Jes Staley
Barclays Group Chief Executive Officer
Tushar Morzaria
Barclays Group Finance Director
## Material & other items – Q317 and Q316

<table>
<thead>
<tr>
<th>Material items (£m)</th>
<th>Q317</th>
<th>Q316</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Own credit¹</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Litigation and conduct</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charges for PPI</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other items of interest (£m)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Impairment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charge relating to deferred consideration from Q117 asset sale in US cards</td>
<td>-</td>
<td>(168)</td>
</tr>
<tr>
<td>Management review of UK and US cards portfolio impairment modelling</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Operating expenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Structural reform costs</td>
<td>(103)</td>
<td>(94)</td>
</tr>
<tr>
<td>Effect of change in compensation awards introduced in Q416</td>
<td>(21)</td>
<td>-</td>
</tr>
<tr>
<td>Real estate restructuring charge</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other net income</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gain on sale of Barclays Risk Analytics and Index Solutions</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

¹ Own credit is now recognised in other comprehensive income, following the early adoption of the own credit provisions of IFRS 9 on 1 January 2017. ² Reported in Non-Core
Group Return on Tangible Equity of 5.1%

Three months ended (£m) | Sep-17 | Sep-16 | % change
--- | --- | --- | ---
Income | 5,173 | 5,446 | (5%)
Impairment | (709) | (789) | 10%
- Operating expenses (excluding L&C) | (3,274) | (3,581) | 9%
- Litigation and conduct | (81) | (741) | 89%
Operating expenses | (3,355) | (4,322) | 22%
Other net (expenses)/income | (2) | 502 | |
Profit before tax (PBT) | 1,107 | 837 | 32%
Tax charge | (324) | (328) | 1%
Profit after tax | 783 | 509 | 54%
NCI – continuing operations | (43) | (70) | 78%
Other equity holders | (157) | (110) | (43%)
Attributable profit – continuing operations | 583 | 329 | |
Attributable profit – discontinued operation | - | 85 | |
Attributable profit | 583 | 414 | 41%

Performance measures
Basic earnings per share (EPS) | 3.7p | 2.6p |
Return on average tangible equity (RoTE) | 5.1% | 3.6% |
Cost: income ratio | 65% | 79% |
Loan loss rate (LLR) | 66bps | 66bps |
Loan: deposit ratio (LDR) | 82% | 91% |

Balance sheet (£bn)
Tangible net asset value per share (TNAV) | 281p | 287p |
Risk weighted assets (RWA) | £324bn | £373bn |
CET1 ratio | 13.1% | 11.6% |

Material items (£m)
Own credit | - | (264) |
Charges for PPI | - | (600) |

Q317 performance metrics
- Income declined 5% to £5.2bn primarily driven by a 14% decline in Barclays International, given weak market conditions
- Impairment decreased 10% to £709m, while the loan loss rate was stable at 66bps
  - Impairment was impacted by a £168m charge in Q317 relating to deferred consideration from a Q117 asset sale in US cards, and the non-recurrence of a £320m charge in UK and US cards in Q316
  - Excluding these two items, impairment increased £72m
- Costs, excluding litigation and conduct, decreased 9% to £3.3bn, driven by a 7% decrease in Barclays International costs and the impact of business sales by Non-Core since Q316
  - Group cost: income ratio was 65%
- Other net income decreased by £504m due to the non-recurrence of the £535m prior year gain on the sale of Barclays Risk and Analytics
- CET1 ratio was 13.1%, within our end-state target range
- TNAV was 281p, down 6p on Q316 as profits were offset by adverse movements in reserve
- Group RoTE increased to 5.1%, as attributable profit increased 41%
  - RoTE was 6.0% excluding the £168m charge in US cards

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1 Excludes Head Office and investment banking balances other than interest earning lending. Comparatives have been restated to include interest earning lending balances within the investment banking business. 2 Own credit is now recognised in other comprehensive income, following the early adoption of the own credit provisions of IFRS 9 on 1 Jan 2017.
### Business performance

<table>
<thead>
<tr>
<th>Three months ended (£m)</th>
<th>Sep-17</th>
<th>Sep-16</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Banking</td>
<td>926</td>
<td>970</td>
<td>(5%)</td>
</tr>
<tr>
<td>Barclaycard Consumer UK</td>
<td>539</td>
<td>561</td>
<td>(4%)</td>
</tr>
<tr>
<td>Wealth, Entrepreneurs &amp; Business Banking</td>
<td>387</td>
<td>412</td>
<td>(6%)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Income</th>
<th>1,852</th>
<th>1,943</th>
<th>(5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Banking</td>
<td>(60)</td>
<td>(47)</td>
<td>(28%)</td>
</tr>
<tr>
<td>Barclaycard Consumer UK</td>
<td>(145)</td>
<td>(291)</td>
<td>50%</td>
</tr>
<tr>
<td>Wealth, Entrepreneurs &amp; Business Banking</td>
<td>4</td>
<td>(12)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Impairment</th>
<th>(201)</th>
<th>(350)</th>
<th>43%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating expenses (excluding L&amp;C)</td>
<td>(980)</td>
<td>(904)</td>
<td>(8%)</td>
</tr>
<tr>
<td>Litigation and conduct</td>
<td>(11)</td>
<td>(614)</td>
<td>98%</td>
</tr>
<tr>
<td>Operating expenses</td>
<td>(991)</td>
<td>(1,518)</td>
<td>35%</td>
</tr>
<tr>
<td>Other net income</td>
<td>1</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Profit before tax (PBT)</td>
<td>661</td>
<td>75</td>
<td></td>
</tr>
<tr>
<td>Attributable profit /(loss)</td>
<td>423</td>
<td>(163)</td>
<td></td>
</tr>
</tbody>
</table>

### Performance measures

- Return on average allocated tangible equity: 18.4% (7.1%)
- Average allocated tangible equity: £9.4bn £8.7bn
- Cost: income ratio: 54% 78%
- Loan loss rate (LLR): 43bps 82bps
- Net interest margin (NIM): 3.28% 3.72%

### Balance sheet (£bn)

- Loans and advances to customers¹: 182.2 166.6
- Customer deposits: 189.3 185.5
- Risk weighted assets (RWA): 70.0 67.4

<table>
<thead>
<tr>
<th>Material items (£m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for PPI</td>
</tr>
</tbody>
</table>

¹ At amortised cost

### Q317 performance metrics

- RoTE was 18.4% while PBT, excluding prior year PPI charges, was broadly in line
- Income declined as continued deposit growth, repricing actions and increased debit card volumes were more than offset by the non-recurrence of treasury gains, a debt sale in Q316 and a remediation in collections and recoveries
  - Excluding these items, income was in line with Q316
- NIM was 328bps, reflecting the c.30bps impact from the ESHLA portfolio integration. NIM was 357bps excluding ESHLA
  - FY17 NIM guidance remains unchanged at >340bps, or >360bps ex. ESHLA
- Impairment decreased 43% to £201m principally reflecting the non-recurrence of the £200m UK cards portfolio charge in Q316
  - Impairment decreased £19m on Q217
- Costs, excluding litigation and conduct, increased £76m as cost efficiency savings were more than offset by increased investment in digital banking and cyber resilience, and costs to set up the ring-fenced bank
  - Continue to target a cost: income ratio of <50% over time

### Key drivers/highlights

**Personal Banking**
- £2.5bn increase in mortgage balances since Q316 was driven by growth in targeted customer segments, within existing risk mandates and maintaining pricing discipline
- Continued strong deposit growth of £2.9bn to £140.1bn, driven by current accounts

**Barclaycard Consumer UK**
- Interest earning lending increased 3% on Q317, while total lending was stable at £16.3bn
- 30 and 90 day arrears improved to 1.8% and 0.9% respectively (Q316: 2.0% and 1.0%)

**Wealth, Entrepreneurs & Business Banking**
- Continued growth in deposits, while L&A at amortised cost grew c.£14bn due to the integration of the ESHLA portfolio in business banking
## Business performance

<table>
<thead>
<tr>
<th>Three months ended (£m)</th>
<th>Sep-17</th>
<th>Sep-16</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corporate &amp; Investment Bank (CIB)</td>
<td>2,280</td>
<td>2,795</td>
<td>(18%)</td>
</tr>
<tr>
<td>Consumer, Cards &amp; Payments (CC&amp;P)</td>
<td>1,035</td>
<td>1,056</td>
<td>(2%)</td>
</tr>
<tr>
<td>Income</td>
<td>3,315</td>
<td>3,851</td>
<td>(14%)</td>
</tr>
<tr>
<td>Impairment</td>
<td>(495)</td>
<td>(420)</td>
<td>(18%)</td>
</tr>
<tr>
<td>Operating expenses (excluding L&amp;C)</td>
<td>(2,182)</td>
<td>(2,337)</td>
<td>7%</td>
</tr>
<tr>
<td>Litigation and conduct</td>
<td>(5)</td>
<td>(17)</td>
<td>71%</td>
</tr>
<tr>
<td>Operating expenses</td>
<td>(2,187)</td>
<td>(2,354)</td>
<td>7%</td>
</tr>
<tr>
<td>Other net income</td>
<td>19</td>
<td>8</td>
<td></td>
</tr>
<tr>
<td>Profit before tax (PBT)</td>
<td>652</td>
<td>1,085</td>
<td>(40%)</td>
</tr>
<tr>
<td>Attributable profit</td>
<td>359</td>
<td>623</td>
<td>(42%)</td>
</tr>
</tbody>
</table>

### Performance measures

- Return on average allocated tangible equity: 5.4% (5.4%)
- Average allocated tangible equity: £28.9bn (£25.7bn)
- Cost: income ratio: 66% (61%)
- Loan loss rate (LLR): 88bps (71bps)
- Net interest margin (NIM): 4.21% (4.21%)

### Balance sheet (£bn)

- Risk weighted assets (RWA): 218.2 (214.6)

## Q317 performance metrics

- **Income decreased by 14% to £3.3bn driven by the CIB, which was impacted by a weak market environment**
  - Reduced by 18% to £2.2bn
  - - £168m charge in Q317 relating to an asset sale in Q117 and the non-recurrence of the prior year £120m charge
  - - £168m charge in Q317 relating to an asset sale in Q117 and the non-recurrence of the prior year £120m charge

- **Impairment was impacted by a one-off charges in US cards**
  - - £168m charge in Q317 relating to an asset sale in Q117 and the non-recurrence of the prior year £120m charge

- **Operating expenses decreased 7% to £2.2bn, primarily due to reduced restructuring and compensation costs in CIB, partially offset by business growth in CC&P**

- **RoTE was 5.4% – excluding the charge on the US cards asset sale, RoTE was 6.9%**

### Q317 income by product (£m)

- Consumer, Cards & Payments (2%)
- Markets (31%)
- Banking (6%)
## Business performance

<table>
<thead>
<tr>
<th>Business performance</th>
<th>Sep-17</th>
<th>Sep-16</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Markets</td>
<td>977</td>
<td>1,408</td>
<td>(31%)</td>
</tr>
<tr>
<td>– Equities</td>
<td>350</td>
<td>461</td>
<td>(24%)</td>
</tr>
<tr>
<td>– Credit</td>
<td>259</td>
<td>333</td>
<td>(22%)</td>
</tr>
<tr>
<td>– Macro</td>
<td>368</td>
<td>614</td>
<td>(40%)</td>
</tr>
<tr>
<td>Banking</td>
<td>1,303</td>
<td>1,386</td>
<td>(6%)</td>
</tr>
<tr>
<td>– Banking fees</td>
<td>607</td>
<td>644</td>
<td>(6%)</td>
</tr>
<tr>
<td>– Corporate lending</td>
<td>277</td>
<td>284</td>
<td>(2%)</td>
</tr>
<tr>
<td>– Transactional banking</td>
<td>419</td>
<td>458</td>
<td>(9%)</td>
</tr>
<tr>
<td>Income¹</td>
<td>2,280</td>
<td>2,795</td>
<td>(18%)</td>
</tr>
<tr>
<td>Impairment charges</td>
<td>(36)</td>
<td>(38)</td>
<td>5%</td>
</tr>
<tr>
<td>Operating expenses</td>
<td>(1,661)</td>
<td>(1,872)</td>
<td>11%</td>
</tr>
<tr>
<td>Other net income</td>
<td>10</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Profit before tax (PBT)</td>
<td>593</td>
<td>885</td>
<td>(33%)</td>
</tr>
</tbody>
</table>

## Performance measures

<table>
<thead>
<tr>
<th>Performance measures</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Return on average allocated tangible equity</td>
<td>5.9%</td>
<td>9.2%</td>
</tr>
</tbody>
</table>

## Balance sheet (£bn)

<table>
<thead>
<tr>
<th>Balance sheet (£bn)</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Risk weighted assets (RWA)</td>
<td>185.2</td>
<td>182.5</td>
</tr>
</tbody>
</table>

## Q317 performance metrics

- Income reduced 18% to £2.3bn driven by low market volatility against a record Q316 comparator²
- Costs decreased 11% to £1.7bn reflecting lower restructuring costs, including the non-recurrence of a £150m real estate charge in Q316, and lower variable compensation, partially offset by continued investment in technology
- PBT was £593m and RoTE was 5.9%

## Key drivers/highlights

### Markets income (31%)

- Markets businesses were impacted by low market volatility, the integration of Non-Core assets and non-recurrence of treasury gains
  - Equities decreased 24% driven by lower trading income in equity derivatives and cash equities
  - Credit decreased 22% due to lower revenues in flow businesses, partially offset by an increase in municipals income
  - Macro reduced 40% driven by lower income in rates, the exit of the energy-related commodities business and the integration of Non-Core assets
- Excluding the integration of Non-Core assets and non-recurrence of treasury gains, combined Credit and Macro declined 25%

### Banking income (6%)

- Advisory performed well, while Banking fees were impacted by low levels of equity and debt underwriting
  - Advisory increased 10% – second highest quarterly revenue since Q114²
  - Increased fee share in EMEA in both equity underwriting and debt underwriting³
- Corporate lending revenues decreased 2%, impacted by lower Debt income from reduced balances, offset by an increase in gains from fair value hedges
- Transactional banking income decreased 9% due to the non-recurrence of treasury gains, partially offset by increased deposits

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¹ Includes other income | ² Since Q114 as data pre-2014 was not restated following resegmentation in Q116 | ³ Dealogic data
Barclays International: Consumer, Cards & Payments

**Q317 performance metrics**

- Income decreased by 2% reflecting repositioning of the US cards portfolio towards a lower risk mix.
- Impairment was impacted by a one-off £168m charge in Q317 in US cards relating to an asset sale in Q117 and the non-recurrence of the prior year £120m US cards portfolio charge.
  - Excluding these items, US card impairment increased by £29m, as the repositioning of the portfolio towards a lower risk mix was offset by higher underlying arrears and business growth.
- Costs increased 9% reflecting business growth and investment in US cards and the new acquiring platform.
- RoTE was 12.3% excluding the charge on the US cards asset sale.

**Key drivers/highlights**

**Barclaycard US**

- 30 and 90 day arrears rates were broadly stable at 2.4% and 1.2% (Q316: 2.4% and 1.1%) respectively, including a benefit from the Q117 asset sale.
- Growth in net card receivables of 2% to £19.4bn.
- Card spend value of £15.4bn increased by 5%.

**Barclaycard Germany**

- Continued growth in net loans and advances of 10% to £3.2bn, including the impact of FX.

**Barclaycard Business Solutions**

- Launch of a new acquiring platform, positioned for future growth.
- Merchant acquiring business processed payments to the value of £62.3bn, an average of £677m per day, up 10% on Q316.

**Private Banking**

- Customer deposits increased 27% to £43.7bn, including client reallocation from Barclays UK.

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1 Sep-17 balance sheet affected by the realignment of certain clients between Barclays UK and Barclays International in Q117 in preparation for structural reform.

2 Includes balance transfers.
# Head Office

## Business performance

<table>
<thead>
<tr>
<th>Head Office – Three months ended (£m)</th>
<th>Sep-17</th>
<th>Sep-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td>6</td>
<td>(189)</td>
</tr>
<tr>
<td>Impairment</td>
<td>(13)</td>
<td>1</td>
</tr>
<tr>
<td>– Operating expenses (excluding L&amp;C)</td>
<td>(112)</td>
<td>(29)</td>
</tr>
<tr>
<td>– Litigation and conduct</td>
<td>(65)</td>
<td>(8)</td>
</tr>
<tr>
<td>Operating expenses</td>
<td>(177)</td>
<td>(37)</td>
</tr>
<tr>
<td>Other net expenses</td>
<td>(22)</td>
<td>(4)</td>
</tr>
<tr>
<td>Loss before tax</td>
<td>(206)</td>
<td>(229)</td>
</tr>
</tbody>
</table>

## Performance measures (£bn)

<table>
<thead>
<tr>
<th></th>
<th>Sep-17</th>
<th>Sep-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average allocated tangible equity&lt;sup&gt;1&lt;/sup&gt;</td>
<td>£10.5bn</td>
<td>£7.4bn</td>
</tr>
</tbody>
</table>

## Balance sheet (£bn)

<table>
<thead>
<tr>
<th></th>
<th>Sep-17</th>
<th>Sep-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Risk weighted assets&lt;sup&gt;2&lt;/sup&gt;</td>
<td>36.1</td>
<td>47.5</td>
</tr>
</tbody>
</table>

## Material items (£m)

<table>
<thead>
<tr>
<th></th>
<th>Sep-17</th>
<th>Sep-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own credit</td>
<td>-</td>
<td>(264)</td>
</tr>
</tbody>
</table>

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<sup>1</sup> Based on risk weighted assets and capital deductions in Head Office plus the residual balance of average tangible ordinary shareholders’ equity  
<sup>2</sup> Includes Africa Banking risk weighted assets

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### Q317 performance metrics

- **Loss before tax decreased to £206m**
- Income increased by £195m due to the impact of the early adoption of the own credit provisions of IFRS 9, with own credit now recognised within other comprehensive income
  - Income included Barclays’ £32m share of BAGL’s interim dividend
- Costs of £177m included costs associated with reintegrated Non-Core assets and businesses
  - Litigation and conduct costs of £65m include a provision in relation to an agreement in principal with the US FERC
Group 2017 cost guidance

<table>
<thead>
<tr>
<th>Group operating expenses¹ (£bn)</th>
<th>Quarterly Group FY17 operating expenses² (£bn)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY13 19.5</td>
<td>Q117 3.6</td>
</tr>
<tr>
<td>FY16 15.0</td>
<td>Q217 3.4</td>
</tr>
<tr>
<td>FY17 £14.2-14.3bn</td>
<td>Q317 3.3</td>
</tr>
</tbody>
</table>

FY17 Group cost guidance

- Excluding litigation and conduct, and notable items as previously presented in Barclays’ annual reports. Africa Banking reclassified as a discontinued operation in 2016
- Excluding litigation and conduct
- Excluding UK Bank levy

Expect uptick in Q4 due to:
- Structural reform programme spend
- Investment spend

Bank Levy >£410
Q417 guidance 3.5-3.6³

Q117 3.6
Q217 3.4
Q317 3.3

³ Excluding UK Bank levy
Within our end-state CET1 ratio target range

CET1 ratio progression in Q317

- CET1 ratio remained stable vs. Q217 at 13.1%
- 23bps accretion from profits were offset by
  - (8)bps due to dividends paid and foreseen
  - (8)bps increase in the excess of expected loss over impairment deduction primarily related to business and corporate banking model updates
  - (3)bps from £120m of pension deficit reduction contributions
  - (4)bps due to an increase in loss DTAs, offset by a 4bps impact as a result of timing difference DTAs falling below the 10% threshold
- Group RWAs decreased £3bn to £324bn, largely due to FX movements, broadly offset by a move in CET1 capital via lower currency translation reserves
- CET1 ratio of 13.3% on a pro-forma basis, post full regulatory deconsolidation of BAGL

1 See appendix slide 36 |
### Estimated IFRS 9 impact1 (based on 30 September 2017 numbers)

<table>
<thead>
<tr>
<th>Impact on TNAV per share (p) (10-12p)</th>
<th>TNAV2 (£bn)</th>
<th>CET1 (£bn)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase in impairment stock</td>
<td>(2.6-2.8)</td>
<td>(1.8-2.0)</td>
</tr>
<tr>
<td>Tax relief (creating timing difference DTAs)</td>
<td>c.0.8</td>
<td></td>
</tr>
<tr>
<td>Impact on shareholders’ equity</td>
<td>(1.8-2.0)</td>
<td>(1.8-2.0)</td>
</tr>
</tbody>
</table>

### Commentary / Assumptions

- TNAV reduction estimated at 10-12p per share, based on increase in impairment stock, net of tax relief – effective 1 January 2018
- Estimated CET1 ratio impact, if applied on day 1 without transitional arrangements, would be an estimated reduction of c.40bps as at 30 September
- Transitional arrangements are expected to be applied. During the transitional period, the CET1 impact would also be affected by the amount of potential timing-difference DTAs (in excess of 10% threshold) deducted from CET1 capital, if any
  - As timing-difference DTAs are expected to decrease over time, remaining below the 10% threshold, we do not expect a DTA deduction to arise
  - End-state impact of IFRS9 under this circumstance estimated to be c.20bps

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**IFRS9 impact manageable and already factored into capital plans**

1. The estimated decrease in shareholders’ equity includes the impact of both balance sheet classification and measurement changes and the increase to credit impairment provisions compared to those applied at 30 September 2017 under IAS 39. The adoption of certain classification and measurement accounting changes remain subject to endorsement by the European Union. The assessment above is a point in time estimate and is not a forecast. The actual effect of the implementation of IFRS 9 on Barclays PLC could vary significantly from this estimate. Barclays continues to refine models, methodologies and controls, and monitor developments in regulatory rule-making in advance of IFRS 9 adoption on 1 January 2018. All estimates are based on Barclays’ current interpretation of the requirements of IFRS 9, reflecting industry guidance and discussions to date.

2. Tangible shareholders’ equity attributable to ordinary shareholders of the parent.
Interest rate sensitivity

Illustrative sensitivity of Group NII to a 100bps parallel upward shift in interest rates\(^1\)

<table>
<thead>
<tr>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assuming higher pass-through on deposits</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c.100</td>
<td>c.700</td>
<td>c.1,050</td>
</tr>
<tr>
<td><strong>Assuming lower pass-through on deposits</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c.330</td>
<td>c.930</td>
<td>c.1,280</td>
</tr>
</tbody>
</table>

**Commentary / Assumptions**

**Key drivers**
- The majority of the year 1 impact is driven by the respective higher and lower assumptions around pass-through on deposits
- The increased benefits in years 2 and 3 can be attributed to the contributions from the structural hedges becoming incrementally larger over the 3 year period as the balance is cumulatively rolled into hedges at higher rates

**Basis for analysis**
- Analysis is based on performance of the customer banking book and includes the impact of both the product and equity structural hedges
- Sensitivity scenarios shown assume a high pass through of rate rises to deposit pricing and a moderate pass through – neither of these scenarios necessarily reflect pricing decisions that would be made in the event of rate rises
- The sensitivities illustrated do not represent a forecast of the effect of a change in interest rates on Group NII

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\(^1\) This sensitivity is provided for illustrative purposes only and is based on a number of assumptions regarding variables which are subject to change. This sensitivity is not a forecast of interest rate expectations, and Barclays’ pricing decisions in the event of an interest rate change may differ from the assumptions underlying this sensitivity. Accordingly, in the event of an interest rate change the actual impact on Group NII may differ from that presented in this analysis.
Jes Staley
Barclays Group Chief Executive Officer
Transatlantic consumer and wholesale bank

Barclays UK
UK consumer and business bank
differentiated by scale and digital innovation

Barclays International
Diversified wholesale
and consumer bank

Group Service Company
Enabling world-class services for our customers and clients while driving efficiency

Strong capital position
CET1 ratio of 13.1%
13.3% pro-forma for BAGL

Simpler organisation
Closed Non-Core
Completed sale of Barclays Africa
Reduced headcount by c.60k

Focused on improving returns
Path to >10%
Group RoTE in 2020

1Assuming full regulatory deconsolidation, at 30 September 2017 | 2Excluding litigation and conduct
Path to Group RoTE of >10% in 2020

Group RoTE targets

- Based on end-state CET1 ratio of c.13%

- 2016: 4.4%
- 9 months 2017: 7.1%
- 2019: >9%
- 2020: >10%

Improved cost efficiency

Creating capacity for investment, while delivering cost targets and cost: income ratio of below 60%

Redeployment of capital

At capital end-state level, now dynamically redeploying capital to improve returns, particularly within the CIB

Targeted income growth

Selective investment in high growth, higher return businesses

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1 Excluding litigation and conduct 2 FY16 excluding PPI charges, gain on disposal of Barclays’ share of Visa Europe Limited and own credit. Q317 YTD excluding PPI charges, impairment of Barclays’ holding in BAGL and loss on the sale of BAGL |
Cost efficiencies and investment underpinning RoTE targets

Group operating costs¹

- Driving structural cost savings
- Targeting investment to drive income growth in higher RoTE businesses
- Delivering below 60% cost: income ratio in 2019

<table>
<thead>
<tr>
<th>2017 cost guidance</th>
<th>Non-Core / structural reform / comp deferrals</th>
<th>2018 / 2019 investment net of additional savings</th>
<th>2019 cost guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>£14.2-14.3bn</td>
<td></td>
<td></td>
<td>£13.6-13.9bn</td>
</tr>
</tbody>
</table>

- Cost guidance
- Cost savings
- Investment spend

¹ Excluding litigation and conduct
## Meaningful efficiency savings initiatives

<table>
<thead>
<tr>
<th>Key Group Service Company efficiency savings initiatives</th>
<th>Technology and digital</th>
<th>Transaction cycle and process automation</th>
<th>Rightsized footprint</th>
<th>Supplier optimisation</th>
</tr>
</thead>
<tbody>
<tr>
<td>c.£1bn cost savings announced at H117</td>
<td>• Costs from Non-Core, structural reform programme and compensation deferrals changes expected to be eliminated by 2019</td>
<td>• Reducing applications by 30% and Barclays data centres to 4 globally, underpinned by increased use of the cloud</td>
<td>• 75 fraud applications reducing to 3 core platforms</td>
<td>• Reduced active suppliers by 15%</td>
</tr>
<tr>
<td></td>
<td>• Transition to the cloud</td>
<td>• Increasing internal IT employees to 75% from 50% vs. external 3rd parties</td>
<td>• 20% increase in digital self service for customers in collections</td>
<td>• Over 70% of supplier spend now with preferred suppliers</td>
</tr>
<tr>
<td></td>
<td>• Customer journey automation</td>
<td>• Voice biometrics launched in contact centres</td>
<td>• Appositely sized functions</td>
<td>• Streamlining of supplier base</td>
</tr>
<tr>
<td></td>
<td>• Digital transformation of the bank</td>
<td>• Reducing property costs over time</td>
<td>• Appropriately sized functions</td>
<td>• Discipline on preferred suppliers</td>
</tr>
<tr>
<td></td>
<td>• Technology insourcing savings</td>
<td>• Focus on omni-channel customer engagement</td>
<td>• Fewer high cost locations</td>
<td>• Leveraging economies of scale</td>
</tr>
<tr>
<td></td>
<td>• Costs from Non-Core, structural reform programme and compensation deferrals changes expected to be eliminated by 2019</td>
<td>• Normalising legal and compliance costs</td>
<td>• Branch optimisation</td>
<td>• Leveraging economies of scale</td>
</tr>
</tbody>
</table>

Clear path to reduce costs, creating capacity to invest in high return areas.
Reconfiguring the cost base towards driving growth

Illustrative evolution of the cost base

- Improving mix of spend as restructuring, regulatory change and conduct related costs reduce over time
- Creating capacity to focus on more profitable initiatives, including driving further efficiencies
- Cyber security spend critical for franchise strength

Current  Illustrative shift in spend  Future

- Business growth
- Technology and innovation
- Cyber security

Increasing focus on more profitable spend

Decreasing restructuring and legacy spend

- Non-Core
- Structural reform
- Litigation and conduct
- Compensation deferrals
- Regulatory change (MiFID II, IFRS 9)

Investment in attractive growth opportunities

Barclays UK
- Transforming customer interaction
- Building on digital excellence
- Leveraging data analytics
- Open Banking/PSD2 and APIs

Consumer, Cards & Payments
- Continued steady growth in US cards
- US consumer banking proposition
- Omni-channel gateway capability
- Corporate payments franchise

Corporate & Investment Bank
- Markets: technology and electronic trading platforms
- Banking: consolidate leading position in UK and US
- Corporate Banking: technology and digital for Transactional Banking

1 Excludes BAU / baseline costs
Consumer businesses – income growth opportunities

Barclays UK

- Significant opportunity with existing 24m customers in the UK
- Identify priority customer segments for growth
  - Focus resources on higher value segments
  - Deliver a differentiated and personalised offering
- Transform customer interaction through automation, digitisation and data analytics
  - c.40% of new customer propositions now delivered via digital
- Targeting <50% cost: income ratio over time

Barclaycard US

- US credit card market projected to grow by 5% CAGR to 2020
- 9th ranked US issuer by receivables and 7th by purchase volume
  - Projected c.10% CAGR to 2019
- Top 5 co-branded card issuer, with receivables of c.$20bn, as unique partnership model drives continued steady growth
- Growing prime-focused own brand digital banking offering
  - Currently with c.$6bn of receivables and c.$12bn in deposits

Digitally active customers (m)

Highest number of digitally active and mobile active customers in the UK¹

US cards receivables ($bn)

Projected c.10% CAGR to 2019


² Source for rankings and market growth projections: Nilson Report.
## Wholesale businesses – income growth opportunities

### Integrated Corporate Payments Franchise

**Corporate Payments**
- **CIB**
- Full suite of corporate treasury services products, including payments and FX
  - Targeting core UK corporate bank clients and subsidiaries of multi-national corporations
  - Invest in key FX products to enhance and expand our capabilities, building on our strong FX franchise

**Commercial Payments**
- **CC&P**
- #1 UK commercial cards\(^1\) and virtual payment procurement solutions
  - Build out volume of B2B virtual procurement related payment capabilities in the UK, then extend to other geographies

**Payment Acceptance**
- **CC&P**
- #2 merchant acquirer\(^2\) in Europe, enabling payment acceptance, acquiring, and processing of card transactions
  - Complete launch of new acquiring platform and client migration
  - Controlled geographic expansion into the US with target clients
  - Initial focus on omni-channel gateway

### Banking and Corporate Banking

**Corporate Banking**
- **CIB**
- • Optimise returns on balance sheet lending through reallocation of corporate lending RWAs
  - Increase Transactional Banking revenues, through enhanced technological and digital capabilities
    - Leverage UK real-time payment capabilities
  - Increase co-ordination of client coverage across Payments, and the Corporate & Investment Bank
  - Securing advisory and merchant acquiring mandates through existing corporate banking relationships, building pipeline for the future

**Banking\(^3\)**
- • Solidify leading banking position in UK and US home markets
  - 1\(^{st}\) ranked in UK banking fee share, 2017 year to date
  - Lead European bank in the US, ranked 6\(^{th}\) by fee share
  - Fee share of 6.2% in US and UK combined, 2017 year to date
  - Select investment to increase penetration in EME and in growing US sectors
    - Aim to be top 5, up from current 7\(^{th}\) position in EME
    - Close the gap in the US versus leading domestic banks

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1. Source: KAE Digital Banking Study
2. Source: Nilson Report
3. Sources for rankings and fee share: Dealogic data
Markets – income growth opportunities

- Detailed plans to drive income growth
  - Redeployment of CIB loan book RWAs to optimise returns
  - Leverage capacity to be deployed across Financing and Macro products
  - Self funding improvements in technology capabilities, particularly Equities e-trading and Barx
  - Rebuild of corporate derivatives capabilities, broaden product offering in Equities and Credit
- Key hires made in Markets
- Modest improvement in volatility
Group financial targets

- **Group Return on Tangible Equity (RoTE)**
  - >9% in 2019
  - >10% in 2020

Based on:
- **CET1 ratio**
  - c.13%
- **150-200 bps above regulatory minimum level**
- **Group costs**
  - £13.6-13.9bn in 2019
- **Targeting cost: income ratio below 60%**

Capital management framework update with FY17 results in February 2018

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1 Excluding litigation and conduct
Barclays PLC
Q3 2017 Financial Results
26 October 2017
# Material & other items – Q117 to Q317

| Material items (£m) | Barclays UK | Barclays Intl | Head Office | Group | Barclays UK | Barclays Intl | Head Office | Group | Barclays UK | Barclays Intl | Head Office | Group |
|--------------------|-------------|---------------|-------------|-------|-------------|---------------|-------------|-------|-------------|---------------|-------------|-------|-------|
| Discontinued operation – Africa Banking | - | - | - | - | - | - | - | (884) | - | - | - | - | (884) |
| Impairment of Barclays’ holding in BAGL | - | - | - | - | (206) | - | - | - | - | - | - | - | - |
| Loss on sale of 33.7% of BAGL’s issued share capital | - | - | - | - | (1,435) | - | - | - | - | - | - | - | - |
| Litigation and conduct | - | - | - | - | (700) | (700) | - | - | - | - | - | - | - |
| Charges for PPI | - | - | - | - | - | - | (700) | (700) | - | - | - | - | - |
| Total | - | - | - | - | (700) | (700) | (2,341) | (2,341) | - | - | - | - | (884) |
| Other items of interest (£m) | | | | | | | | | | | | | |
| Income | | | | | | | | | | | | | |
| US card asset sale | - | - | - | - | - | - | - | - | - | - | - | - | 192 |
| Valuation gain on Barclays’ preference shares in Visa Inc | - | - | - | - | - | - | - | - | 24 | 74 | - | - | 98 |
| Impairment | | | | | | | | | | | | | |
| Charge relating to deferred consideration from Q117 asset sale in US cards | - | (168) | - | (168) | - | - | - | - | - | - | - | - | - |
| Operating expenses | | | | | | | | | | | | | |
| Structural reform costs | | | (103) | (103) | (103) | | | | | | | | |
| Effect of change in compensation awards introduced in Q416 | | | (21) | (21) | (21) | | | | | | | | (111) |
| Other net income | | | | | | | | | | | | | |
| Gain on sale of Barclays’ share in Vocalink | - | - | - | - | - | 109 | - | 109 | - | - | - | - | - |
| Gain on sale of joint venture in Japan | - | - | - | - | - | 76 | - | 76 | - | - | - | - | - |
| Gain on sale of Barclays Bank Egypt | - | - | - | - | - | - | - | - | - | - | - | - | - |
| CTR recycling on sale of Barclays Bank Egypt | - | - | - | - | - | - | - | - | - | (180) | (180) | - | - |

1 Reported in Non-Core |
## Non-Core: RWA reallocation and guidance from H117

<table>
<thead>
<tr>
<th>Balance sheet – 30 June 17</th>
<th>Non-Core RWAs(^1)</th>
<th>Allocated to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre reallocation RWAs (£bn)</td>
<td></td>
<td>Barclays UK</td>
</tr>
<tr>
<td>ESHLA</td>
<td>23</td>
<td>3</td>
</tr>
<tr>
<td>Legacy derivatives</td>
<td>4</td>
<td>0.3</td>
</tr>
<tr>
<td>Italian Mortgages</td>
<td>7</td>
<td>0.5</td>
</tr>
<tr>
<td>Residual businesses/offices</td>
<td>3</td>
<td>0.7</td>
</tr>
<tr>
<td>Op Risk/DTA</td>
<td>5</td>
<td>1.6</td>
</tr>
<tr>
<td>Reallocated RWAs</td>
<td>4</td>
<td>c.10%</td>
</tr>
<tr>
<td>Capital deductions</td>
<td>1.3</td>
<td>2.0-2.5%</td>
</tr>
<tr>
<td>Allocated tangible equity</td>
<td>4.0</td>
<td></td>
</tr>
<tr>
<td>H217 Guidance</td>
<td></td>
<td>£300-400m</td>
</tr>
<tr>
<td>Loss before tax</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Estimated H217 RoTE impact</td>
<td></td>
<td>c.10%</td>
</tr>
</tbody>
</table>

\(^1\) Estimated allocation based on Jun-17 balance sheet  
\(^2\) Balance sheet and P&L allocation is entirely to the CIB
Income and margins – Q317

<table>
<thead>
<tr>
<th>NII (£m) – Three months ended</th>
<th>Sep-17</th>
<th>Sep-16</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>– Barclays UK</td>
<td>1,501</td>
<td>1,569</td>
<td>(4%)</td>
</tr>
<tr>
<td>– Barclays International¹</td>
<td>1,070</td>
<td>1,149</td>
<td>(7%)</td>
</tr>
<tr>
<td>– Other²</td>
<td>(96)</td>
<td>78</td>
<td></td>
</tr>
<tr>
<td>Net interest income (NII)</td>
<td>2,475</td>
<td>2,796</td>
<td>(11%)</td>
</tr>
<tr>
<td>Non-interest income</td>
<td>2,698</td>
<td>2,650</td>
<td>2%</td>
</tr>
<tr>
<td>Total Group income</td>
<td>5,173</td>
<td>5,446</td>
<td>(5%)</td>
</tr>
</tbody>
</table>

Q317 performance metrics

• Combined Barclays UK and Barclays international¹ NIM decreased 30bps to 361bps
  – Barclays UK NIM declined to 328bps, including the c.30bps impact from the ESHLA portfolio integration
  – Barclays International¹ NIM remained flat at 421bps
• NII decreased 11% to £2.5bn primarily due to the non-recurrence of prior year treasury contributions

¹ Barclays International margins include interest earning lending balances within the investment banking business
² Other includes Head Office and non-lending related investment banking balances

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1 Barclays International margins include interest earning lending balances within the investment banking business | 2 Other includes Head Office and non-lending related investment banking balances |
Barclays UK:
Growth in L&A and deposits, NIM in line with guidance

<table>
<thead>
<tr>
<th>Income (£m) – Three months ended</th>
<th>Sep-17</th>
<th>Sep-16</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net interest income (NII)</td>
<td>1,501</td>
<td>1,569</td>
<td>(4%)</td>
</tr>
<tr>
<td>Net interest margin (NIM)</td>
<td>3.28%</td>
<td>3.72%</td>
<td></td>
</tr>
<tr>
<td>Non-interest income</td>
<td>351</td>
<td>374</td>
<td>(6%)</td>
</tr>
<tr>
<td>Total income</td>
<td>1,852</td>
<td>1,943</td>
<td>(5%)</td>
</tr>
</tbody>
</table>

Q317 performance metrics

- NIM decreased 44bps to 328bps including integration of the ESHLA portfolio
  - NIM was 357bps excluding ESHLA
- NII decreased 4% to £1.5bn primarily due to the non-recurrence of prior year treasury contributions, and remediation in collections
  - Liability repricing initiatives and growth in deposit balances were offset by the impact from the lower UK base rate
- Non-interest income decreased 6% to £351m due to a debt sale in the prior year
- Excluding absorption of c.£14bn of the ESHLA portfolio, L&A at amortised cost increased by £2.0bn on Q217, driven by controlled growth in mortgage balances
- Deposits increased by £3.8bn, mainly driven by growth in current accounts

Net Interest Margin (NIM)

Excluding ESHLA

<table>
<thead>
<tr>
<th>FY 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt;340bps / &gt;360bps excluding ESHLA</td>
</tr>
</tbody>
</table>

Annualised impact of ESHLA reabsorption
(c.30bps)
Barclays UK: Significant opportunity with our 24 million customers by leveraging digital and data

### Significant growth in digital banking – year-on-year

<table>
<thead>
<tr>
<th>Service</th>
<th>Active Users</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barclays Mobile Banking¹</td>
<td>6.4m</td>
<td>+20%</td>
</tr>
<tr>
<td>Digital</td>
<td>10.0m</td>
<td>+7%</td>
</tr>
<tr>
<td>Digital log-ins</td>
<td>157m</td>
<td>+16%</td>
</tr>
<tr>
<td>Payments &amp; transfers²</td>
<td>£24bn</td>
<td>+4%</td>
</tr>
</tbody>
</table>

### Leading in digital offerings for Business Banking

**UK’s 1st major banking service using Open APIs**

**1st UK bank to have a digital business lending application on mobile**

**Smart Business Dashboard & Apps**
- Provides customers with a clear snapshot of their business performance on one screen
- 35 curated app providers available to connect or test for free
  - Cashflow, marketing, sales and inventory apps
- Business performance available alongside real-time banking data for the first time
- Only UK bank to offer this type of proposition

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¹ Includes UK card mobile active users
² Digital payments and transfers volumes include Pingit

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31 | Barclays Q3 2017 Financial Results | 26 October 2017
Stable underlying trends reflect prudent approach to credit risk management

**Retail CRL % of Gross L&A**

- Barclays UK: Dec-16 1.3%, Sep-17 1.2%
- Barclays International: Dec-16 3.7%, Sep-17 3.9%
- Group: Dec-16 82%, Sep-17 96%

**Wholesale CRL % Gross L&A**

- Barclays UK: Dec-16 3.9%, Sep-17 2.0%
- Barclays International: Dec-16 0.8%, Sep-17 0.8%
- Group: Dec-16 52%, Sep-17 47%

**Prudent risk management**

- Remain well-positioned, having maintained a consistently prudent risk appetite since the financial crisis.
- In US cards, the increasing arrears observed in the US consumer credit market from historical lows have been partially offset by ongoing rebalancing of the portfolio’s overall risk profile.
- Strong Credit Risk Loan (CRL) coverage ratios continue to provide significant protection:
  - Group Retail CRL coverage ratio of 96% (Dec-16: 82%)
  - Group Wholesale CRL coverage ratio of 47% (Dec-16: 52%)
Stable underlying impairment trends in UK cards and active management of US cards portfolio

Q317 UK cards balance mix
- 0% balance transfers

**0% balance transfers are c.25%**
- c.90% has a duration of <24 months
- Majority taken by existing customers
- Prudent EIR of <5%
- EIR income recognised on the balance sheet <£40m

UK cards interest earning lending (IEL), as % of balances

<table>
<thead>
<tr>
<th></th>
<th>Aug-12</th>
<th>Aug-13</th>
<th>Aug-14</th>
<th>Aug-15</th>
<th>Aug-16</th>
<th>Aug-17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barclaycard UK</td>
<td>64%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Industry</td>
<td>55%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Stable card portfolio arrears rates

**UK cards**

<table>
<thead>
<tr>
<th></th>
<th>Q216</th>
<th>Q316</th>
<th>Q416</th>
<th>Q117</th>
<th>Q217</th>
<th>Q317</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 day arrears</td>
<td>2.3%</td>
<td>2.0%</td>
<td>1.9%</td>
<td>2.0%</td>
<td>2.0%</td>
<td>1.8%</td>
</tr>
<tr>
<td>90 day arrears</td>
<td>1.2%</td>
<td>1.0%</td>
<td>0.9%</td>
<td>0.9%</td>
<td>0.9%</td>
<td>0.9%</td>
</tr>
</tbody>
</table>

**US cards**

<table>
<thead>
<tr>
<th></th>
<th>Q216</th>
<th>Q316</th>
<th>Q416</th>
<th>Q117</th>
<th>Q217</th>
<th>Q317</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 day arrears</td>
<td>2.2%</td>
<td>2.4%</td>
<td>2.6%</td>
<td>2.3%</td>
<td>2.2%</td>
<td>2.4%</td>
</tr>
<tr>
<td>90 day arrears</td>
<td>1.0%</td>
<td>1.1%</td>
<td>1.3%</td>
<td>1.2%</td>
<td>1.1%</td>
<td>1.2%</td>
</tr>
</tbody>
</table>

1 Source: BBA, June 2017
Tangible Net Asset Value movements

TNAV (pence per share) – Jun-17 to Sep-17

Q317 highlights

- TNAV decreased to 281p as at Sep-17
- 3p generated from profit after tax was more than offset by
  - 4p decrease due to movements in the currency translation reserve as GBP strengthened against USD
  - 2p decrease in relation to the cash flow hedging reserve mainly due to a decrease in the fair value of interest rate swaps held for hedging purposes
  - 1p decrease arising from payment of the interim dividend
Strong CET1 and leverage ratio position

**Fully loaded CET1 ratio**

- CET1 ratio remained stable in the quarter at 13.1% largely driven by:
  - 23bps from profit generation, more than offset by
  - (8)bps increase in the excess of expected loss over impairment related to business and corporate banking model updates
  - (8)bps due to dividends paid and foreseen
  - (3)bps from £120m of pension deficit reduction contributions
  - An increase in loss DTAs resulting in a (4)bps impact, largely offset by a reduction in timing difference DTAs falling below the 10% threshold
- Group RWAs decreased £3bn to £324bn, largely due to FX movements, which were broadly offset by a move in CET1 capital via lower currency translation reserves
- CET1 ratio of 13.3% on a pro-forma basis, post full regulatory deconsolidation of BAGL

**Leverage ratio**

- Average UK leverage ratio (excluding qualifying central bank claims) increased 10bps in the quarter to 4.9%. This was principally due to the impact of BAGL proportional consolidation fully reflected in the Q317 monthly average leverage exposure but only reflected in the final month of Q217
  - Average UK leverage exposure decreased £57bn to £1,035bn
  - Fully loaded average Tier 1 capital decreased £0.9bn to £51.2bn
- We remain comfortably above the expected 4% UK leverage minimum requirement applicable from 2019

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1 Dec-13 not comparable to the estimates as of Dec-14 onwards due to different basis of preparation
2 Dec-14 and Dec-15 on CRR basis. Dec-16, Jun-17 and Sep-17 on average UK basis
3 As long as these are matched by deposits denominated in the same currency, subject to firms obtaining permission from the PRA
Managing evolving future minimum CET1 levels

Illustrative evolution of minimum CET1 requirements and buffers

- **End-state CET1 ratio expectation of around 13%:**
  - Assuming the introduction of a UK countercyclical buffer of 1% from November 2018, this would translate to around 45bps for the Group based on our UK exposures
  - This would result in a CRD IV MDR hurdle rate of 11.3%
  - With a management buffer of 150-200bps, this would create stress capacity of 450-500bps

- As capital buffers and RWAs will evolve over time, we manage our CET1 position to maintain a prudent internal management buffer over future minimum levels. This is to guard against mandatory distribution restrictions pursuant to CRD IV and to take into account stress testing

- The management buffer is prudently calibrated, intended to absorb fluctuations in the CET1 ratio, cover event risk and stress, and to enable management actions to be taken in sufficient time to avoid mandatory distribution restrictions

1 Based on Barclays’ understanding of “The Bank of England’s approach to stress testing the UK banking system” published in October 2015 and “Stress testing the UK banking system: key elements of the 2017 stress test”, published March 2017
2 Average stress loss of past three years based on applicable year-end CET1 ratios against low-point stress outcomes
Managing capital position above mandatory distribution restrictions and stress test hurdles

Barclays’ expected MDA thresholds and systemic reference points for 2017 BoE stress test

- Minimum CRD IV CET1 requirement
- 2017 Pillar 2A CET1 requirement
- G-SIB buffer
- Capital Conservation Buffer (CCB)
- Countercyclical Buffer (CCyB)
- CRDIV mandatory distribution restrictions hurdle
- BoE stress test systemic reference point for 2017 tests

Distribution restrictions and management
- Maintaining our CET1 ratio comfortably above the mandatory distribution threshold remains a critical management objective
- Distribution restrictions apply if an institution fails to meet the CRD IV Combined Buffer Requirement (CBR) at which point the MDA is calculated on a reducing scale
- Currently Barclays targets an internal management buffer of 1.5-2% above regulatory CET1 levels providing a prudent buffer above MDA restriction levels
- Barclays’ recovery plan actions are calibrated to take effect ahead of breaching the CBR
- It is the Board’s current intention that, whenever exercising its discretion to declare dividends on ordinary shares or to cancel interest on AT1 securities, it will take into account the relative ranking of these instruments in its capital structure

Stress tests
- Barclays’ end state stress buffer is expected to be c.4.5-5% when including the management buffer, providing ample headroom should future stress losses be higher than the average experienced to date
- The stressed capital ratio for each year over the stress test horizon will be measured against the respective applicable stress test systemic reference point
- For the 2017 BoE stress tests, the stress test systemic reference point will include the minimum CRD IV CET1 requirement, P2A, and a phased-in G-SIB buffer

1 Based on Barclays’ understanding of “The Bank of England’s approach to stress testing the UK banking system” published in October 2015 and “Stress testing the UK banking system: key elements of the 2017 stress test”, published March 2017
2 As per CRD Art.141, and subject to any changes under the proposed CRR2, restrictions on discretionary distributions would apply in case of a breach of the CBR as defined in CRD Art 128(6)
Evolving CRD IV capital structure transitioning to HoldCo over time

**Illustrative evolution of CRD IV capital structure**

- **Sep-17 capital structure (PRA transitional)**
  - 13.1% (£42.3bn) CET1
  - 2.8% (£8.9bn) AT1
  - 1.1% (£3.7bn) Legacy T1
  - 4.3% (£14.0bn) T2
  - Total capital ratio: 21.3%

- **End-state capital structure**
  - ≥18.0% Total capital ratio
  - ≥3% T2 (incl. P2A)
  - ≥ 2.3% AT1 (incl. P2A)
  - 1.5-2% Management buffer
  - 0.5% CCyB
  - 2.5% Capital Conservation buffer
  - 1.5% G-SIB
  - 2.3% P2A
  - 4.5% CET1

**Well managed and balanced total capital structure**

- Transitional total capital ratio increased to 21.3% (Jun-17: 20.7%), while the fully loaded total capital ratio increased to 20.3% (Jun-17: 19.8%)
- Currently most OpCo capital is expected to be eligible CRD IV capital during and, to the extent outstanding, after the grandfathering period. It is also mostly expected to qualify as MREL until 1 January 2022 based on our understanding of the current Bank of England position
- We aim to manage our capital structure in an efficient manner:
  - Expect to continue to hold a surplus to 2.3% of AT1 through regular issuance over time (currently 2.8%)
  - The appropriate balance of Tier 2 will be informed by relative pricing of Senior and Tier 2 and investor appetite

**Pillar 2A requirement**

- Barclays Pillar 2A requirement is set as part of a “Total Capital Requirement” (Pillar 1 + P2A) reviewed and proscribed at least annually by the PRA. Barclays Group P2A requirement for 2017 is 4.2%. This is split:
  - CET1 of 2.3% (assuming 56% of total P2A requirement)
  - AT1 of 0.8% (assuming 19% of total P2A requirement)
  - T2 of 1.0% (assuming 25% of total P2A requirement)
- Basel Committee consultations and reviews of approaches to Pillar 1 and Pillar 2 risk might further impact the Pillar 2A requirement in the future
Progressing well on MREL issuance

**HoldCo MREL position and requirement including requisite buffers**

<table>
<thead>
<tr>
<th>Loss-absorption</th>
<th>Recapitalisation</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>P1: 8%</td>
<td>P2A: 4.2%</td>
<td></td>
</tr>
<tr>
<td>P1: 8%</td>
<td>CCB: 2.5%</td>
<td></td>
</tr>
<tr>
<td>G-SIB: 2.5%</td>
<td>CCyB: 0.5%</td>
<td></td>
</tr>
<tr>
<td>28.9%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**HoldCo MREL position**

- 6.0% (£19.6bn) Senior
- 2.0% (£6.4bn) T2
- 2.8% (£8.9bn) AT1
- 13.1% (£42.3bn) CET1

**HoldCo MREL position and requirement including requisite buffers**

- 28.9% CET1
- 2.8% (£8.9bn) AT1
- 2.0% (£6.4bn) T2
- 6.0% (£19.6bn) Senior

**Well advanced on HoldCo issuance plan**

**Issuance plan** – currently expect average issuance of c.£8bn p.a. from 2018

- We have now issued £11.0bn equivalent of MREL year-to-date, and subject to market conditions may continue to issue in Q417 to accelerate meeting MREL requirements
- Beyond 2017, we currently envisage average issuance of around £8bn equivalent per annum to meet our requirements and allow for a prudent MREL management buffer
- MREL position of 27.2% as at Sep-17 on a transitional basis, including eligible OpCo instruments, compared to 23.8% on a HoldCo-only basis

**Requirements**

- Barclays' non-binding indicative MREL is currently expected to be 28.9% of RWAs from 1 January 2022 comprising
  - Loss absorption and recapitalisation amounts
  - Regulatory buffers including a 1.5% G-SIB buffer, 2.5% Capital Conservation Buffer and 0.5% from the planned introduction of a 1% Countercyclical Buffer for the UK
High level of liquidity and conservative funding profile

LCR continues to remain in prudential surplus

- Liquidity pool increased £15bn in the quarter to £216bn and the LCR increased to 157% equivalent to a surplus of £78bn to 100%
- The overall increase in the liquidity pool reflects deposit growth, higher money market balances, £10bn drawdown from the BoE Term Funding Scheme and a net increase in MREL issuance
- The quality of the liquidity pool remains high with the majority held in cash and deposits with central banks and highly rated government bonds
- The liquidity pool continues to be conservatively positioned to meet the changing geopolitical and market environment, using cost efficient sources of funding without consuming UK leverage, due to the cash exemption

Conservative and stable funding profile (£bn – excludes BAGL)

- Loan to deposit ratio of 82% at end of Sep-17
- Wholesale funding diversified across currencies, notably in USD, EUR and GBP
- As of Sep-17, the Group has £4.4bn of term funding maturing in the remainder of 2017 across public and private senior unsecured and secured, and capital instruments
- If credit spreads remain at current levels, the weighted average cost of new wholesale funding will be lower than the cost of maturing securities, many of which were issued at wide spreads post the crisis
- NSFR continues to exceed future minimum requirement of 100%

1 Excludes AT1 capital and preference shares | 2 Loan: deposit ratio excludes Head Office and investment banking balances other than interest earning lending
## Simplifying our business divisions for structural reform

### Barclays PLC

<table>
<thead>
<tr>
<th>Divisional constructs</th>
<th>Barclays UK</th>
<th>Barclays International</th>
<th>Head Office</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>UK consumer and business bank differentiated by scale and digital innovation</td>
<td>Diversified wholesale and consumer bank</td>
<td>Incorporates re-integrated Non-Core assets and businesses and the residual holding in BAGL</td>
</tr>
</tbody>
</table>
|                      | Personal Banking  
Barclaycard Consumer UK  
Wealth, Entrepreneurs & Business Banking | Corporate & Investment Bank  
Consumer, Cards & Payments | |

### Summary financials – Q317

<table>
<thead>
<tr>
<th></th>
<th>Barclays UK</th>
<th>Barclays International</th>
<th>Barclays Bank PLC (and subsidiaries)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PBT: £661m</td>
<td>PBT: £652m</td>
<td>PBT: £(206)m</td>
<td></td>
</tr>
<tr>
<td>RoTE: 18.4%</td>
<td>RoTE: 5.4%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RWAs: £70bn</td>
<td>RWAs: £218bn</td>
<td>RWAs: £36bn</td>
<td></td>
</tr>
</tbody>
</table>

### Future legal entity constructs

- Delivering entities with strong returns and well balanced funding profiles
- Well capitalised entities with strong balance sheets and asset quality
- Our objective is to maintain solid investment grade ratings

---

1 We expect the Head Office division (excluding the Group Service Company) will materially remain in Barclays Bank PLC. Selldown effectively to 14.9% completed in Q217, resulting in proportional regulatory consolidation. Full regulatory deconsolidation expected by the end of 2018.
Progress on Group legal structure

Barclays PLC

Barclays UK
- UK consumer and business bank differentiated by scale and digital innovation

Barclays International and Head Office
- Diversified wholesale and consumer bank

Group Service Company
- Provides critical services to Barclays UK and Barclays International to deliver operational continuity
- Enabling world-class services for our customers and clients while driving efficiency
- c.£3.8bn assets and liabilities transferred in Q317

Formation of the UK ring-fenced Bank expected in April 2018

Future legal entity constructs

Divisional constructs

Progress Highlights YTD
- Group Service Company established in September 2017
- Non-public US IHC CCAR completed
- Conditional ring-fenced bank licence approved by the Bank of England

1 We expect the Head Office division (excluding the Group Service Company) will materially remain in Barclays Bank PLC. 2 Rated “A” (negative outlook) by S&P, in line with the Group Credit Profile.
Structural reform plan remains on track achieving critical milestones as planned

<table>
<thead>
<tr>
<th>H2 2017 Group Service Company setup</th>
<th>H1 2018 Legal entity separation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Milestones completed</strong></td>
<td><strong>Milestones completed</strong></td>
</tr>
<tr>
<td>✓ Legal entity repositioned and rated</td>
<td>✓ Barclays UK and Barclays International established as operating divisions in March 2016 to reflect the businesses within the future-state legal entities</td>
</tr>
<tr>
<td>✓ Target operating model agreed</td>
<td>✓ Conditional banking licence approved for the Ring-Fenced Bank in April 2017</td>
</tr>
<tr>
<td>✓ Relevant services identified and catalogued</td>
<td>✓ Ongoing communication with customers and clients with positive feedback to date</td>
</tr>
<tr>
<td>✓ Majority of assets, contracts and employees migrated</td>
<td>✓ Successfully completed a large proportion of sort code migrations with limited impact on customers</td>
</tr>
<tr>
<td>✓ Introduced arms-length service management</td>
<td><strong>Milestones to complete</strong></td>
</tr>
<tr>
<td></td>
<td>• Ring-Fencing Transfer Scheme (RFTS) court process to be initiated in November 2017</td>
</tr>
<tr>
<td></td>
<td>• Continue to prepare internal infrastructure</td>
</tr>
</tbody>
</table>

Supports delivery of fundamentally strong banking propositions for all of our stakeholders, consistent with the Group’s strategy of being a transatlantic consumer and wholesale bank.
Ratings are a key strategic priority

<table>
<thead>
<tr>
<th>Current Senior Long and Short Term ratings</th>
<th>Fitch</th>
<th>Standard &amp; Poor’s</th>
<th>Moody's</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barclays PLC (B PLC – HoldCo)</td>
<td>A</td>
<td>BBB Neg A-2</td>
<td>Baa2 Neg P-3</td>
</tr>
<tr>
<td>Barclays Bank PLC (BB PLC)</td>
<td>A RWP F1</td>
<td>A Neg A-1</td>
<td>A1 Neg P-1</td>
</tr>
<tr>
<td>Barclays Bank UK PLC (BBUK PLC)</td>
<td>A+ (EXP) F1 (EXP)</td>
<td>A (prelim) Neg A-1 (prelim)</td>
<td></td>
</tr>
</tbody>
</table>
Disclaimer

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