

#### Barclays PLC FY 2023 Results

C.S. Venkatakrishnan, Group Chief Executive

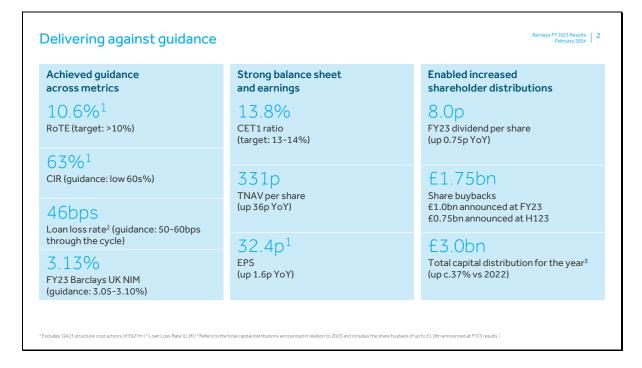
Anna Cross, Group Finance Director



Welcome to our full year 2023 results presentation and investor update.

I'll start with the performance highlights before handing over to Anna to take you through the financials.





We delivered on our targets in 2023. Together with our consistently strong capital position throughout the year, this enabled us to deliver a material increase in shareholder distributions.

Excluding Q4 structural cost actions, Return on Tangible Equity was 10.6 percent for 2023, in line with our target of above 10 percent.

On the same basis, our cost income ratio was 63 percent, in line with our low 60's guidance for the full year.

As well as being accretive to future returns, the structural cost actions did not limit our ability to deliver a 37 percent year-on-year increase in total distributions to £3 billion.

This £3 billion included a total dividend of 8 pence per share, with the full year dividend of 5.3 pence announced today.

As well as a full year buyback of £1 billion, which we expect to start in the coming days, on top of £750 million at the half year.

Tangible book value per share increased by 36 pence year on year to 331 pence.

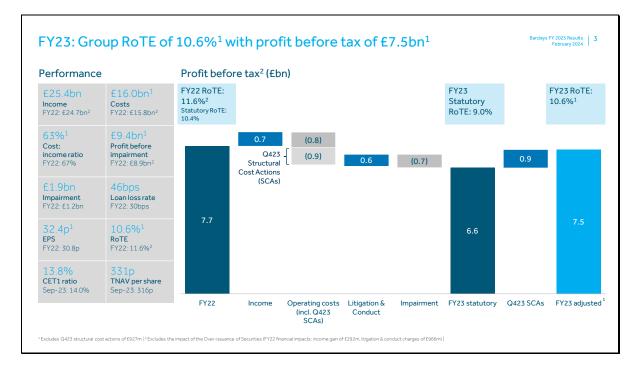
Our CET1 ratio was 13.8 percent, towards the top of our target range which you'll recall is 13 to 14 percent.

Overall, we view this performance as a strong foundation on which to build towards our revised financial targets over the next three years.

Anna, over to you.

Thank you, Venkat, and good morning everyone.





On a statutory basis, RoTE was 9 percent for full year 2023.

This included the £0.9 billion of structural cost actions taken in Q4.

Given the materiality of the Q4 charge over and above normal annual cost actions, I will exclude it from the financial performance metrics.

On this basis, 2023 Return on Tangible Equity was 10.6 percent.

I would note that there was no impact from the over-issuance of securities this year, but given the material impacts to income and costs in 2022, I will also use adjusted numbers as comparators.

Group profit before tax was £7.5 billion, down 3 percent year on year.

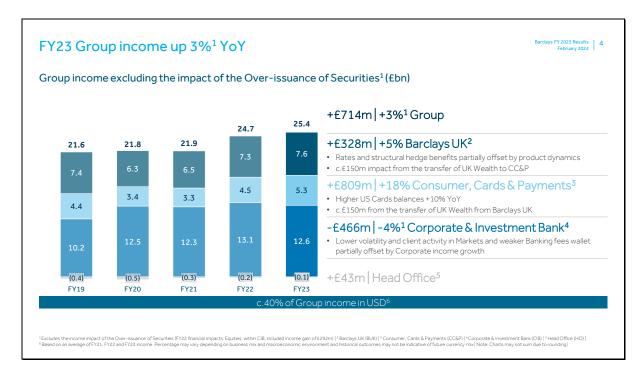
And income increased by £0.7 billion, while costs were £0.2 billion higher, excluding the Q4 cost actions.

Within costs, litigation and conduct charges were small this year at just £37 million, compared to around £0.6 billion in 2022.

Operating costs, which exclude L&C, were up by £0.8 billion.

Impairment charges were up £0.7 billion to £1.9 billion, representing a loan loss rate of 46 basis points, better than our through the cycle guidance of 50 to 60 basis points.

As usual, I will now cover the three key drivers of our returns, namely income, costs and credit risk management.



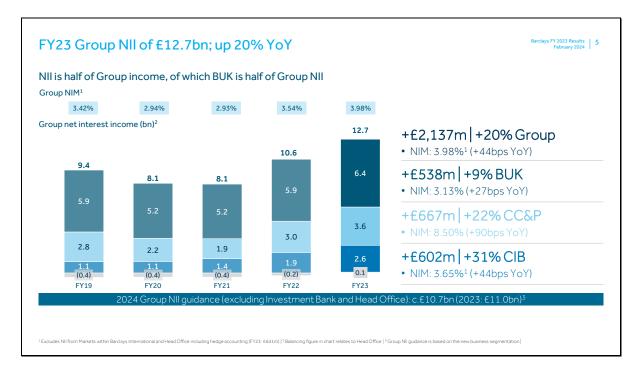
We saw a continuation of the year-to-date income trends through the fourth quarter, resulting in total income up 3 percent at £25.4 billion for the year.

Barclays UK income was up 5 percent, with growth in net interest income from rate increases outweighing lower UK cards income, and the transfer of UK Wealth in Q2.

Consumer Cards and Payments income grew strongly, up 18 percent, driven by higher margins and balance growth in both US cards and the private bank.

Corporate and Investment Bank income was down 4 percent as lower volatility in Markets and a record low Banking wallet impacted the industry.

This outweighed the tailwind from interest rates in the Corporate Bank.



On the next slide you can see net interest income across the bank grew by £2.1 billion or 20 percent yearon-year, driving a 44 basis points increase in Group NIM to 3.98 percent.

The biggest contributors to NII growth were CC&P and CIB, together adding £1.3 billion, with around one quarter of the total NII growth coming from BUK.

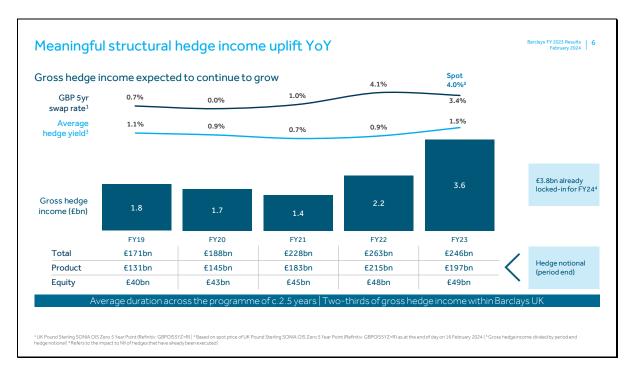
Going forward, whilst we will still report net interest margin, we will guide to Group NII excluding the Investment Bank and Head Office.

This is expected to be about £0.3 billion lower in 2024 at around £10.7 billion. BUK is expected to be approximately £6.1 billion of this, excluding the impact of the Tesco Bank acquisition, which I will touch on shortly.

The benefits from the structural hedge are expected to be offset by continued product margin pressures, particularly in BUK.

Turning now to the structural hedge in more detail.





The structural hedge is designed to reduce volatility in NII and manage interest rate risk.

As rates have risen, this has dampened the growth in our NII, but in a falling rate environment we will see the benefit from the protection that it gives us.

It generated £3.6 billion in gross hedge income in 2023, up from £2.2 billion in the prior year.

It also provides a high degree of confidence in the net interest income growth assumed in our forward plan.

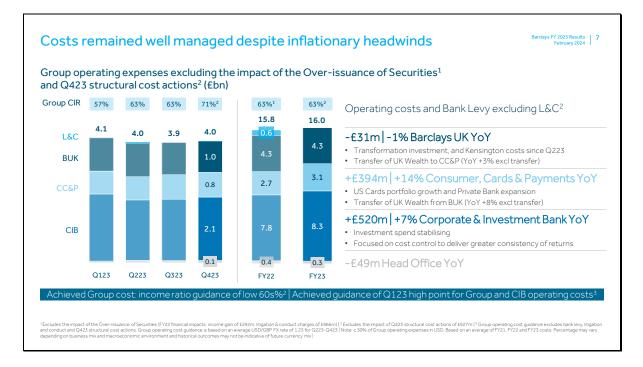
To illustrate this, £3.8 billion of gross hedge income is already locked in for 2024 from hedge reinvestment through 2023, and this will continue to build.

Given trends in retail deposits, we do expect the notional balance to reduce in 2024 at a broadly similar rate to Q4 2023, before stabilising in 2025.

We have approximately £170bn of hedges maturing over the next three years, and we expect to roll around three-quarters of them over that period.

And reinvestment rates remain well above the average maturing yields of around 1.5 percent over the next three years.

So we expect the reinvestment to outweigh notional hedge declines.



As guided, quarterly costs throughout the year remained below the Q1 high point.

This excluded the Q4 bank levy of £180 million, which was flat year on year.

The cost to income ratio for the year was 63 percent, excluding Q4 structural cost actions.

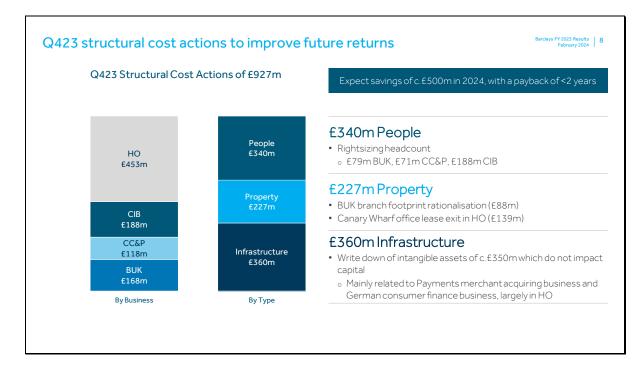
Group costs of £16 billion were up £0.2 billion year on year.

Operating costs increased to support business growth and enhance resilience and controls.

For instance, partner-focused spend to drive balance growth in US cards and Kensington mortgages in BUK, as well as technology investments to support Markets within the CIB.

The impact of inflation was more than offset by efficiency savings.

Looking at the £927 million of Q4 structural cost actions in more detail on the next slide.



These were across three main categories - people, property and infrastructure.

Around half was in Head Office and relates to our merhcant acquiring and German consumer finance businesses, as well as a Canary Wharf office lease exit.

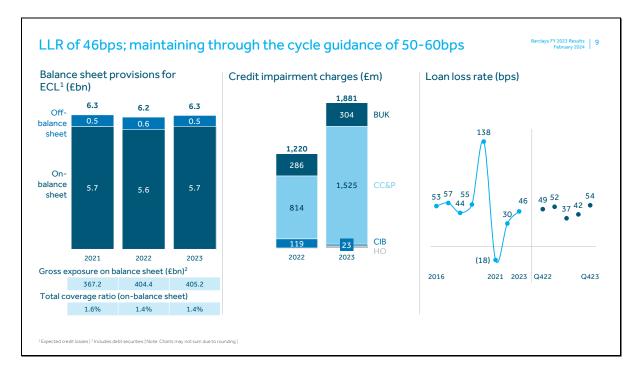
A large proportion of this Head Office charge is goodwill and intangible write-downs, which have no impact on capital.

The other charges are spread across the businesses.

We expect the overall payback to be just under two years, with around half the cost savings landing in 2024.

You'll hear later how these cost actions are a key pillar in our plans to improve efficiency and drive a more productive cost base going forward.





The impairment allowance was broadly stable at £6.3 billion, and we maintained our balance sheet coverage at 1.4 percent.

The total impairment charge for 2023 of £1.9 billion was up around £0.7 billion year-on-year.

The full year loan loss rate of 46 basis points was below our through the cycle guidance.

As we expected, this included a higher Q4 loan loss rate of 54 basis points driven by an increase in US cards.

US cards was also the largest component of the full year charge of £1.5 billion in CC&P.

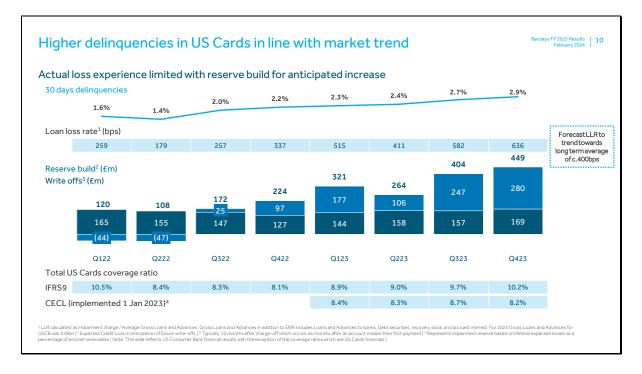
The full year Barclays UK charge was around £300 million, with a loan loss rate of 14 basis points.

We continue to see conservative consumer behaviours across our UK portfolios.

We expect the loan loss rate in BUK to increase over the next three years as we grow unsecured lending.

I'll go into more detail on the US cards impairment on the next slide.





Our US cards portfolio credit trends are in line with the broader industry.

The US Consumer Bank loan loss rate is elevated compared to recent periods, as we build our impairment reserves, because of an increase in delinquencies.

Write-offs are low, but we expect them to increase during 2024, which is why we are building the reserve now.

As a result, our US Cards coverage ratio stands at 10.2 percent on an IFRS 9 basis.

And when calculated on a US accounting basis, the CECL coverage ratio of 8.2 percent is in line with our US cards peers.

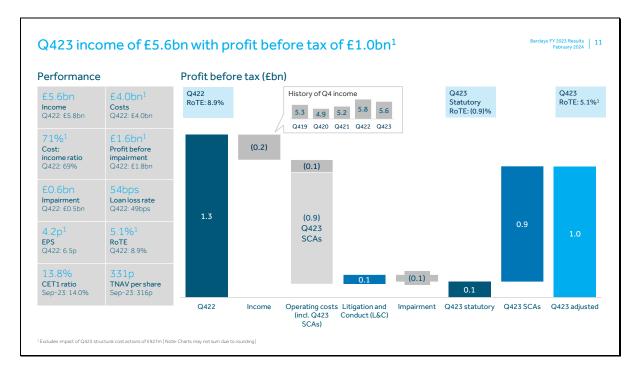
The portfolio remains high quality, with 88 percent of the book above a 660 FICO.

We do expect the impairment charge to remain elevated through the first half of 2024, and to reduce in the second half.

And overall, we'd expect the charge for 2024 to be below the 2023 level, and we are guiding to 400 basis points loan loss rate through the cycle.

A brief word on Q4 Group performance on the next slide, before I take you through the businesses.





Profit before tax excluding Q4 structural cost actions was £1 billion, down £0.3 billion.

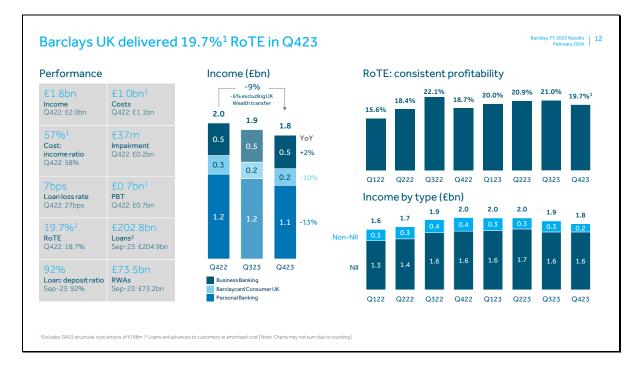
Income was down £0.2 billion year on year at £5.6 billion, the second best Q4 in the last five years, after 2022.

This was driven by a reduction in non-NII, partially offset by an increase in NII, whilst operating costs were broadly stable.

Impairment was around £50 million higher at £0.6 billion, with the higher Q4 charge in CC&P from US cards partially offset by a lower Barclays UK charge.

Moving now to the business performance, starting with Barclays UK.



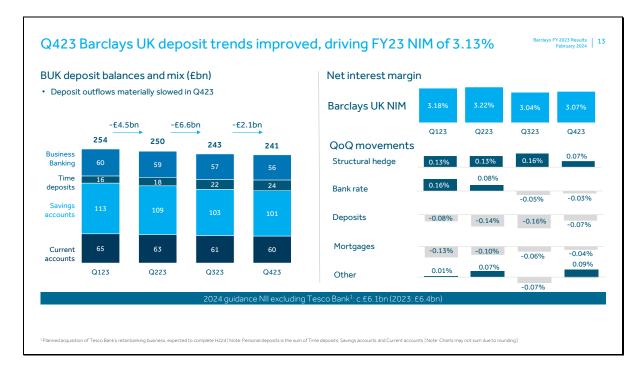


RoTE was 19.7 percent in Q4 and has been consistently around 20 percent every quarter this year.

Total income was £1.8 billion, with net interest income stable at £1.6 billion and a £0.2 billion reduction in non-NII year on year.

This reflected the transfer of the UK Wealth business in Q2 and a number of one-offs.

We would expect Non-NII to revert to a run-rate greater than £250 million per quarter going forward.



The NII generated a NIM in BUK of 307 basis points for Q4 and 313 for the full year.

We said at Q3 that our 305 to 310 basis points guidance was sensitive to the level and mix of deposits, and the deposit trends that we saw in Q3 slowed materially in Q4.

Deposits were down £2.1 billion, compared to the reduction of £6.6 billion in Q3, as the pace of deposit outflows and migration to higher rate savings slowed.

The other NIM drivers played out broadly as we expected and you can see these on the chart on the right hand side.

The structural hedge continued to be a tailwind to NIM, although a more modest 7 basis points in Q4, due to lower swap rates and a reduced hedge roll in the quarter.

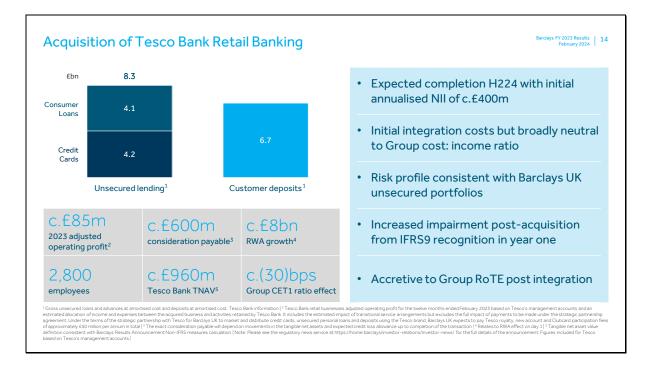
Bank rate effects turned negative in H2 reflecting pass-through to pricing, and mortgage churn continued to ease.

We also saw a positive contribution from Treasury in the Other category, as we flagged earlier in the year.

Looking forward to 2024, we are guiding to NII for Barclays UK of c.£6.1 billion compared to £6.4 billion in 2023.

We will have a building tailwind from the hedge roll. However, in the short term, consistent with our industry expectations, we expect this to be more than offset by some further reduction in deposits, but at a slower rate than 2023, and a net reduction in mortgage balances.

This excludes the impact of the Tesco Bank acquisition, which I will summarise on the next slide.



The acquisition accelerates our intention to grow unsecured lending in Barclays UK, which we will discuss in more detail later.

The transaction involves the acquisition of c.£8.3 billion of unsecured lending balances, roughly half credit card receivables and half unsecured personal loans, and approximately £6.7 billion of customer deposits. This will result in c.£8 billion of RWAs on completion, which is expected to be in H2.

Given the uncertainty around this timing, our 2024 guidance does not include the impact of the acquisition, though it is reflected in our 2026 plans we are announcing today.

Once completed, we estimate initially generating NII of around £400 million annualised, and growing from that level.

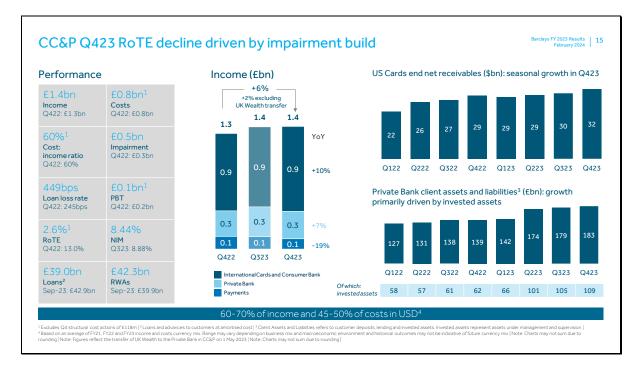
As we complete the integration, costs will be somewhat elevated, but this should be broadly neutral to the Group cost: income ratio.

As usual following a portfolio acquisition, we also anticipate elevated impairment initially under IFRS 9, but again expect this to normalise.

As a result, we forecast a slightly reduced BUK RoTE in 2024, but once integrated, the business will have an attractive RoTE profile, accretive to the Group RoTE over time.

Turning now to Consumer, Cards and Payments.





Continued growth in US cards receivables and Private Bank client balances drove a £0.1 billion increase in CC&P total income year on year.

US cards balances grew to just over \$32 billion, up \$2 billion in Q4, reflecting seasonally higher year-end spend.

Client Assets & Liabilities in the Private Bank grew by £4bn in the quarter to around £183 billion, with most of the growth being in invested assets.

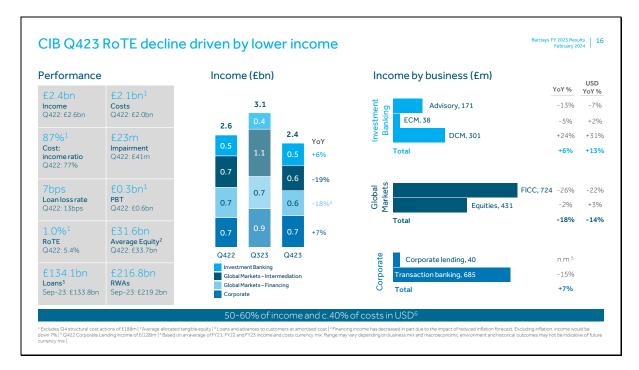
This is a positive trend for the future, but the initial growth is in Assets Under Supervision, which does attract lower fees.

CC&P RoTE was 2.6 percent, reflecting the impairment build in US cards that I have just talked about.

This will be the last time we report the CC&P segment, as we start to disclose our US Consumer Bank and Private Bank & Wealth Management businesses separately.

Moving onto the CIB.





CIB income of £2.4 billion was impacted by lower year on year Global Markets income.

The Q4 market environment had lower volatility in Markets and subdued industry activity for Banking.

Investment Banking performed relatively well in this context, up 13 percent in US Dollars, and up 36 percent on Q3, with DCM outperforming the market and offsetting continued lower activity in ECM and M&A.

We maintained our Banking market share in 2023, whilst we repositioned the business in a record low year for the industry wallet.

Markets income was down 14 percent in US Dollars against a record Q4 comparator for us, while our business mix also affected us.

Corporate Lending income was materially down on Q3 at £40 million, primarily due to leverage finance marks of £85 million.

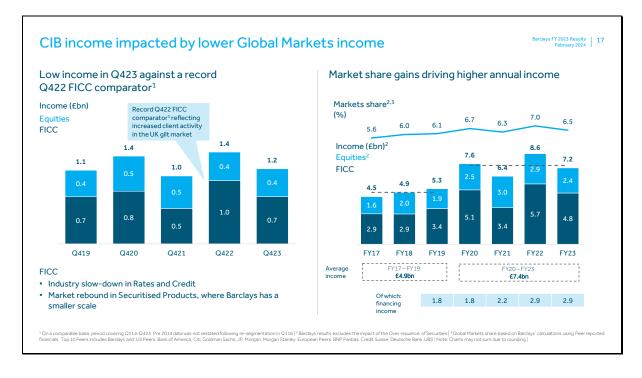
Underlying corporate lending performance was stable.

Transaction Banking deposits were also stable, while income fell slightly versus Q3.

Whilst deposit migration continued, this was at a slower pace than earlier in the year, and as a result, we are now again rolling a portion of the structural hedge related to Corporate deposits.

Looking at Markets in detail on the next slide.





There were several factors driving our relative performance in Markets this quarter.

Similar to Q3, both our business mix and the record comparator contributed to FICC income being down 22 percent year on year in US Dollars.

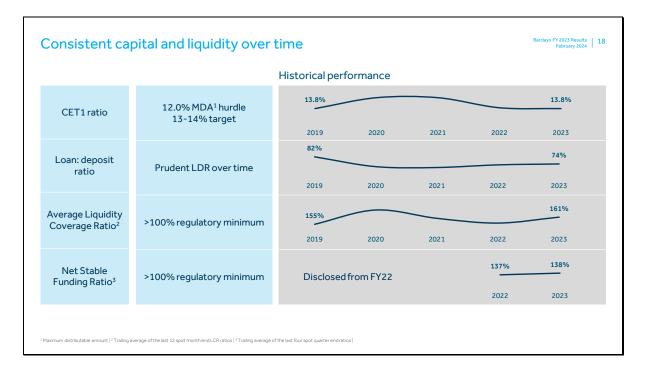
Lower volatility in UK gilts compared to Q4 2022, and an industry-wide slowdown in rates and credit, impacted Barclays more than US peers.

Conversely, the market rebounded in securitised products, where we currently lack scale.

Equities performed broadly in line with peers, up 3 percent in US Dollars year on year.

Looking at longer term trends in Markets, over the last four years, our share and income have been consistently higher than in the previous three.

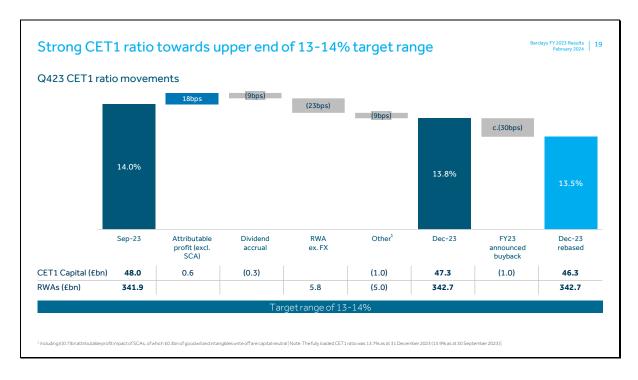
And our income now includes a greater proportion of financing, which, as we have said before, provides greater stability to our overall Markets income.



Turning now to the capital, funding and liquidity metrics on the next slide.

We continue to maintain a well-capitalised and liquid balance sheet, with diverse sources of funding and a significant excess of deposits over loans.

Looking at capital in more detail.



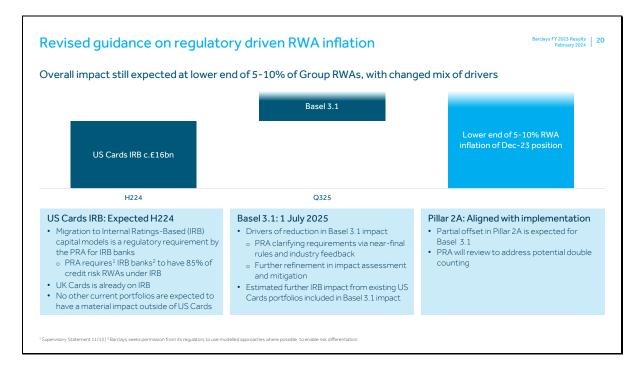
We finished the year with a CET 1 ratio of 13.8 percent.

The announced £1 billion share buyback, would take this to 13.5 percent, in the middle of our target range.

We generated 18 basis points of capital from earnings in Q4 – and just under 150 basis points over the year, both of which exclude a c.20 basis points impact of Q423 structural cost actions.

Excluding the reduction due to FX, the c.£6 billion increase in RWAs reduced capital in Q4 by 23 basis points.

We will say more about our RWA flightpath over the next three years later, but I want to address the two main headwinds here.



The first is a move of our US cards portfolio to an internal rating based, or IRB, model.

We continue to make significant progress towards at least 85 percent of credit risk RWAs being IRB, which is the level required by the PRA for IRB banks.

This move results in an expected increase in RWAs of c.£16bn from H2 2024.

We don't expect any further material impact from model migrations from current portfolios beyond US cards.

The second headwind is Basel 3.1, which we have quantified publicly for some time.

The PRA's recent policy paper was constructive and we have also worked through some refinements and mitigations.

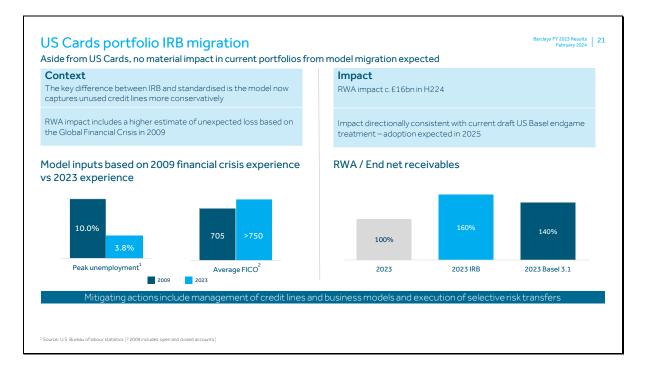
Furthermore, our previous Basel 3.1 guidance included an element for US Cards RWAs which has been superseded by the IRB migration.

The aggregate impact of these factors means a materially lower expected impact from Basel 3.1 on implementation.

Given this lower estimate, the total effect of the two headwinds is broadly aligned to the previously guided day one impact of Basel 3.1, towards the lower end of 5-10 percent of Group RWAs.

Furthermore, as more risks are captured in Pillar 1, we would expect some offsets to our Pillar 2A requirements.





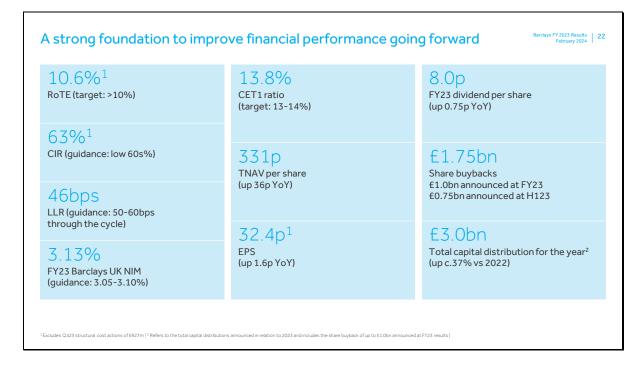
On this slide we are illustrating the drivers of the RWA increase from implementing IRB for US cards.

When applied to US cards, our IRB models generate a greater risk weight density versus standardised models. The key driver is that the models include 2009 financial crisis stress loss assumptions, despite current and expected experience being materially less adverse.

Under the US Basel 3 endgame treatment, we expect our peers in the US to also experience a capital increase, although noting that these rules are yet to be finalised.

There will be further details on planned mitigation in the US Consumer Bank presentation later on.





So to summarise, we delivered on our financial targets in 2023.

This, along with our strong capital position, enabled us to deliver a material increase in distributions to shareholders.

It also represents a strong foundation on which to improve over on over the next three years.

I will now open the Q&A. Given time constraints, please can I ask you limit yourself to a maximum of two questions per person and stick to the full year results topics. If you could also please introduce yourself as usual.



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Barclays' management believes that the non-IFRS performance measures included in this presentation provide valuable information to the readers of the financial statements as they enable the reader to identify a more consistent basis for comparing the businesses' performance between financial periods and provide more detail concerning the elements of performance which the managers of these businesses are most directly able to influence or are relevant for an assessment of the Group. They also reflect an important aspect of the way in which operating targets are defined and performance is monitored by Barclays' management. However, any non-IFRS performance measures in this presentation are not a substitute for IFRS measures and readers should consider the IFRS measures as well. Refer to the appendix of the Barclays PLC Results Announcement for financial year ended 31 December 2023, which is available at Barclays.com, for further information and calculations of non-IFRS performance measures included throughout this presentation, and the most directly comparable IFRS measures.

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