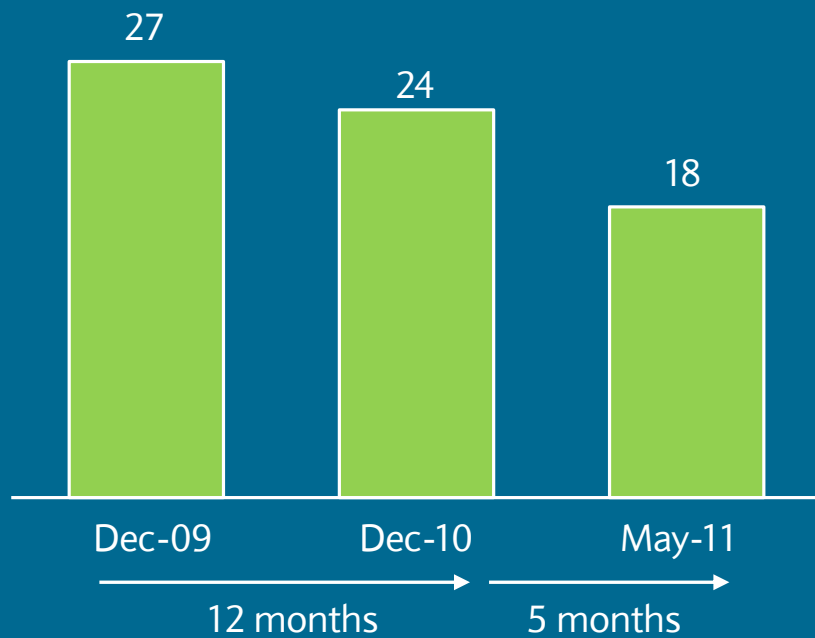


For same period (2007-2010)

Growth in RWAs	7%
Growth in top-line income	54%
Growth in PBT ex own credit	162%

This includes the continued sell-down of legacy assets

Credit market exposures (£bn)

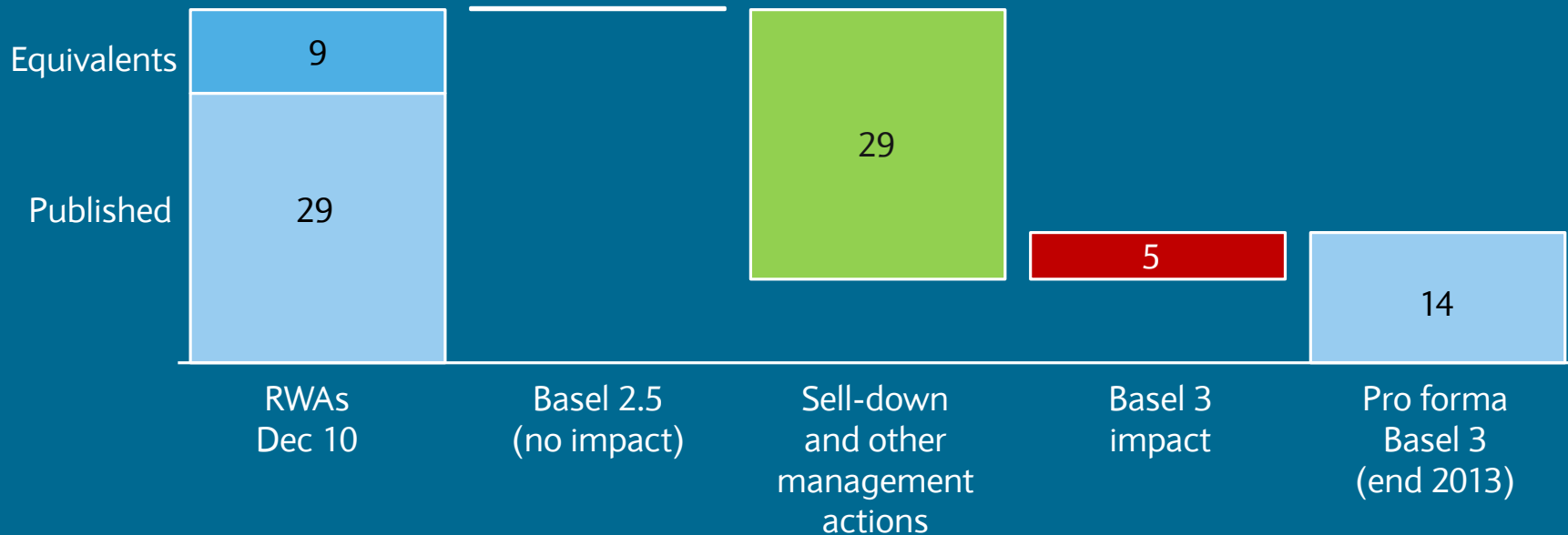


Activities in Plan

- Accelerated sell-down of Protium assets following recent restructure
- Targeted reductions in illiquid credit assets
- Continued divestment of commercial real estate portfolio
- Further reductions in leveraged loan portfolio

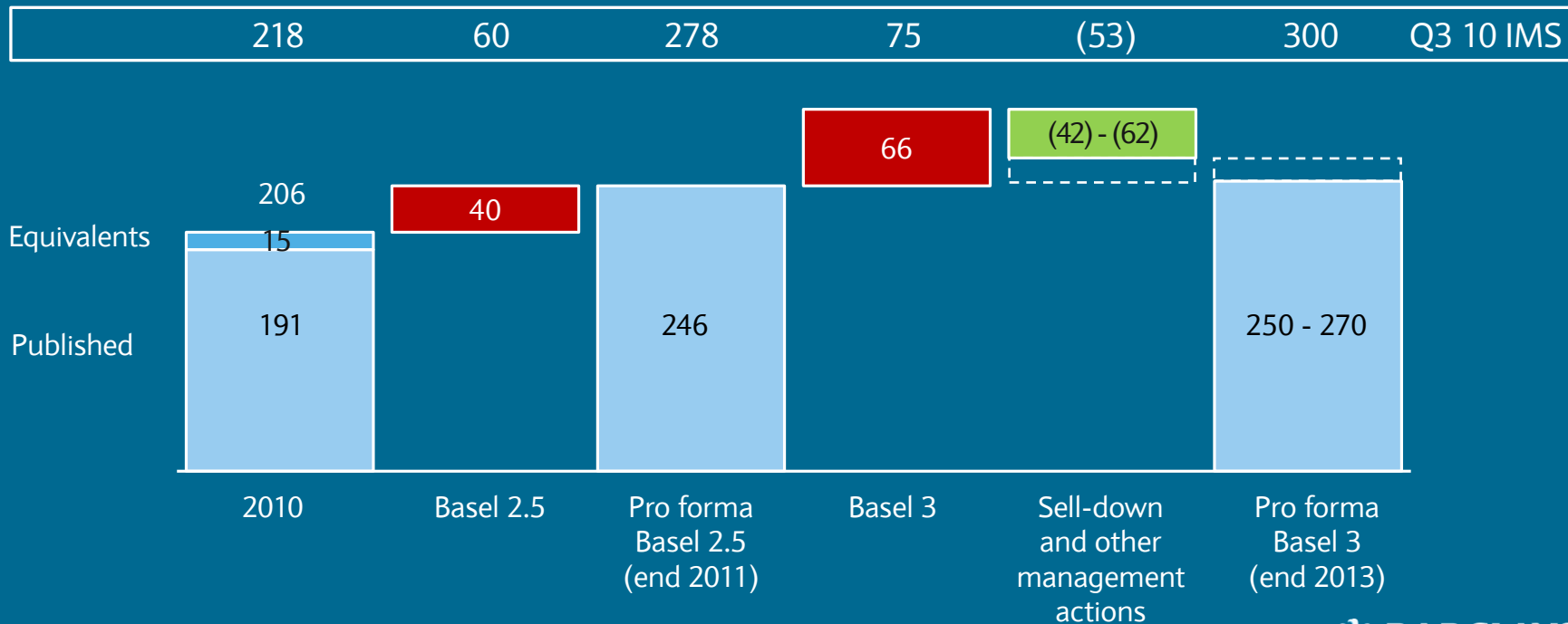
Which will further reduce legacy asset RWAs by 2013

Expected legacy asset RWAs (£bn)



We are confident in our ability to manage RWAs to absorb Basel impacts

Pro forma RWA requirement due to changes in regulation (£bn)

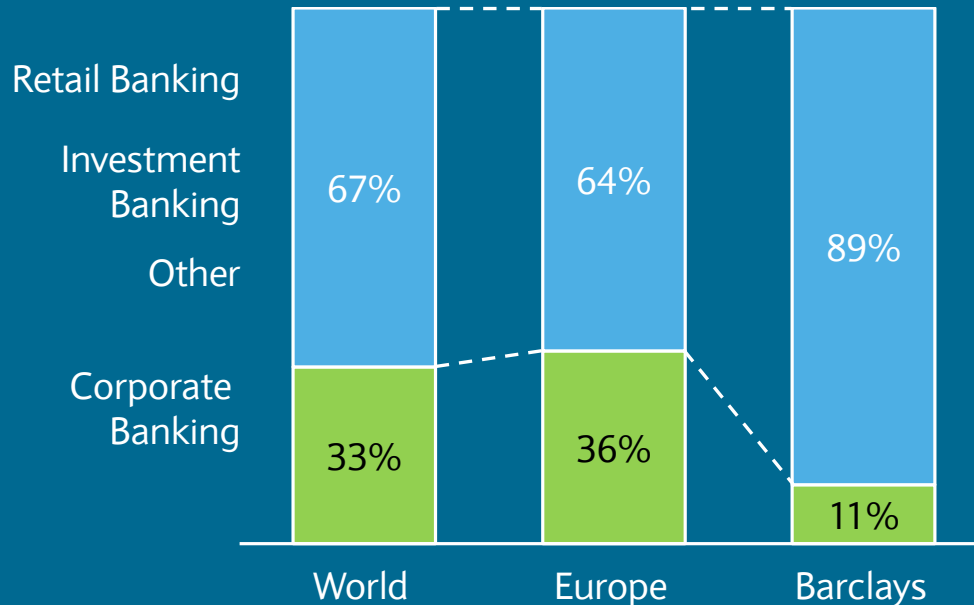


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We re-positioned Barclays Corporate to capture the significant opportunity

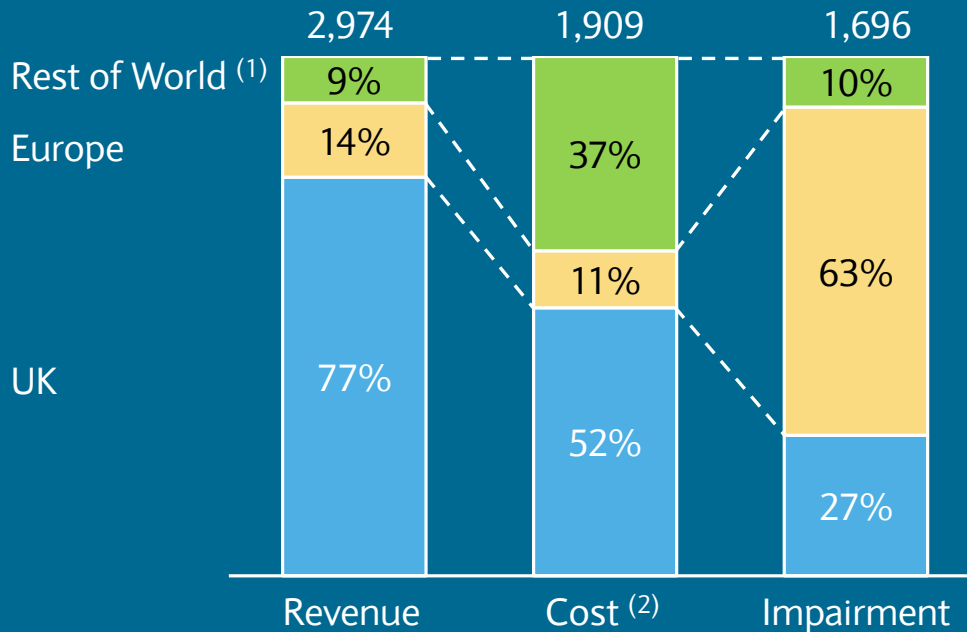
Banking revenue pools (2009, £bn)



- The global corporate banking market represents a significant opportunity for Barclays
- We established Barclays Corporate as a distinct entity in 2010 to provide the required focus to better serve our corporate clients
- The key objective is to build on existing strengths to achieve top tier profitability

While the UK franchise remains strong, Europe and Rest of the World generated high impairment and cost

Barclays Corporate results (2010, £m)



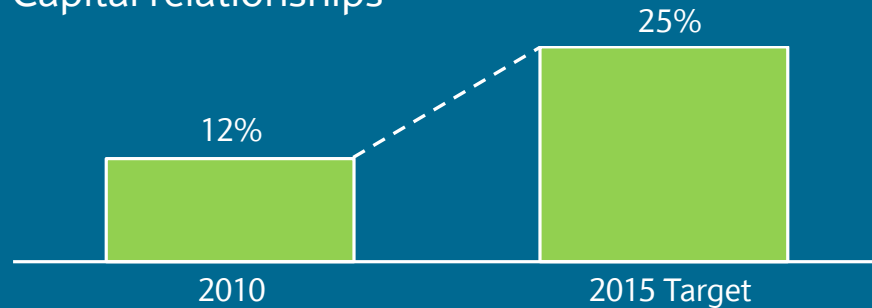
- Revenues driven largely by our strong UK franchise
- Costs up due to good-will write-down in Russia and restructuring charges across rest of the world
- Impairments high primarily in Europe

⁽¹⁾ Rest of the World includes India, Pakistan, the UAE, Russia (selling Barclays Bank Russia), Indonesia (exited)

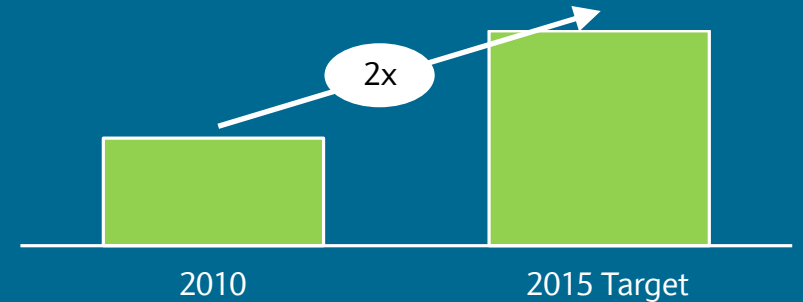
⁽²⁾ Includes VocaLink associate

Our international strategy is to utilise existing Barclays capabilities to drive revenue while optimising costs

Penetration of subsidiaries of Barclays Capital relationships

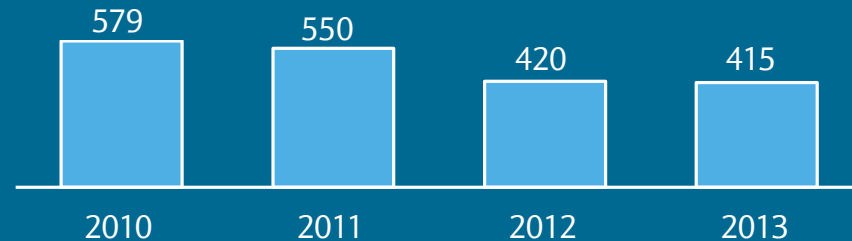


Revenues from existing Barclays Capital relationships



Europe and Rest of World cost base

£m, ex-goodwill and impairment



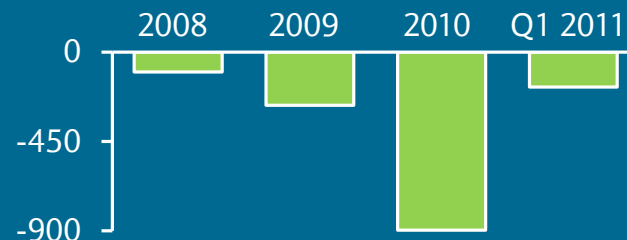
- Low cost client servicing model using joined-up client coverage and co-location with Barclays Capital

Spain is an attractive market and we have taken decisive action

De-risked the portfolio

- Actively managing underperforming portfolio via dedicated team of over 100 risk specialists in Madrid
- Proactively selling off biggest exposures in portfolio
- Reduced exposure to property lending by £0.9bn since H1 2010

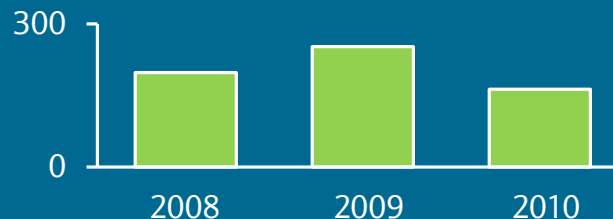
Spain impairments (£m)



Still an attractive market

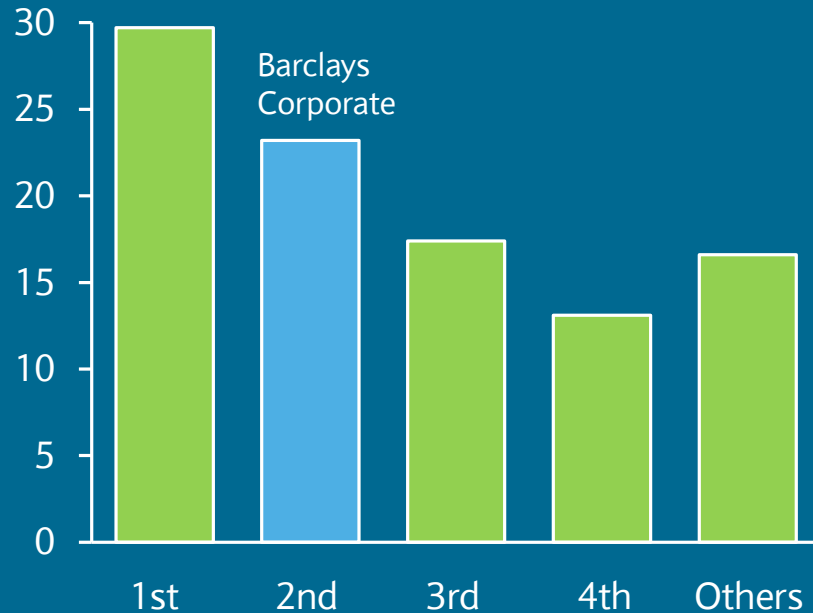
- Biggest corporate franchise outside UK for Barclays
- Well established ground coverage (220 FTEs)
- Fundamentally strong relationships with biggest clients in most attractive segments
- Core to pan-European strategy

Spain revenues (£m)

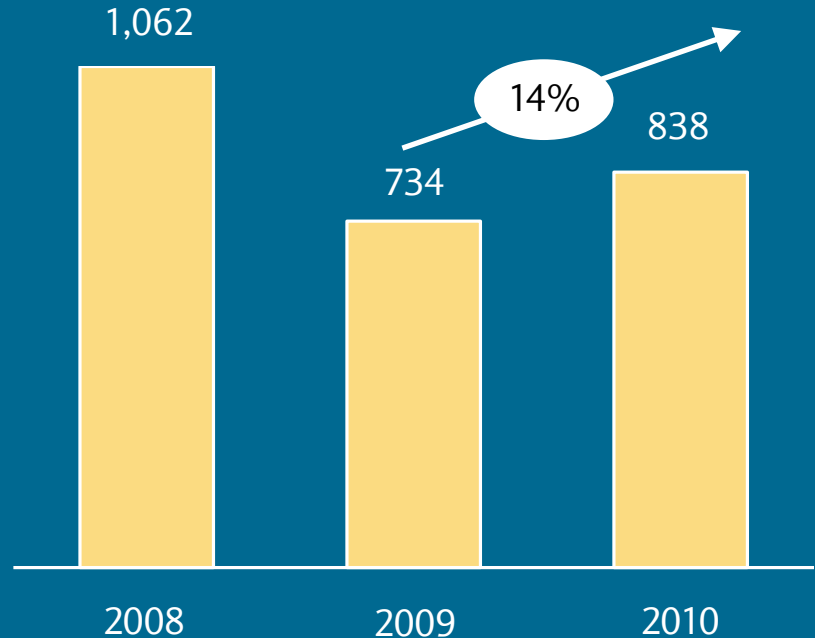


Consolidating our strong position in the UK is central to our strategy going forward

UK market share of primary banking relationships (% , 2010)



UK PBT (£m)



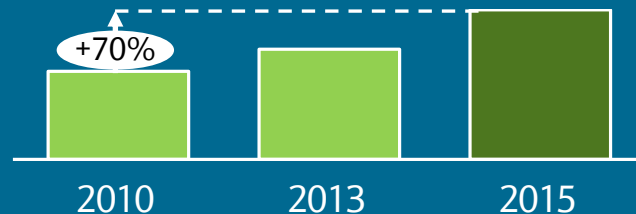
Source: FAME

We are investing in capabilities to support our UK and international strategies

Cash Management

- Developing market leading capabilities and addressing gaps
- Building Barclays.net to consolidate electronic channel proposition
- New product offerings include liquidity (deposits) and payments (domestic and international)

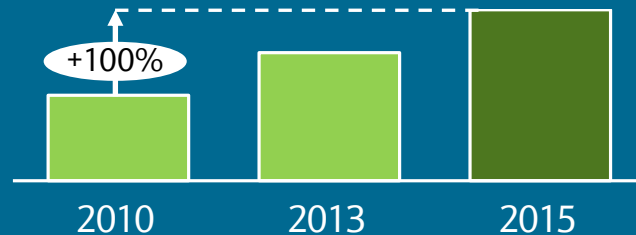
Estimated revenue uplift



Trade Finance

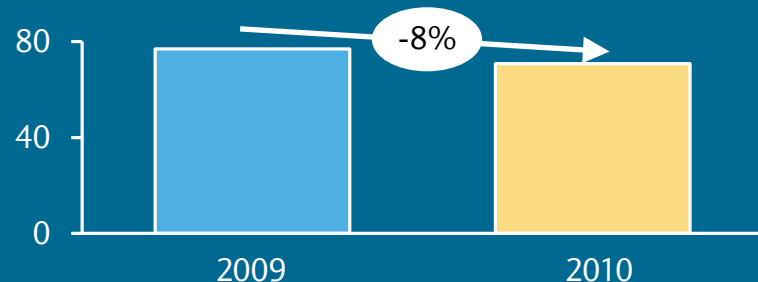
- Building on existing strengths to capture market leadership in UK and become a top 5 global trade provider
- Leveraging Barclays Group's geographic reach to expand client base
- Broadening product suite
- Ensuring disciplined use of capital

Estimated revenue uplift



We are actively managing capital

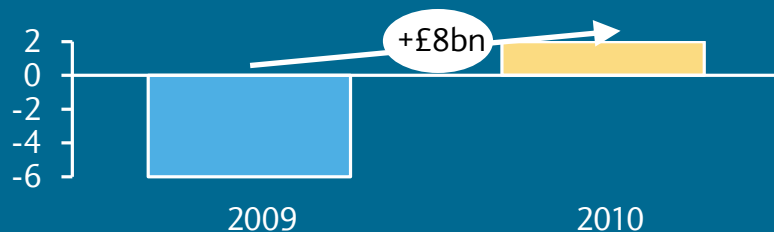
Barclays Corporate RWAs (£bn)



Disciplined RWA utilisation

- Freed up capital to deploy towards higher return businesses
- Improved the quality and maintained the size of overall loan book

UK funding balance (£bn)



Closed the UK funding gap

- Significant growth in customer account balances as a result of 21% increase in current account deposits
- Deposit growth of c. £6bn achieved through product innovation (e.g. Flexible interest bearing current accounts)

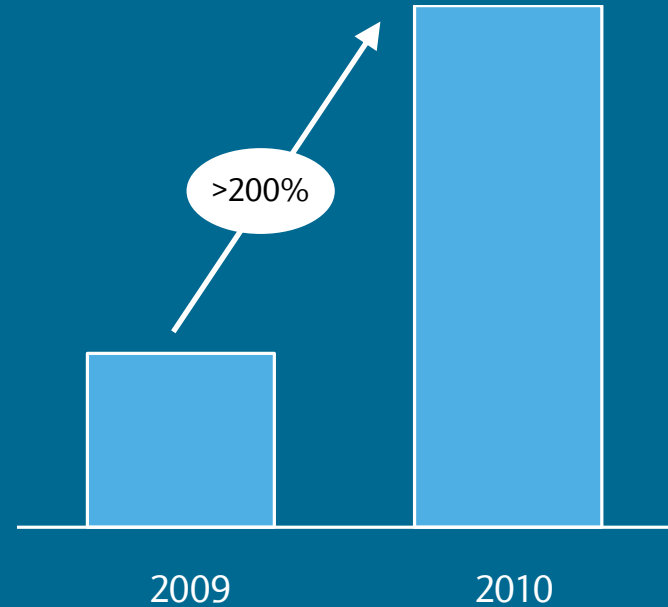
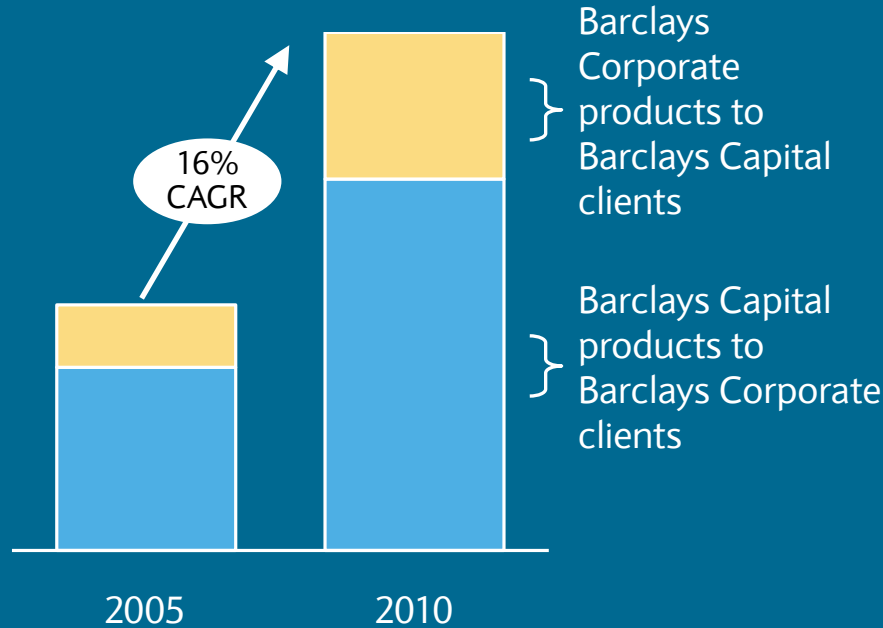
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We are well placed to capitalise on revenue synergies between Barclays Capital and Barclays Corporate

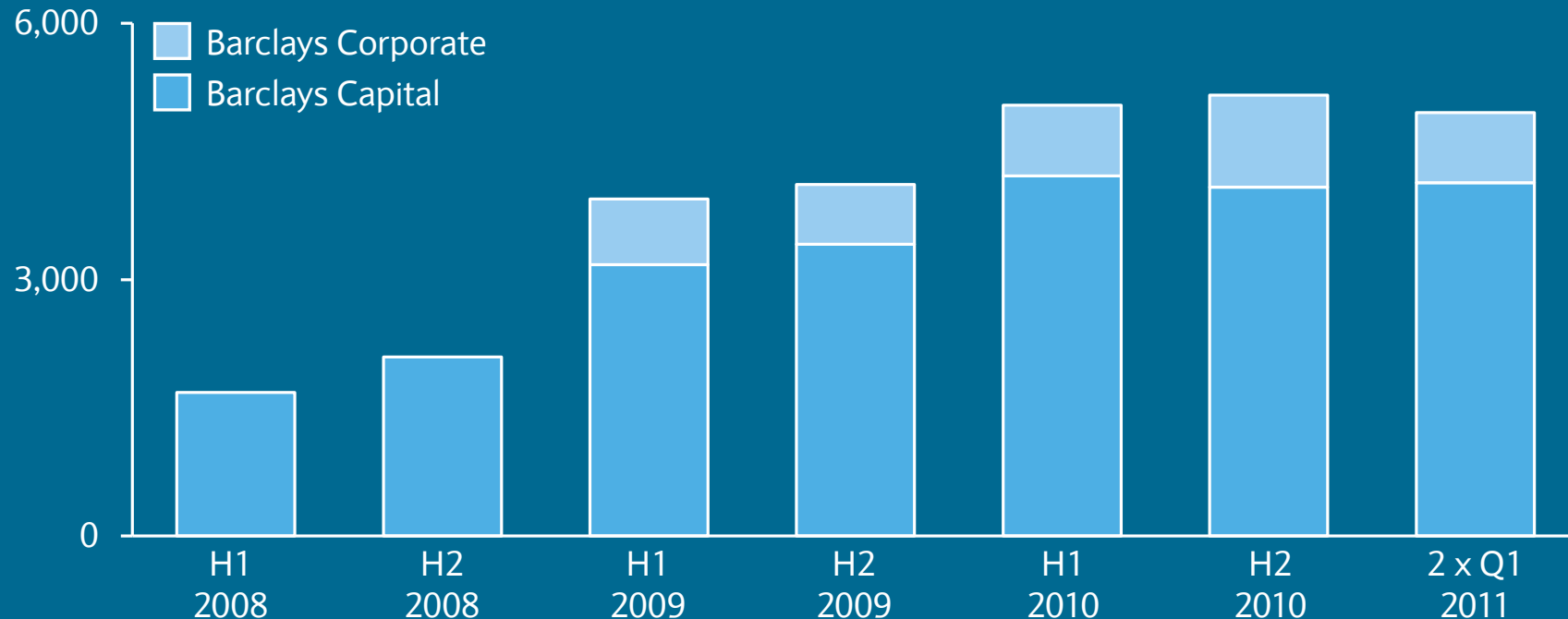
Cross-sales between Barclays Capital and Barclays Corporate

Revenues from ECM and DCM transactions with Barclays Corporate clients



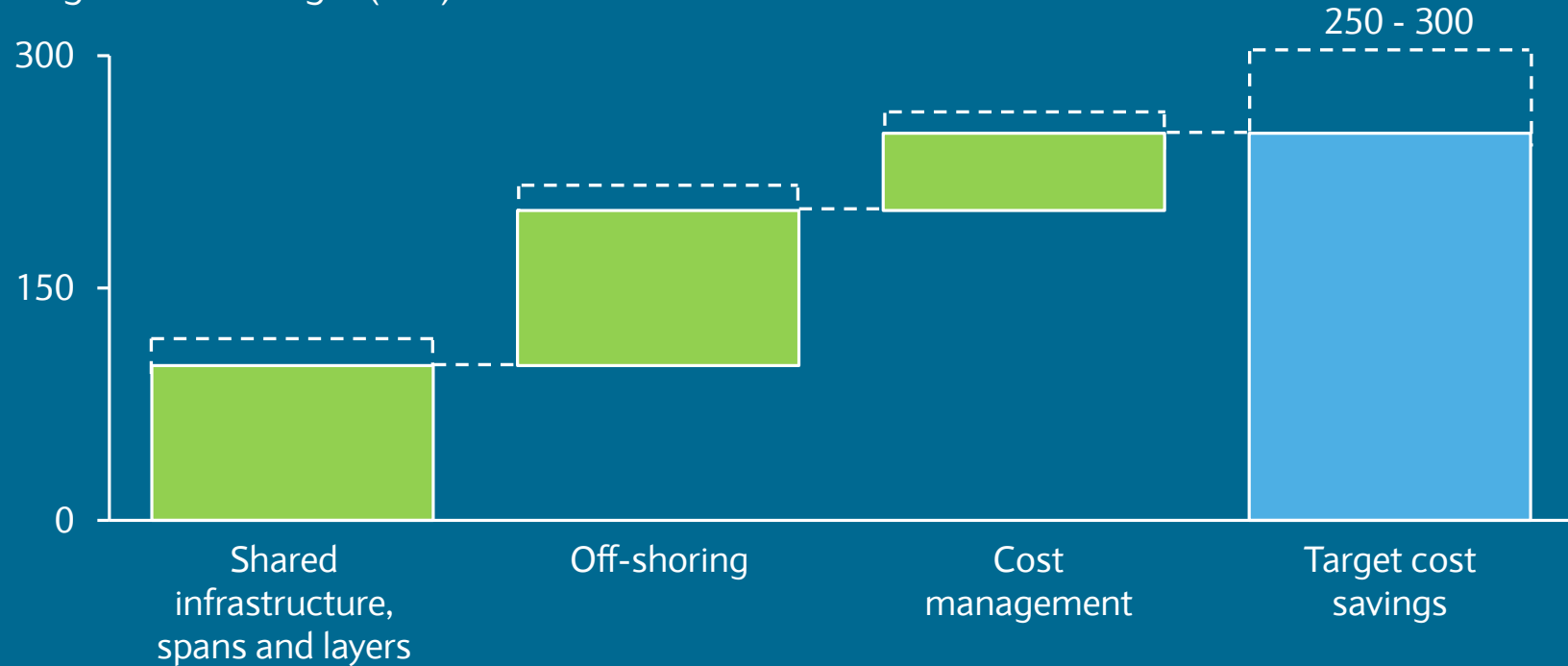
With our investments nearly complete, we believe that our cost base has now stabilised

Total Cost Base (£m)



Cost synergies between the businesses will enable us to deliver £250-300m in run-rate efficiencies

Target cost savings (£m)



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Our commitments - Corporate and Investment Banking

Barclays Corporate

Returns

- 11% global RoE
- 14% UK RoE

Income

- Strong growth in cash management, trade finance and cross-sales

Cost management

- ~50% overall cost: income ratio

Barclays Capital

Returns

- 15% RoE on Basel 3 basis

Income

- Gaining market share in Equities and Investment Banking
- Maintaining FICC

Cost management

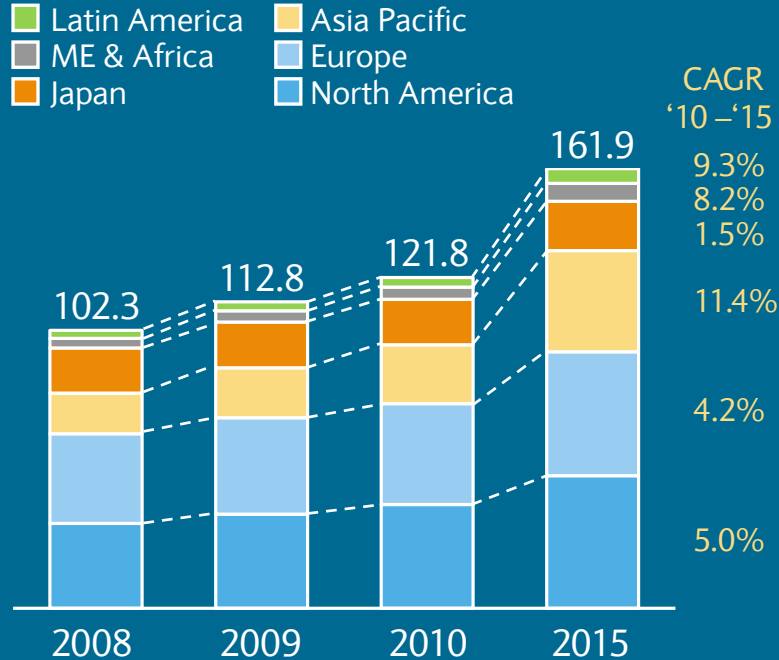
- 60-65% cost: net income ratio

Barclays Wealth

Thomas L. Kalaris, Chief Executive

A highly attractive opportunity

Revenue and PBT (£bn)

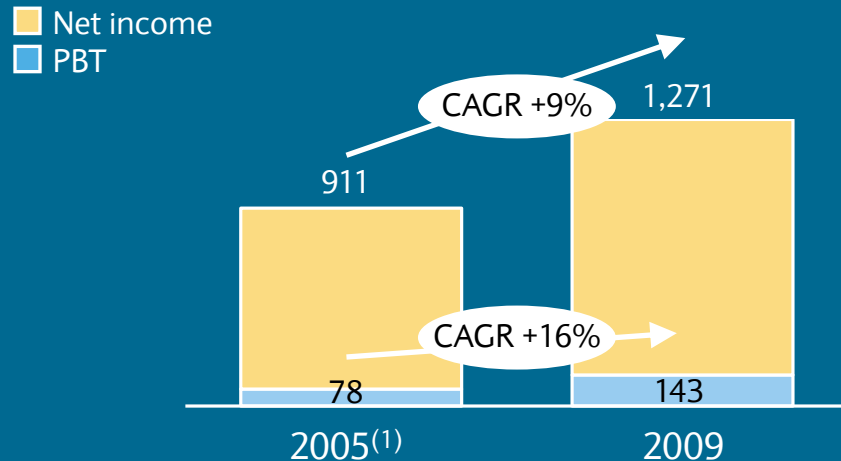


Industry Trends

- Demographically driven growth
- Fragmented competitive landscape
- Industry in flux
- High quality revenue stream and capital efficiency

A record of delivery

Net income and PBT (£m)



Client Assets	£98bn	£151bn
Client Facing Professionals	690	1,596

- Established in 2005 from legacy businesses
- Transformation from “banking plus” to full service wealth manager
- Significant expansion in footprint
- Grew from 27th largest wealth manager globally to cusp of Top 10

⁽¹⁾ Excludes Life business

An ambition to build a “top tier” wealth manager

Objectives

Market leading reputation for performance and service

Material increase in scale

Meaningful contribution of Wealth to Barclays PBT

A focused definition of top tier

Segmentation
/ Scale

- HNW private client orientation
- Significant scale in target segment
- “Large boutique” player

Proposition

- Leading edge behavioural finance techniques
- Focus on “intelligent performance”
- Technologically-enabled approach to client service
- “One bank” approach

Geographic
Alignment

- Compelling footprint aligned to large and high growth markets
- Targeted approach to investment and growth
 - US
 - UK
 - Global HNW

A differentiated proposition

What

1. A step change in the client experience

2. A significant increase in productive capacity

How

Institutional
calibre client
advisors

Leading
edge
investment
approach

Seamless
client
processes

Robust and
scalable
execution

Integrated
client
knowledge

The strategy delivers a “one firm” approach

1. Infrastructure and platforms

- Banking and payments utility
- Cards engine
- Shared services construct
- Common infrastructure platforms

2. Referrals and coverage

- Retail network referrals
- Bilateral arrangements with investment banking and Barclays Corporate
- Joint coverage approach to key clients

3. Expertise and execution

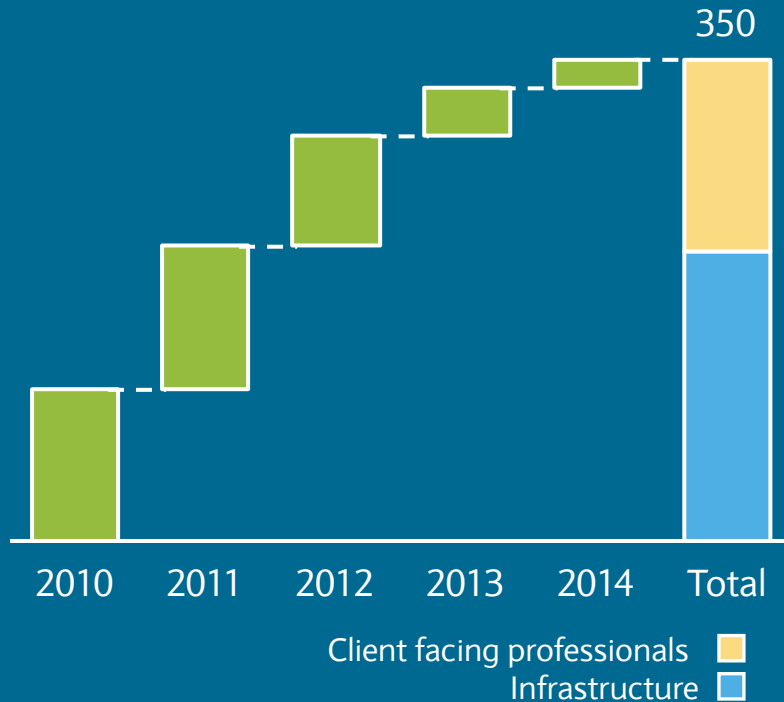
- Research
- Distribution
- Risk management and capital markets expertise
- Investment and product engine

Seamless integration

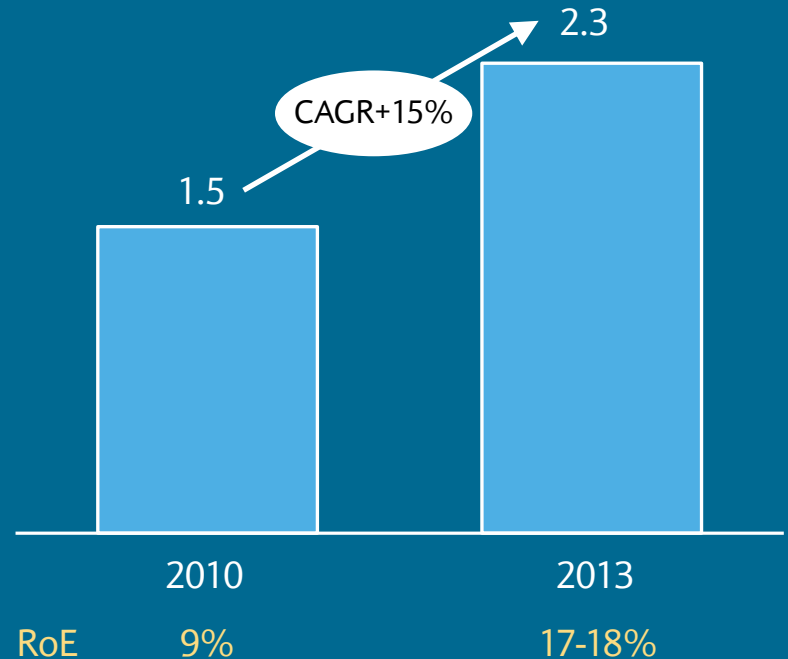
- Total integration of service and approach
- Seamless view of financial and business assets
- Single point of relationship management

Project Gamma is a programme of investment to deliver against the ambition

Investment profile (£m)

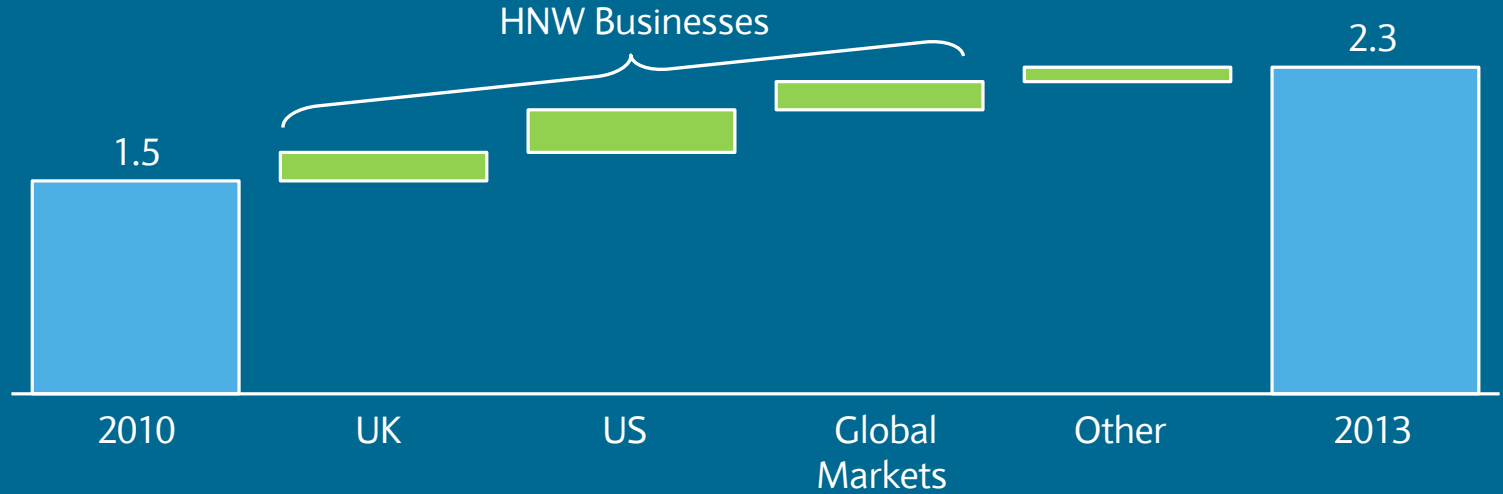


Net income and return trajectory (£bn)



Investment is focused on growing the HNW segment and proposition

Net income bridge (£bn)



Deposits £bn	45	→	50-60
AuM £bn	119	→	170-200
Margin	~90bps	→	>90bps

The first 15 months of delivery are on track versus plan

Hiring and Productivity

15 Month Hiring Record

US	82
UK	84
Global HNW	119
Total	285

2009-10 YoY Productivity Uplift

RM	19%
HNW RM	31%

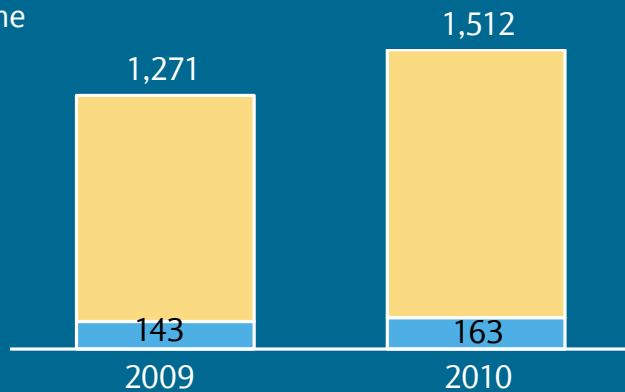
Platform

- Extensive data remediation
- New client on-boarding tool
- Roll-out of CRM platform
- Deployment of portfolio management system
- End-to-end upgrade of credit and margin process

Financial performance has been strong

Financial Performance (£m)

■ Net income
■ PBT



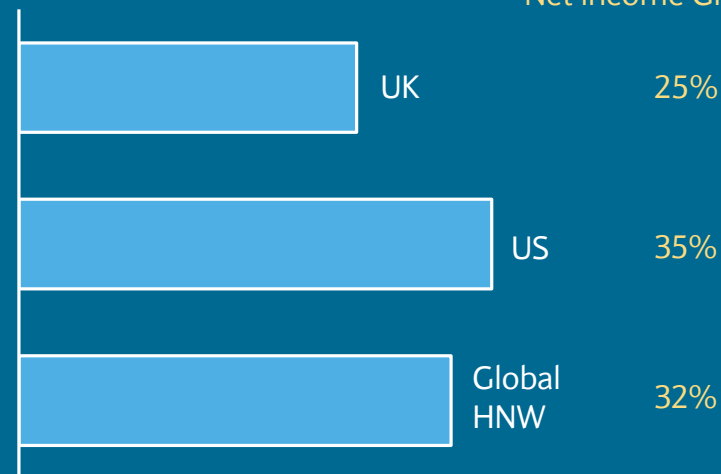
Gamma spend

2009: -
 2010: £112m

	YoY
Net income	+19%
PBT	+14%
Client assets	+8%
HNW RMs	+8%

HNW Business Performance

2010 v 09
Net income Growth(%)



	YoY% Growth
Client Assets	15%

Execution and growth in new markets has been robust

INDIA

- One of the fastest growing “new” markets
- Broad-based Barclays footprint
- Launched Wealth onshore business in 2008
- Expected to enter Top 5 by 2012



JAPAN

- Second largest Wealth market globally
- Historically foreign brands have been unsuccessful
- Launched joint venture with SMBC in 2010

APAC

- 44% YoY revenue growth
- High profile senior recruitment
- Major platform upgrades
- Strong partnership with Barclays Capital

Our commitments

Income growth

Mid-teen compound annual growth

Cost management

<80% CIR

Strong returns

17-18% RoE

World class franchise

£250-300bn in client assets
Strong net liability position
High quality earnings stream

Achieving our targets

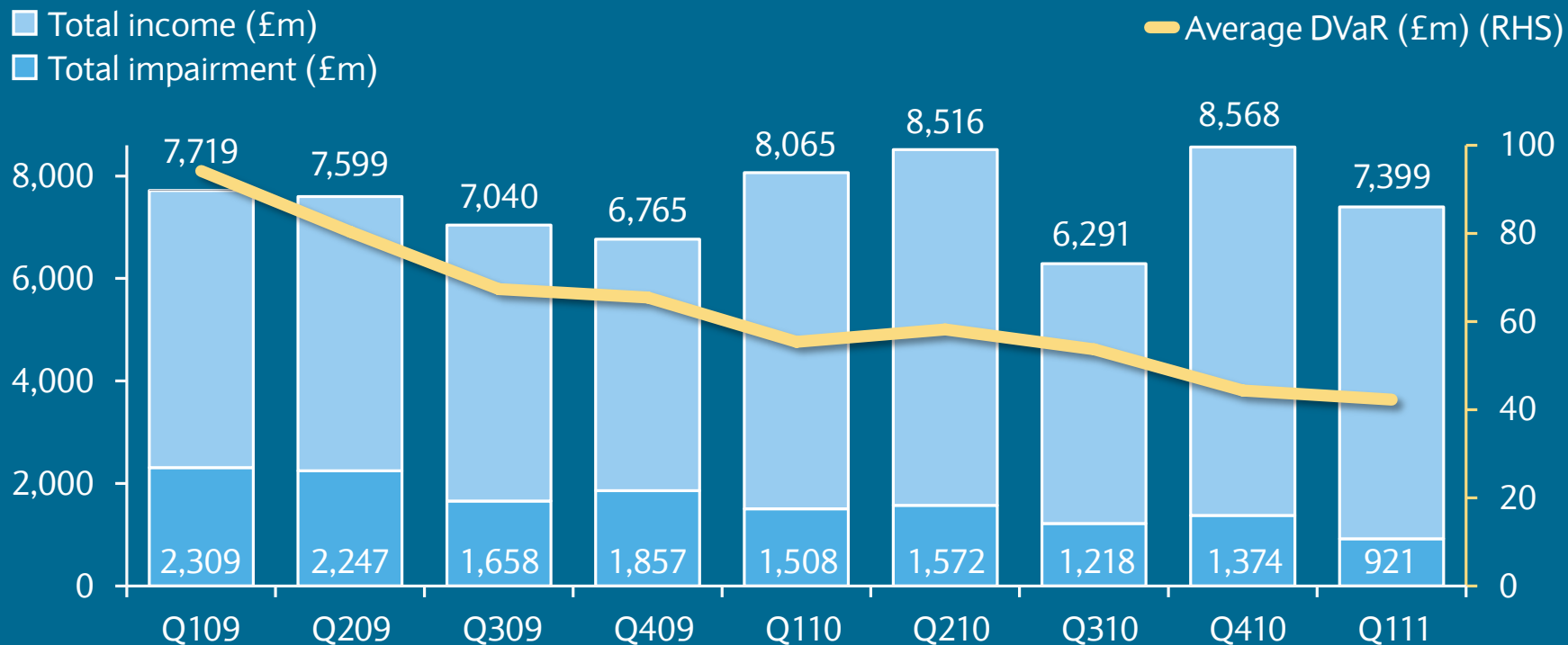
Chris Lucas, Barclays Finance Director

Income – growth initiatives

RBB £1.5-2.0bn additional income by 2013	BarCap £1.8-2.4bn additional income from Equities and IB by 2013
BarCorp £0.5-1.0bn additional income by 2013	Wealth £0.5-1.0bn additional income by 2013

£4.3-6.4bn
additional income target

Maintain focus on risk-adjusted income

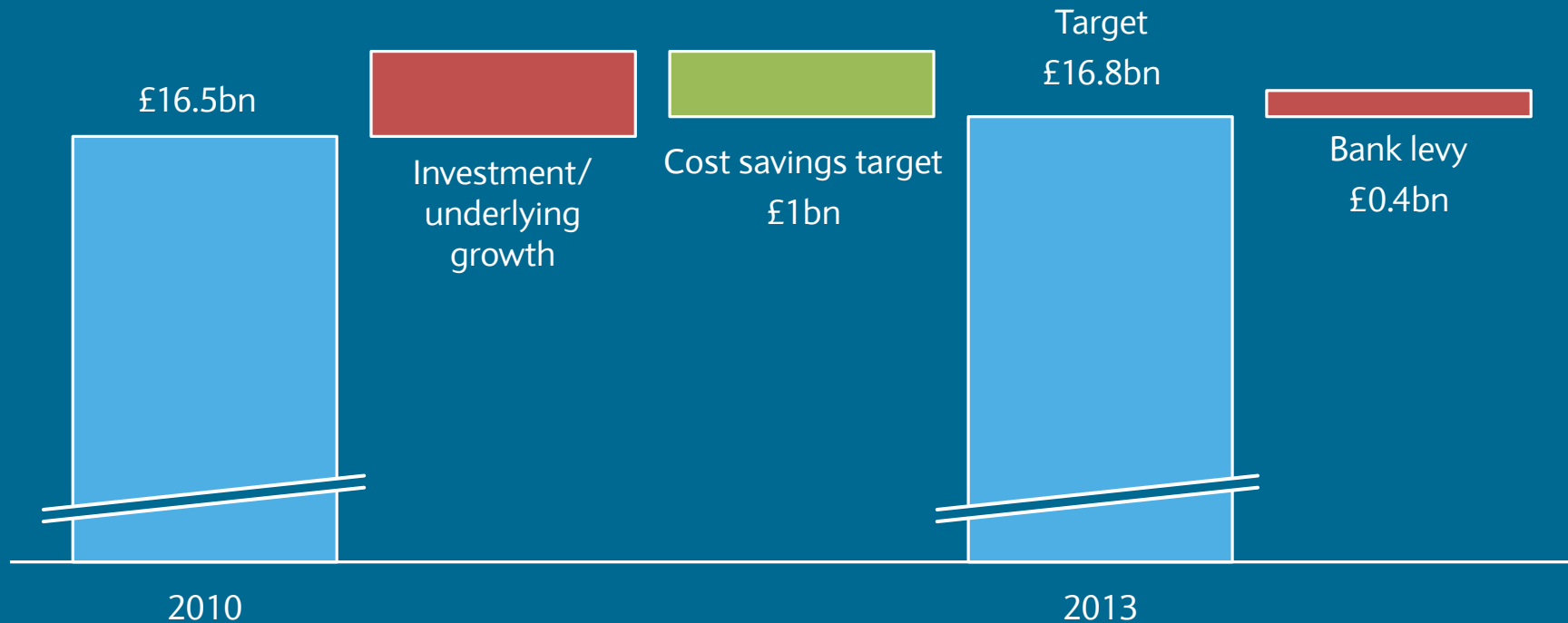


Key operating expenses initiatives

- Cost reduction principles
 - One Barclays
 - Reducing complexity
 - Synergies and economies of scale
- Up to £2bn of potential savings identified by 2013 relative to original run rate plan
 - At least £1bn to be delivered by 2013

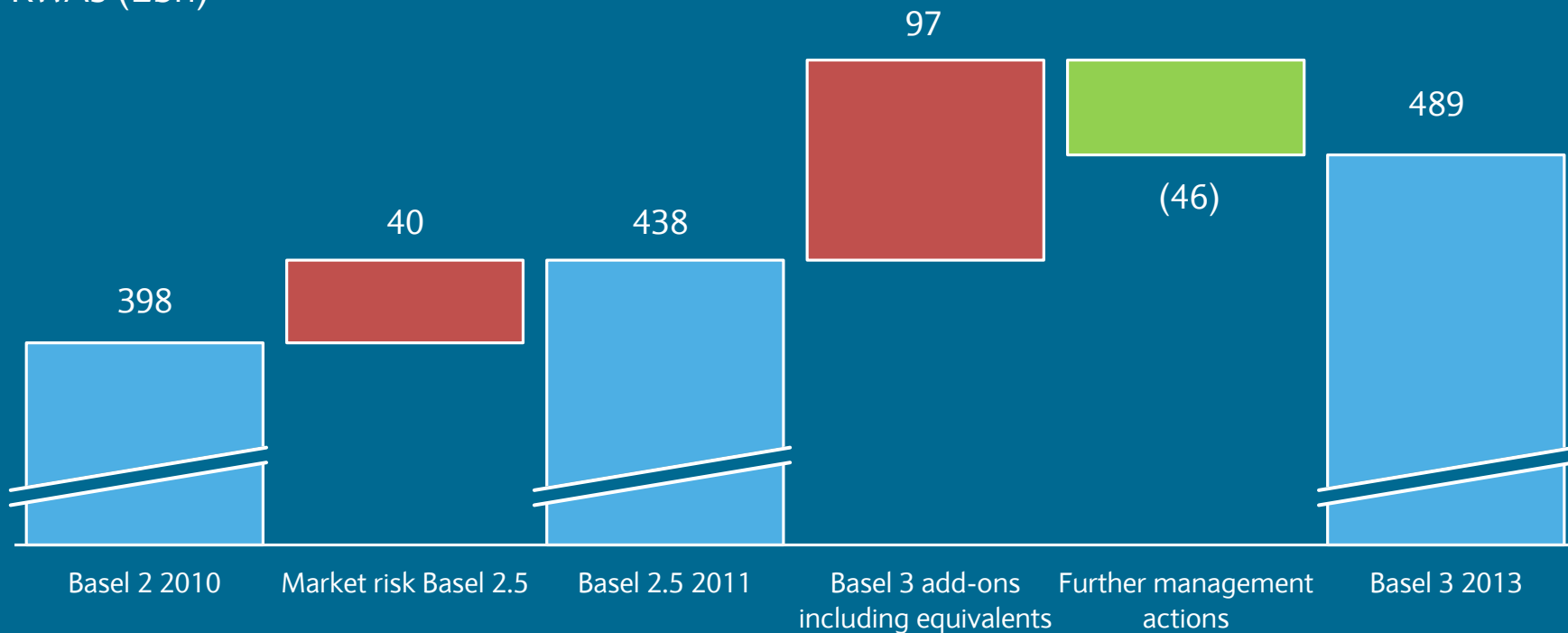
Operating expenses

Non performance costs – pro-forma



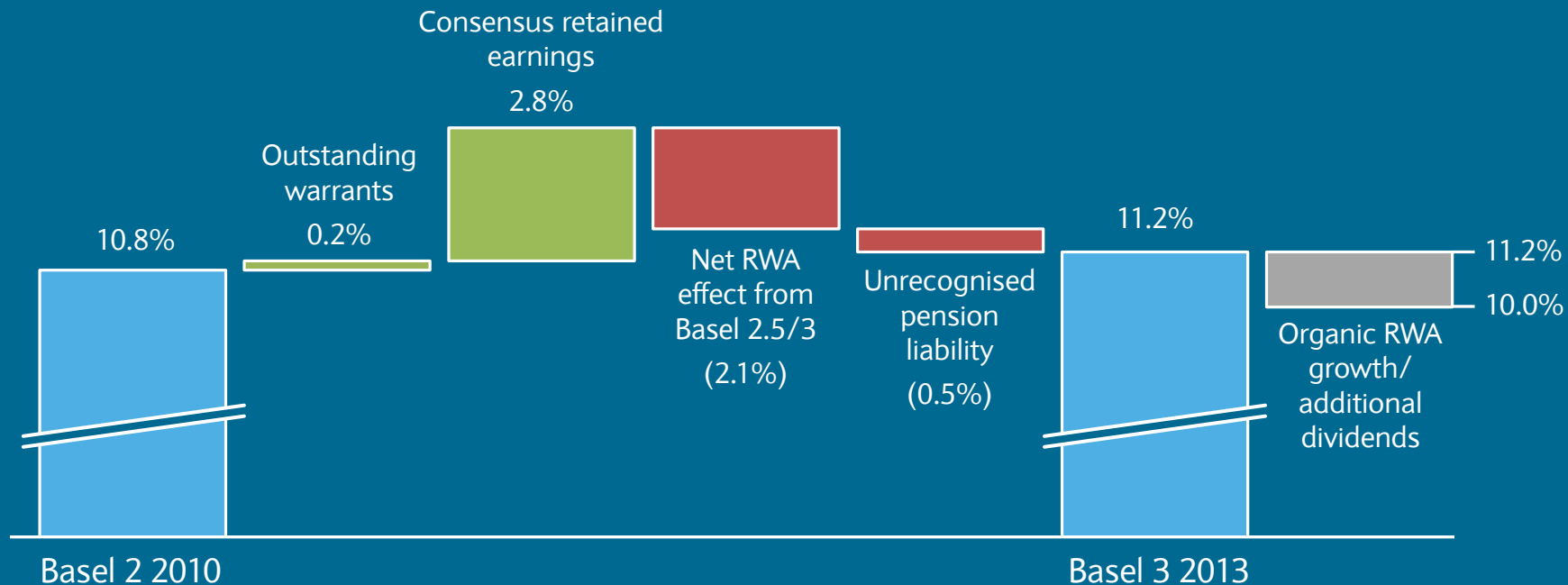
Risk Weighted Assets pro forma under Basel 3

RWAs (£bn)



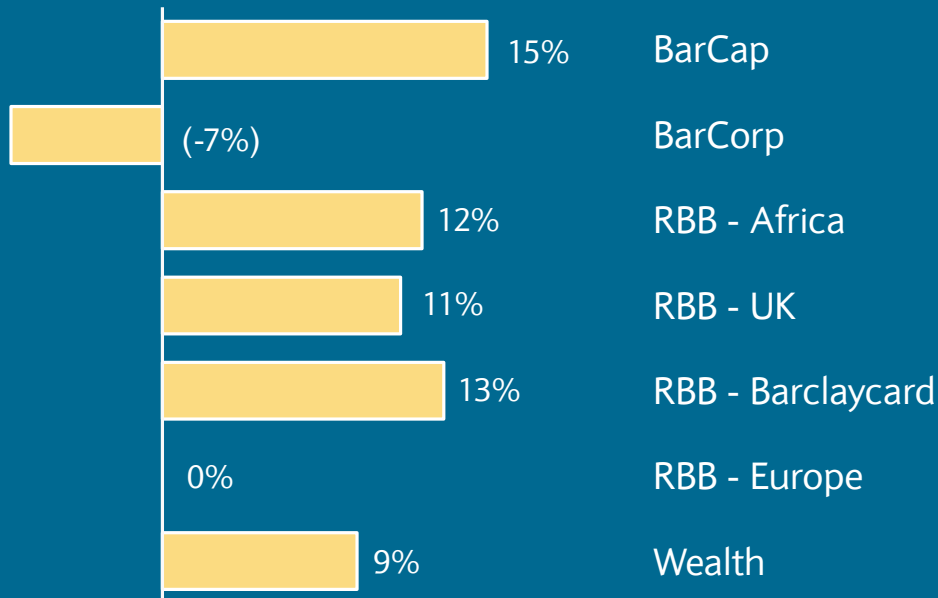
Capital path

Pro forma Core Tier 1 ratios under Basel 3 at 31 December 2013

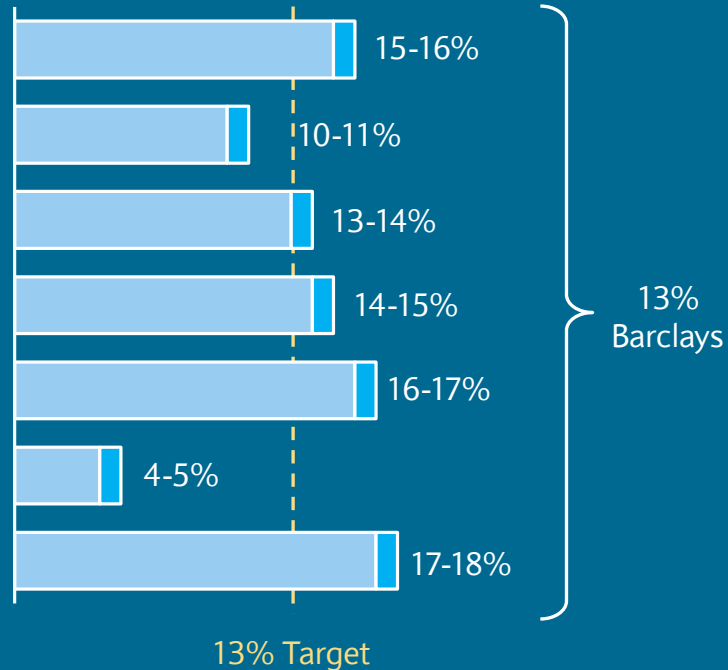


Roadmap to 13% RoE by business

2010 RoE ⁽¹⁾ by business



2013 targets at 10% CT1



⁽¹⁾ Published RoE adjusted for 10% CT1 capital allocation

Citizenship

Bob Diamond, Barclays Chief Executive

Appendix

Chris Lucas, Barclays Finance Director

Notes

Slide – Risk Weighted Assets pro forma under Basel 3

- 2013 pro forma RWAs are presented for illustrative purposes only.
- The Basel 3 RWA add-ons are estimates based on current interpretation of Basel 3 proposals and include RWAs for counterparty credit risk, securitisation deductions and 250% risk weighting for Deferred Tax Assets, Material Holdings and Mortgage Servicing Rights (below 10% of Core Tier 1 threshold).

Slide – Capital path

- 2013 pro forma Core Tier 1 ratios are presented for illustrative purposes only.
- Consensus estimates for retained earnings are from 24 sell-side analysts as at 10 June 2011, reflecting consensus dividend payout. Barclays neither endorses nor verifies the estimates used.
- The combined impact of Basel 3 and possible changes to pensions accounting will be to recognise the IFRS pension deficit in capital reserves. As at 31/12/10, Barclays unrecognised IFRS pension deficit was £2.7bn.
- The net RWA increase from Basel 2.5 and Basel 3 is calculated after allowing for amortisation / maturity of securitisation exposures, the add back of securitisation deductions to Core Tier 1 capital, and management actions to reduce RWAs by £46bn.
- The pro forma ratios do not include Basel 3 deductions from Core Tier 1 capital for excess Minority Interests, Deferred Tax Assets, EL>Impairment, Material Holdings and Mortgage Servicing Rights which take effect from 1 January 2014 and transition at 20% per annum to 2018.

Economic assumptions

2011	Interest Rates (%)	Inflation (CPI) (YoY %)	GDP Growth (YoY %)
UK	0.75	4.5	1.7
US	0.25	3.2	2.8
Eurozone	1.75	2.8	1.7
South Africa	6.00	4.9	3.7

2012	Interest Rates (%)	Inflation (CPI) (YoY %)	GDP Growth (YoY %)
UK	1.25	2.5	2.1
US	1.00	2.1	3.3
Eurozone	2.25	1.9	1.7
South Africa	7.50	5.7	4.2

Economic assumptions

2013	Interest Rates (%)	Inflation (CPI) (YoY %)	GDP Growth (YoY %)
UK	2.25	2.0	2.4
US	2.00	2.5	2.8
Eurozone	2.75	1.8	2.0
South Africa	8.50	5.8	4.5

2014	Interest Rates (%)	Inflation (CPI) (YoY %)	GDP Growth (YoY %)
UK	3.00	2.0	2.5
US	2.75	2.5	2.8
Eurozone	3.00	1.8	2.0
South Africa	8.50	5.8	4.6